

**COMMUNITY HOMELESSNESS ASSESSMENT,  
LOCAL EDUCATION AND NETWORKING  
GROUP (CHALENG) FOR VETERANS**

**THE TWELFTH ANNUAL PROGRESS REPORT ON  
PUBLIC LAW 105-114**

**SERVICES FOR HOMELESS VETERANS  
ASSESSMENT AND COORDINATION**

**April 15, 2006**

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## **ACKNOWLEDGEMENTS**

The CHALENG for Veterans project continues to be successful because of the work done by each of the CHALENG Points of Contact (POCs), whose names are listed in Appendix 8. These dedicated VA staff persons and their community counterparts are often the difference between life and death for some of the homeless veterans found on our nation's city streets and its country back roads. Their tireless efforts to improve the lives of our veterans too often go unrecognized and unappreciated. To each of these marvelous, caring, gentle, and hard-working persons, we say THANK YOU!

We would like to thank Paul Smits, who was recently selected as the Associate Chief Consultant, Homeless and Residential Rehabilitation and Treatment Services, for his assistance in the preparation of the report. As always we thank Peter Dougherty, Director of Homeless Programs for the VA for his endless dedication to the care of our nation's homeless veterans. He is tireless in his efforts and his dedication is legendary. Their support, feedback and guidance to Project CHALENG are immeasurable.

Paul is in the position formerly held by Gay Koerber. Gay is also a legend, deservedly so, in the VA and out, for all her work with homeless veterans beginning with her leadership in the implementation of the VA's official treatment and housing programs for homeless veterans. Gay started CHALENG to be the vehicle to report to the Secretary and finally to the Congress, the local and national needs of homeless veterans. Her leadership, her vision, her indefatigable spirit, and most of all her caring for some of the most vulnerable yet heroic amongst us continues to be an inspiration for us still in the program. We salute and thank her for her challenge to the CHALENG program to always know what is needed to better serve our homeless veterans both at the local level and beyond. Thanks Gay.

We would like to thank Dr. Robert Rosenheck, Director of the Northeast Program Evaluation Center (NEPEC) (VA Connecticut Healthcare System, West Haven, CT), who provides valuable consultation to the CHALENG process. Courtney White, MSW, Program/Administrative Support, located at the West Los Angeles VA Medical Center, CA, coordinated survey data management and provided editing and formatting for this report. Janice Gibson, Homeless Veteran Analyst, located at the VA Medical Center, Perry Point, MD provided final document preparation for printing. Chelsea Watson, program specialist, from the VA Grant and Per Diem Program provided technical assistance in the creation and maintenance of the CHALENG website which posts the most recent CHALENG report. Finally, Rhonda Simmons, administrative assistant for Project CHALENG, provided immeasurable support to the coordinator and to the entire CHALENG process. Thanks to all these people who make this process work so well.

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April 15, 2006

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# **FY 2005 Community Homelessness Assessment, Local Education and Networking Groups for Veterans (CHALENG) Report**

## Executive Summary

Since 1993, the Department of Veterans Affairs (VA) has collaborated with local communities across the United States in Project CHALENG (Community Homelessness Assessment, Local Education and Networking Groups) for Veterans. The mission of CHALENG is to empower local communities to help homeless veterans regain their health (mental and physical), re-build meaningful interpersonal relationships (including family reunification), secure employment and stable housing, and ultimately return to society as productive citizens.

As in previous years, data collected during the FY 2005 CHALENG process –from questionnaires completed by VA staff, local government officials, community providers, and homeless veterans themselves – are reported here. The following are highlights of the FY 2005 CHALENG report:

- Participation remains high.

There were 4,321 respondents to the FY 2005 Participant Survey, a slight increase from the previous year. Twenty-one percent (21%) of the 2005 participants (n=907) were homeless or formerly homeless veterans.

- Need priorities remain consistent.
  - As in the past four years, child care, long-term, permanent housing and dental care remained the top unmet needs reported by community and VA respondents in FY 2005.
  - The point-in-time estimate of homeless veterans across sites reported by the CHALENG Point of Contacts (“POCs,” usually local VA homeless program coordinators) is 194,254.
  - 84% of POC sites that had a nearby HUD Continuum of Care planning group participated in it. 72% of POC sites that had nearby HUD Continuum of Care groups participated in a local HUD homeless census.
  - The number of available transitional and permanent housing beds increased between FY 2004 and FY 2005 (from 34,702 to 35,434 transitional beds; and from 24,084 to 27,209 permanent beds). Estimates of the number of additional beds to meet existing need dropped for all housing during the same time period (from 13,617 to 13,080 emergency beds; from 12,266 to 9,605 transitional beds; and from 24,904 to 23,328 permanent beds).
- VA/Community partnerships continue to yield outcomes.

- 424 new interagency collaborative agreements between VA and community agencies were developed in FY 2005. More veterans received dental care, eye care, and mental health/substance abuse treatment as a result of new agreements.
  - A 5-site CHALENG pilot project launched in conjunction with the VA Office of Faith-Based and Community Initiatives (OFBCI) has focused on addressing the eyeglass needs of homeless veterans not eligible for VA eyeglasses.
  - 236 new outreach sites were served in FY 2005.
  - Measures of VA/community collaboration showed increased activity in three areas between FY 2004 and FY 2005: standard forms, combined programs, and system coordinators to help integrate VA and community services.
- Ninety-one POC sites (67% of all sites) reported a total of 896 homeless veteran families seen. This was a 29% increase over the previous year of 696 reported families.
  - POCs reported on their successes with their FY 2005 action plans. Several local housing projects are increasing capacity for homeless veterans.
  - CHALENG POC action plans for FY 2006 addressed priority needs such as permanent, transitional and emergency housing, dental care, transportation, job finding, job training, substance abuse treatment, re-entry services for incarcerated veterans and services for emotional or psychiatric problems.

## Introduction

In 1993, the Department of Veterans Affairs (VA) launched Project CHALENG (Community Homelessness Assessment, Local Education and Networking Groups) for Veterans, a program designed to enhance the continuum of services for homeless veterans provided by the local VA medical center and regional office and their surrounding community service agencies. The guiding principle behind Project CHALENG is that no single agency can provide the full spectrum of services required to help homeless veterans reach their potential as productive, self-sufficient citizens. Project CHALENG fosters coordinated services by bringing VA together with community agencies and other federal, state, and local government programs to raise awareness of homeless veterans' needs and to plan to meet those needs. This helps to improve homeless veterans' access to all types of services and eliminate duplication of efforts.

The legislation guiding this initiative is contained in Public Laws 102-405, 103-446 and 105-114. The specific legislative requirements relating to Project CHALENG are that local VA medical center and regional office directors:

- assess the needs of homeless veterans living in the area
- make the assessment in coordination with representatives from state and local governments, appropriate federal departments and agencies and non-governmental community organizations that serve the homeless population
- identify the needs of homeless veterans with a focus on health care, education and training, employment, shelter, counseling, and outreach
- assess the extent to which homeless veterans' needs are being met
- develop a list of all homeless services in the local area
- encourage the development of coordinated services
- take action to meet the needs of homeless veterans
- inform homeless veterans of non-VA resources that are available in the community to meet their needs

At the local level, VA medical centers and regional offices designate CHALENG Points of Contact (POCs) who are responsible for the above requirements. These CHALENG POCs – usually local VA homeless program coordinators – work with local agencies throughout the year to coordinate services for homeless veterans. (Note: for the remainder of this report, CHALENG Points of Contact will be referred to as “POCs.”)

## Results from the Annual Survey

This *Twelfth Annual Progress Report on Public Law 105-114* (Project CHALENG) is based on data collected from two surveys:

1. The CHALENG Point of Contact (POC) Survey. This survey, distributed to POCs only, is a self-administered questionnaire requesting information on the needs of homeless veterans in the local service area, development of new partnerships with local agencies, and progress in creating/securing new housing, treatment, and funding resources for homeless veterans.

2. The CHALENG Participant Survey. This survey is distributed by each POC at his/her local CHALENG meeting to various federal, state, county, city, non-profit and for-profit agency representatives that serve the homeless in the POC's local service area, as well as to local VA medical center, Vet Center, and regional office staffs and to homeless and formerly homeless veterans. The self-administered survey requests information on the needs of homeless veterans in the local service area and perceptions of the level of success in VA and community efforts to coordinate and improve services for homeless veterans.

### CHALENG Survey Respondents

#### *CHALENG Point of Contact Survey Respondents*

Point of Contact survey questionnaires were mailed to all designated CHALENG POCs. Out of 138 surveys, 135 (98%) were returned.

#### *CHALENG Participant Survey Respondents*

There were 4,321 respondents for the 2005 Participant Survey, a slight increase from the 4,268 respondents in 2004. Of the 4,321 respondents, 1,034 were VA staff and 3,005 were local government/community agency participants (hereafter referred to as "community participants"), and 282 respondents indicated no agency affiliation (many of these respondents were homeless veterans). Not including the 282 respondents who indicated no affiliation, 26% of the respondents were VA participants versus 74% who were community participants. Twenty-five percent (25%) of community participants who represented an agency said their agency was "faith-based."

Five hundred and fifty-one (551) Participant Survey respondents identified themselves as homeless veterans (13% of all participants) and 356 identified themselves as formerly homeless veterans (8% of the total sample). Collectively, homeless and formerly homeless veterans represented 21% of all respondents in the FY 2005 Participant Survey – an increase from the 15% of all respondents in FY 2004.

Respondents were asked to designate their organizational titles in the survey (see Table 1). As in prior years, survey respondents represented a range of service functions from top-level executives and policymakers to line-level service providers.

Table 1. CHALENG Participant Survey Respondents' Organizational Function (Non-VA Participants).

	Non-VA Participants (n=3,005)
Local service agency top managers (executive directors, chief executive officers)	17%
Mid-level managers, supervisors and advocates (program coordinators, veteran service officers)	35%
Clinicians and outreach workers (social workers, case managers, nurses)	28%
Elected government officials or their representatives	1%
Board Members	2%
Other (financial officers, attorneys, office staff, planning staff, etc.)	17%



VA representation in the Participant Survey was mainly through VA Medical Centers.

Table 2. VA Agency Staff Respondents.

VA Agency	VA Staff (n=1,034)
VA Medical Center/Healthcare System staff	73%
VA Regional Office staff	4%
Vet Center staff	10%
VA Outpatient Clinic staff	12%
VA Other (Central Office and VISN staff)	1%

Community Participants (non-VA staff) were asked how long they had been personally involved in CHALENG.

Table 3. Years of Community Participant Involvement in CHALENG.

Involved in CHALENG...	Personal Involvement (n=3,005)
Since first local CHALENG meeting (eight years ago or more)	5%
Two to seven years ago	31%
One year ago	13%
First time today	51%

Over a third (36%) of the participants had been involved with CHALENG for at least two years or more. This suggests the maintenance of long-time relationships between the VA and community participants.


### Needs of Homeless Veterans

#### *Rankings of Needs by VA and Community Participants*

As in past years, Participant Survey respondents were asked to rate how well pre-identified homeless veteran service needs were met in their community, using a five-point scale ranging from “Not Met” (1) to “Met” (5). Two new needs were added for the FY 2005 report: re-entry services for incarcerated veterans and elder healthcare.

Table 4 shows the results for the entire sample of respondents for 2005 (n=4,321), as well as the previous year. (Note: needs scores for each VA facility are listed in Appendix Tables 1 [VA respondents] and 2 [community respondents]; and needs scores for each of the 21 VISNs [VA and community respondents combined] are listed in Appendix Table 3.)

Table 4. Met and Unmet Needs of Homeless Veterans (Combined VA Staff and Community Participants' Assessment 2005, 2004 CHALENG Surveys). \*Need first appeared in 2005 survey.

Need of homeless veterans		Average Score 2005 (n=4,321)	Average Score 2004 (n=4,268)	2004 Rank**	Need is <u>met</u> = score of 5
<b>1</b>	Food	3.80	3.56	<b>2</b>	
<b>2</b>	Medical services	3.78	3.55	<b>3</b>	
<b>3</b>	TB testing	3.71	3.58	<b>1</b>	
<b>4</b>	Hepatitis C testing	3.63	3.41	<b>5</b>	
<b>5</b>	Clothing	3.61	3.40	<b>6</b>	
<b>6</b>	TB treatment	3.57	3.45	<b>4</b>	
<b>7</b>	Treatment for substance abuse	3.55	3.30	<b>9</b>	
<b>8</b>	AIDS/HIV testing/counseling	3.51	3.38	<b>7</b>	
<b>9</b>	Personal hygiene (shower, haircut, etc.)	3.47	3.21	11	
<b>10</b>	Help with medication	3.46	3.18	13	
11	Services for emotional or psychiatric problems	3.46	3.20	12	
12	Detoxification from substances	3.41	3.11	15	
13	VA disability/pension	3.40	3.33	<b>8</b>	
14	Spiritual	3.36	3.30	<b>10</b>	
15	Emergency (immediate) shelter	3.33	3.04	17	
16	Treatment for dual diagnosis	3.30	3.01	19	
17	Help getting needed documents or identification	3.28	3.16	14	
18	Women's health care	3.23	3.09	16	
19	Help with finding a job or getting employment	3.14	3.00	20	
20	SSI/SSD process	3.10	3.02	18	
21	Transitional living facility or halfway house	3.07	2.76	<b>29</b>	
22	Elder health care	3.06	*	*	
23	Welfare payments	3.03	2.97	21	
24	Help with transportation	3.02	2.82	26	
25	Job training	3.02	2.88	23	
26	Education	3.00	2.88	24	
27	Discharge upgrade	3.00	2.9	22	
28	Family counseling	2.99	2.85	25	
<b>29</b>	Drop-in center or day program	2.98	2.77	<b>27</b>	
<b>30</b>	Glasses	2.88	2.67	<b>31</b>	
<b>31</b>	Eye care	2.88	2.65	<b>32</b>	
<b>32</b>	Help managing money	2.87	2.71	<b>30</b>	
<b>33</b>	Guardianship (financial)	2.85	2.76	<b>28</b>	
<b>34</b>	Re-entry services for incarcerated veterans	2.72	*	*	
<b>35</b>	Legal assistance	2.71	2.61	<b>33</b>	
<b>36</b>	Dental care	2.59	2.34	<b>35</b>	
<b>37</b>	Long-term, permanent housing	2.49	2.25	<b>36</b>	
<b>38</b>	Child care	2.45	2.39	<b>34</b>	
		Average Score 2005 (n=4,321)	Average Score 2004 (n=4,268)		Need is <u>unmet</u> = score of 1

\*Needs first introduced in this 2005 report. \*\*Boldface indicates top 10 met or unmet need in FY 2004 rank.

For FY 2005, Table 4 indicates that child care, long-term, permanent housing, dental care, legal assistance, re-entry services for incarcerated veterans, guardianship (financial), help managing money, eye care, glasses, and drop-in center or day program were the ten highest unmet needs for homeless veterans as determined by VA staff and community participants combined.

Child care has been one of the highest unmet needs for several years. In the FY 2001 Eighth Annual CHALENG report, POCs said childcare is especially needed when a veteran enters a residential treatment program, is actively seeking a job, or when a veteran and his/her family are seeking shelter together. While large numbers of veterans do not need child care, when the need for child care is present, it is a particularly compelling and difficult-to-meet need and thus has consistently ranked high among unmet needs identified through CHALENG.

The need for long-term, permanent housing remains high. This is not surprising, given that developing these types of housing is expensive and complicated. Yet local communities have been successful in create permanent beds for homeless veterans. (Please see the 11<sup>th</sup> annual CHALENG report section “Special Focus: Addressing Long-term, Permanent Housing Need in 2004 Action Plan” for more discussion.)

Dental care was the third highest unmet need identified for homeless veterans this year. Recently, however, sites have reported more dental care resources for homeless veterans, particularly after the recent implementation of VHA Directive 2002-080 which offers medically necessary treatment to homeless veterans who have been in a VA-approved transitional housing/residential program for at least 60 consecutive days. (Please see the 11<sup>th</sup> Annual CHALENG report section, “Special Focus: Addressing Dental Need in 2004 Action Plan” for more discussion.) Also, 25 POCs reported adding new dental resources in FY 2005 with 846 veterans being seen through new agreements with non-VA community providers.

Re-entry services for incarcerated veterans was a new needs category for FY 2005 and it immediately made it to the top ten unmet needs list. Providing pre-release planning and after-release services for incarcerated veterans is receiving increasing attention throughout the VA. Please see “Special Section: Re-entry Services for Incarcerated Veterans on page 24 for more discussion.

Legal assistance, money management assistance, and financial guardianship represent a cluster of ancillary needs that are important to keep homeless veterans out of legal difficulties and become less financially vulnerable.

Drop-in centers are an important need for programs serving homeless veterans. They offer immediate respite for homeless individuals and present an opportunity for VA homeless staff to engage new clients in a long-term treatment process.

### *Special Emphasis on Eye Care*

Eye care and glasses remains a scarce resource and a high unmet need. Eighteen POCs reported adding new eye care resources in FY 2005 with 349 veterans being seen through new agreements with community providers. Relatedly, in FY 2005, five VA sites (Asheville, NC; Jackson, MS; Baltimore, MD; Fort Harrison, MT; Central Iowa Healthcare System) began piloting a program in collaboration with the VA's Office of Faith-Based and Community Initiatives (OFBCI) to obtain community support for eyeglasses for homeless veterans ineligible for eyeglasses through VA. (The official title of this program is "Restored Vision for Homeless Veterans".) The four site homeless coordinators are identifying faith-based and community organizations, including Veteran Service Organizations, to assist in funding glasses. This is a one-year (FY 2006) pilot to determine the feasibility of this approach, and veterans who receive glasses will be asked to give feedback on the impact on their community re-adjustment. Next year's CHALENG report will provide an update on the impact of this pilot project.

### *Highest Met Needs*

Turning to *highest met* needs as rated by the combined VA/community sample, many of the top ten categories were health services-related: medical services, TB testing, TB treatment, Hepatitis C testing, HIV/AIDS testing/counseling, substance abuse treatment, and help with medication. Most of these services are offered by VA medical centers. Food, clothing, and personal hygiene are basic needs addressed at virtually all homeless shelters and programs.

### *A Multi-year Overview of Needs*

There is substantial agreement between VA and community participants when their ratings are looked at separately (Tables 5-8). For FY 2005, eight items appear on both VA and community participants' top-ten unmet needs list and eight items appear on both VA and community met needs lists. This seems to indicate that VA and non-VA providers share a similar perspective on what needs are being met and not met for the homeless veterans populations they jointly serve.

As with last year's five-year review of needs, the consistency with which participants rate needs as unmet or met from 2001 through 2005 is noticeable (See Tables 5 through 8). While the order of needs changes slightly from year to year, the perception of whether needs are met or unmet does not. The top unmet needs that emerge in both VA and community participant assessments across all five years include dental care, eye care, glasses, child care, long-term, permanent housing and legal assistance. The top met needs that appear across all five years are food, medical services, HIV/AIDS testing and counseling, TB testing, and TB treatment.

## Five-Year Comparison - VA/Community Assessment of Homeless Veteran UNMET Needs

Table 5. Top Ten Highest *Unmet* Needs Identified by VA staff.

2001	2002	2003	2004	2005
1. Child care	1. Child care	1. Child care	1. Child care	1. Child care
2. Dental care	2. Dental care	2. Dental care	2. Dental care	2. Dental care
3. Long-term, permanent housing	3. Long-term, permanent housing	3. Long-term, permanent housing	3. Long-term, permanent housing	3. Long-term, permanent housing
4. Legal assistance	4. Legal assistance	4. Legal assistance	4. Legal assistance	4. Legal assistance
5. Glasses	5. Eye care	5. Eye care	5. Glasses	5. Re-entry services for incarcerated veterans
6. Eye care	6. Glasses	6. Glasses	6. Eye care	6. Glasses
7. Help managing money	7. Help managing money	7. Guardianship (financial)	7. Help managing money	7. Eye care
8. Guardianship (financial)	8. Transportation	8. Help managing money	8. Guardianship (financial)	8. Guardianship (financial)
9. Transportation	9. Education	9. Welfare payments	9. Education	9. Welfare payments
10. Family Counseling	10. Family Counseling	10. Education	10. Transportation	10. Education

Table 6. Top Ten Highest *Unmet* Needs Identified by Community Participants.

2001	2002	2003	2004	2005
1. Long-term, permanent housing	1. Long-term, permanent housing	1. Long-term, permanent housing	1. Long-term, permanent housing	1. Long-term, permanent housing
2. Child care	2. Child care	2. Child care	2. Dental care	2. Child care
3. Dental care	3. Dental care	3. Dental care	3. Child care	3. Dental care
4. Legal assistance	4. Help managing money	4. Help managing money	4. Legal assistance	4. Incarcerated veterans
5. Help managing money	5. Legal assistance	5. Guardianship (financial)	5. Eye care	5. Legal assistance
6. Eye care	6. Eye care	6. Legal assistance	6. Help managing money	6. Help managing money
7. Glasses	7. Glasses	7. Eye care	7. Glasses	7. Guardianship (financial)
8. Guardianship (financial)	8. Guardianship (financial)	8. Glasses	8. Transitional living facility/halfway house	8. Eye care
9. Transitional living facility/halfway house	9. Transitional living facility/halfway house	9. Transitional living facility/halfway house	9. Guardianship (financial)	9. Glasses
10. Drop in center /day program	10. Drop in center /day program	10. Drop in center/day program	10. Drop in center /day program	10. Drop in center /day program

## Five-Year Comparison - VA/Community Assessment of Homeless Veteran MET Needs

Table 7. Top Ten Highest *Met* Needs Identified by VA Staff.

2001	2002	2003	2004	2005
1. TB testing 2. Medical services 3. Hepatitis C testing 4. TB treatment 5. Substance abuse treatment 6. Food 7. AIDS/HIV testing/ counseling 8. Services for emotional or psychiatric problems 9. Help with medication 10. Clothing	1. TB testing 2. Hepatitis C testing 3. TB treatment 4. Medical services 5. Food 6. Services for emotional or psychiatric problems 7. Substance abuse treatment 8. AIDS/HIV testing/ counseling 9. Help with medication 10. VA disability/ pension	1. TB testing 2. Hepatitis C testing 3. Substance abuse treatment 4. Medical services 5. TB treatment 6. AIDS/HIV testing/ counseling 7. Services for emotional or psychiatric problems 8. Food 9. Clothing 10. Help with medication	1. Medical services 2. TB testing 3. Hepatitis C testing 4. TB treatment 5. Substance abuse treatment 6. AIDS/HIV testing/ counseling 7. Food 8. VA disability/pension 9. Services for emotional or psychiatric problems 10. Clothing	1. Medical services 2. TB testing 3. Hepatitis C testing 4. Food 5. Substance abuse treatment 6. TB treatment 7. Services for emotional or psychiatric problems 8. AIDS/HIV testing/ counseling 9. Clothing 10. Help with medication

Table 8. Top Ten Highest *Met* Needs Identified by Community Participants.

2001	2002	2003	2004	2005
1. Food 2. Clothing 3. Medical services 4. TB testing 5. TB treatment 6. AIDS/HIV testing/ counseling 7. Hepatitis C testing 8. VA disability/ pension 9. Spiritual 10. Substance abuse treatment	1. Food 2. TB testing 3. Medical services 4. Clothing 5. TB treatment 6. Hepatitis C testing 7. AIDS/HIV testing/ counseling 8. VA disability/ pension 9. Substance abuse treatment 10. Help with medication	1. Food 2. Medical services 3. Clothing 4. TB testing 5. TB treatment 6. Hepatitis C testing 7. AIDS/HIV testing/ counseling 8. VA disability/ pension 9. Personal hygiene 10. Spiritual	1. Food 2. TB testing 3. Medical services 4. Clothing 5. TB treatment 6. Hepatitis C testing 7. AIDS/HIV testing/ counseling 8. VA disability/ pension 9. Spiritual 10. Personal hygiene	1. Food 2. Medical services 3. TB testing 4. Clothing 5. Hepatitis C testing 6. TB treatment 7. Personal hygiene 8. AIDS/HIV testing/ counseling 9. Substance abuse treatment 10. VA disability/pension

## Veterans' Perception of Needs

Homeless veterans' perception of their needs as compared to VA and community participant perception of their needs was also examined. In Table 9, homeless and formerly homeless veteran responses are compared with the responses of participants who did not identify as currently or former homeless.

Table 9. Top Ten Highest Unmet and Met Needs Identified by Homeless Veterans versus VA Staff and Community Participants, FY 2005.

10 Highest Unmet Needs		10 Highest Met Needs	
Homeless and Formerly Homeless Veterans (n=907)	Other Participants (n=3,414)	Homeless and Formerly Homeless Veterans (n=907)	Other Participants (n=3,414)
1. Child care	1. Long-term, permanent housing	1. Medical services	1. Food
2. Dental care	2. Child care	2. Substance abuse treatment	2. Medical services
3. Welfare payments	3. Dental care	3. TB testing	3. TB testing
4. Legal assistance	4. Re-entry services for incarcerated veterans	4. Food	4. Clothing
5. Long-term, permanent housing	5. Legal assistance	5. Help with medication	5. Hepatitis C testing
6. Re-entry services for incarcerated veterans	6. Help managing money	6. Hepatitis C testing	6. TB treatment
7. Guardianship (financial)	7. Glasses	7. Detoxification	7. VA disability/pension
8. Discharge upgrade	8. Eye care	8. Personal hygiene	8. AIDS/HIV testing/counseling
9. SSI/SSD process	9. Guardianship (financial)	9. Services for emotional or psychiatric problems	9. Substance abuse treatment
10. Job Training	10. Transportation	10. TB treatment	10. Services for emotional or psychiatric problems

As in previous years, there were some differences between homeless/formerly homeless veterans identification of highest unmet needs compared to VA and community participants. Unlike the rest of the respondents, homeless/formerly homeless veterans placed job training, welfare payments, discharge upgrade, and the SSI/SSD process in the top ten list of highest unmet needs. Thematically, this suggests the personal desire of homeless/formerly homeless veterans to secure financial resources in transitioning off the streets.

## Homeless Veterans with Families

Anecdotally, POC sites continue to report increases in the number of homeless veterans with families (i.e., dependent children) being served at their programs. Ninety-one POC sites (67% of all sites) reported a total of 896 homeless veteran families seen with Los Angeles seeing the most families (107). This was a 29% increase over the previous year of 696 reported families.

Homeless veterans with dependents present a challenge to VA homeless programs. Many VA housing programs are veteran-specific. VA homeless workers must often find other community housing resources to place the entire family – or the dependent children separately. Separating family members can create hardship.

## Site Estimates of Numbers of Homeless Veterans and Housing Capacity

### *Homeless Veteran Estimate and Sources*

In an effort to gauge the extent of homeless veterans needing services, each POC was asked to estimate the number of homeless veterans in her/his service area. For the 2005 CHALENG survey, instructions emphasized that POCs were to provide a “point-in-time” estimate. A point-in-time estimate asks for how many homeless veterans are in the service area during a *given day* of the year. A point-in-time estimate is different from estimating how many homeless veterans are in a service area during the year. For example, a POC may say there are 200 homeless veterans in her service area on an average day (point-in-time), but there are 400 homeless veterans total who are in the service area sometime during the year.

The format of the homeless veteran estimate in the CHALENG POC survey is shown below.

#### **II. NUMBERS OF HOMELESS VETERANS: TO BE FILLED OUT BY CHALENG POC ONLY**

We want to obtain an estimate of the highest number of homeless veterans in your service area on any given day in FY 2005. Please read each question carefully and fill in the response accordingly. **This form should be filled out by the CHALENG POC only.**

##### **A. Point in Time Estimate of Homeless Veterans In Your Service Area**

1. What's the highest estimated number of homeless veterans in your service area for any given day during FY 2005?

By a homeless veteran, we are referring to a veteran who is:

- (1) an individual who lacks a fixed, regular, and adequate nighttime residence; and
- (2) an individual who has a primary nighttime residence that is--
  - (A) a supervised publicly or privately operated shelter designed to provide temporary living accommodations (including welfare hotels, congregate shelters, and transitional housing for the mentally ill);
  - (B) an institution that provides a temporary residence for individuals intended to be institutionalized; or
  - (C) a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings.

(Note: above definition of a homeless individual comes from the 1999 McKinney-Vento Homeless Assistance Act, Section 103)

**Highest number of homeless veterans estimated  
in your service area on any one given day in FY 2005:** \_\_\_\_\_

2. Is your estimate above based on your local HUD Continuum of Care Census?

- ☐ No
- ☐ Yes

The estimated number of homeless veterans across sites reported by the POCs for the FY 2005 Report is 194,254. Individual site estimates are presented in Appendix Table 5 (for FY 2004 comparison, use Table 6 in the 11<sup>th</sup> annual CHALENG report). (Note: Two CHALENG sites did not provide data for this year's CHALENG report. For these two sites, their previous year's homeless veteran counts (FY 2004) were used in this year's national final tally of 194,254).

For the homeless veteran estimates by POCs, the following sources were reported: local HUD Continuum of Care reports (56%) (this is a doubling of HUD report use



compared to the 27% of sites which indicated HUD report use in FY 2004), U.S. Census data (10%), VA low-income population estimates (9%), local homeless census studies (state, county, local university, etc.) (56%), VA client data (36%), estimates from local homeless community coalition/providers (64%) and VA staff impressions (53%). (Note: of the sites that used staff impressions in their estimate, 94% used at least one additional source.) Eighty percent (80%) of POCs used more than one source.

#### *VA Involvement with Local HUD Continuum of Care Census and Planning Efforts*

The U.S. Department of Housing and Urban Development (HUD) sponsors local planning groups called Continuums of Care to help address the needs of the homeless. Since FY 2004, HUD has required each Continuum of Care to conduct a census every two years of their local homeless population (including non-veterans). VA homeless programs were encouraged to participate in the local Continuum of Care to help inform the process about the local homeless veteran population (census, needs, and available service resources). Of 128 POC sites that had nearby HUD Continuum of Care groups, 72% (92 sites) participated in the local HUD census. Of these 92 participating sites, 52% were involved in the HUD census planning, 68% were involved in its implementation and 26% were involved in the interpretations of the census results. Using these local HUD censuses will help improve estimates of local homeless veteran populations.

Conversely, some HUD Continuum of Care use CHALENG data for their local needs. Of 128 POC sites that had nearby HUD Continuum of Care groups, 71 (55%) indicated their local HUD Continuum of Care utilizes CHALENG data. Two main uses of CHALENG data were: (1) informing local grant submissions (70% of the 71 sites) and (2) informing local planning/resource allocation (63% of the 71 sites).

#### *Bed Availability and Need*

To aid in determining the need for housing for homeless veterans, POCs were asked to include an estimate of the number of beds available for homeless veterans in their local area for three housing types: emergency, transitional, and permanent. POCs were also asked to report the number of beds needed beyond the present or anticipated capacity to meet the local needs of homeless veterans.

As a data quality check, information on bed capacity and bed need from this year's CHALENG POC survey were compared to FY 2004 data. Large increases/decreases at sites between years were identified and follow-up phone calls were made to POCs to verify these changes. In some cases, the changes (such as drops in capacity due to program closures) were substantiated. For some sites, dramatic differences reflected what POCs believed were more accurate re-estimates for FY 2005. In a few cases, POCs re-submitted corrected estimates. Table 10 displays bed availability and need estimates for FY 2005 and FY 2004.

Table 10. Bed Capacity and Need Assessment (FY 2005 and FY 2004).

Type of Bed	Available in FY 2005	Available in FY 2004	Needed Beyond Present Capacity (est.) FY 2005	Needed Beyond Present Capacity (est.) FY 2004
Emergency	66,202	67,387	13,080	13,617
Transitional	35,434	34,702	9,605	12,266
Permanent	27,209	24,084	23,328	24,904

Comparing the data from FY 2004 and FY 2005, it appears the existing bed capacity has increased for transitional and permanent housing, but dropped for emergency housing. More importantly, the estimated need for all housing bed types actually dropped between FY 2004 and FY 2005 (note: the need for emergency and transitional beds has actually dropped over the past two consecutive years). This may represent a promising trend reflecting the ongoing efforts of VA and communities to increase housing stock for the homeless. Nevertheless, the need for more beds above existing capacity is still great.

### Assessment of VA and Community Partnering

As stated in the Introduction, the CHALENG mandate is to bring VA and community service providers together in partnership to encourage the development of coordinated services for homeless veterans. For this year's report, we examined three indicators of VA and community partnership. These are: (1) partnership integration and implementation measures, (2) VA involvement in community homeless coalitions, and (3) interagency collaborative agreements.

#### *Partnership Integration and Implementation Measures*

Since FY 2000, CHALENG has used two sets of questions to ascertain the level of VA/community partnering as perceived by community (non-VA) participants: (A) *Integration* measures and (B) *Implementation* measures. The questions were adapted from nationwide ACCESS (Access to Community Care and Effective Services and Supports) study of service system integration for homeless clients with severe mental illness (Randolph et al., 1997).

For this year's CHALENG report, the *Integration* measures consisted of two questions asking community participants from the Participant Survey to rate the following:

1. *VA Accessibility*: accessibility of VA services to homeless veterans.
2. *VA Coordination*: the ability of VA to coordinate clinical services for homeless veterans with the community participant's agency.

A five-point scale was used for each item (1=not accessible, not committed etc. to 5=highly accessible, highly committed, etc.). (Note: Previous CHALENG reports have used eight integration items. After analysis of data from past years, it was felt these two items were the most useful measures of integration.)

*Implementation* measures consisted of 12 items pertaining to concrete activities associated with VA and community partnering. Community participants were asked to rate the level of implementation of the following strategies between their agency and VA:

1. *Regular Meetings*: Formal, regular meetings of VA and the community participant's agency to exchange information and plan.
2. *Service Co-location*: Provision of services by VA and the community participant's agency in one location.
3. *Cross-training*: Training of VA and the community participant agency's staff on each others' objectives, procedures, and services.
4. *Interagency Agreements*: Agreements between VA and the community participant's agency regarding collaboration, referrals, client information sharing, and/or coordinating services.
5. *Client Tracking*: Computer tracking system enabling VA and the community participant's agency to share client information.
6. *Joint Funding*: Combined/layering funding between VA and the community participant's agency to create new resources or services.
7. *Standard Forms*: Standardized forms that clients fill out once to apply for services at the local VA and the community participant's agency.
8. *Joint Service Teams*: Service teams comprised of staff from both VA and the community participant's agency to assist clients with multiple needs.
9. *Combined Programs*: Combined programs from VA and the community participant's agency under one administrative structure.
10. *Flexible Funding*: Flexible funding to promote service integration between VA and the community participant's agency: for example, funds to pay for emergency services not usually available to clients.
11. *Special Waivers*: Waiving requirements for funding, eligibility, or service delivery to reduce service barriers, promote access, and/or avoid service duplication.
12. *System Coordinator*: Creation of a specific staff position focusing on improving system integration between VA and the community participant's agency.

All implementation items used the same four-point scale: 1=none (no steps taken to initiate implementation of the strategy), 2=low (in planning and/or initial minor steps taken), 3=moderate (significant steps taken but full implementation not achieved), and 4=high (strategy full implemented).

Table 11 shows the results of the integration ratings by community participants (mean scores of aggregated sites). We compared the aggregated integration scores of each VA facility for FY 2004 versus FY 2005. Using paired t-tests, we found one statistically significant difference in the integration scores between FY 2004 and FY 2005. Namely, there was a significant increase in VA accessibility for homeless veterans as perceived by community respondents.

Table 11. Community Agency Participants' Ratings of Partnership Integration in CHALENG Participant Survey.

Integration Items	Community Respondents FY 2004 (131 sites)	Community Respondents FY 2005 (131 sites)
VA Accessibility (1=not accessible...5=highly accessible)	3.55	3.67**
VA Service Coordination (1=not able to coordinate...5=highly able)	3.62	3.65

\*\*Indicates item that was statistically significant (<.01) when FY 2004 and FY 2005 mean scores aggregated by POC site were compared using a paired t-test.

Implementation scores for FY 2004 and FY 2005 were also reviewed. Again, data were aggregated by site and paired t-tests were conducted (see Table 12). There were six statistically significant differences. There were decreases in implementation activity scores for service co-location, cross-training and interagency agreements. There were increases in implementation activity scores for standard forms, combined programs, and hiring of a system coordinator to help integrate VA and community services.

Table 12. Community Agency Participants' Ratings of Partnership Implementation in the CHALENG Participant Survey.

Implementation Items <sup>a</sup>	Community Respondents FY 2004 (131 sites)	Community Respondents FY 2005 (131 sites)
Regular Meetings	2.55	2.60
Service Co-location	2.17	1.97***
Cross-training	2.05	1.94*
Interagency Agreements	2.40	2.30*
Client Tracking	1.67	1.69
Joint Funding	1.68	1.70
Standard Forms	1.75	1.85*
Joint Service Teams	2.14	2.19
Combined Programs	1.69	1.96***
Flexible Funding	1.67	1.61
Special Waivers	1.71	1.69
System Coordinator	1.77	1.88**

<sup>a</sup> 1=none, 2=low, 3=moderate, 4=high

\*Indicates items that were statistically significant (<.05) when FY 2004 and FY 2005 mean scores aggregated by POC site were compared using a paired t-test. \*\*<.01. \*\*\*<.001.

To summarize, the change in integration and implementation scores between FY 2004 and 2005 are an apparent paradox. On one hand the integration measures suggest that homeless veteran accessibility to VA services has increased. Also, the implementation scores suggest improvement in some VA/community partnership collaboration activities (standardizing forms, combining programs, having a systems coordinator). On the other hand, there were declines in the implementation scores of some activities (service co-location, cross-trainings and interagency agreements). The decline in some implementation activity scores may indicate local VAs shifting their implementation strategies to address changed circumstances, or the need to renew partnering efforts with the community.

## *VA Involvement in Local Homeless Coalitions*

Involvement in local homeless coalitions has been identified as a useful way for VA staff to network with local homeless service providers and develop partnerships. Ninety-four percent (94%) of the POC Surveys indicated participation a local homeless coalition. VA staff attended the local coalition, participating in 69% of the available meetings (1,406 out of a possible 2,047 meetings). Also, in FY 2005, 84% of POC sites that had a nearby HUD Continuum of Care planning group (108 of 128) participated in Continuum of Care planning efforts.

## *Interagency Collaborative Agreements*

*Existing interagency collaborations agreements:* CHALENG POCs reported on VA efforts to serve homeless veterans through arrangements with local community agencies. CHALENG POCs were asked to identify whether they currently had interagency collaborative agreements with: correctional facilities, psychiatric/substance abuse inpatient programs, nursing homes, and faith-based organizations. Table 13 shows the prevalence of current interagency collaborative agreements.

Table 13: Percentage of POCs (n=135) Indicating Interagency Collaborative Agreements with Select Program Types.

	Formal 2005	Informal 2005	Formal or Informal* 2005	Formal or Informal* 2004
Correctional Facilities (jails, prisons, courts)	8%	55%	62%	56%
Psychiatric/substance abuse inpatient (hospitals, wards)	22%	59%	80%	77%
Nursing homes	26%	22%	46%	44%
Faith-based organizations	39%	54%	87%	88%

\*Note: Some sites had both a formal and informal agreement with a program type.

Eighty-seven percent (87%) of POC respondents indicated their VA medical care facility had some kind of interagency collaborative agreement with a faith-based organization. This is not surprising, given the fact that many faith-based organizations have a long history of serving the poor and homeless. Eighty percent of sites (80%) indicated ties with a psychiatric/substance abuse inpatient program – an indication of the link between mental illness and homelessness and the need to coordinate services between mental health and homeless agencies.

Over half (62%) of POCs had relationships with a local correctional facility. Many incarcerated veterans are at high-risk for homelessness upon leaving jail or prison. Several VA homeless programs provide information to homeless veterans in local jails and prisons to help them arrange transitional housing and substance abuse/mental health treatment after their release. Relatedly, in FY 2005 VA Central Office requested that state-specific incarcerated veterans' re-entry guidebooks be developed for all 50 states. Initial drafts had been completed for most states by the end of FY 2005, and funding allocated to provide 1,000 copies of the state guidebooks for each state's incarcerated veterans. Completion of the project will occur during FY 2006 and will occur in collaboration with State Departments of Corrections. Although all state's guides are different in the resources they list, they generally cover veterans benefits,

healthcare, housing, employment, mental health, and substance abuse rehabilitation resources. Because of the heightened risk of homelessness among prison and jail releasees, this effort constitutes a major homelessness prevention initiative. Preliminary discussions have been held with U.S. Department of Labor to partner with DOL a) to insure periodic updating of resource information and b) to increase the distribution of the guidebooks to correctional staff.

Forty-six percent (46%) of POCs had arrangements with a nursing home, usually through VA nursing home contracts. This may reflect the aging of the homeless population and the need for facilities to address the multiple medical needs of older and/or chronically ill veterans.

*New Interagency Collaborative Agreements and Outreach Efforts:* VA staff continued to establish new interagency collaborative agreements and to identify and serve new outreach sites. Table 14 displays figures for new agreements (formal and informal arrangements) and outreach sites, broken down by VISN.

Table 14. New Interagency Collaborative Agreements and Outreach Sites for FY 2005.

VISN	Formal Agreements	Informal agreements	Agreements (total)	Number of New Homeless Outreach Sites
1	4	36	40	12
2	7	19	26	8
3	7	13	20	5
4	3	16	19	14
5	6	8	14	12
6	1	5	6	5
7	4	19	23	11
8	5	14	19	13
9	2	31	33	9
10	3	6	9	6
11	4	3	7	10
12	4	6	10	17
15	3	5	8	9
16	5	16	21	26
17	3	4	7	3
18	3	8	11	4
19	1	16	17	3
20	15	31	46	19
21	4	17	21	12
22	6	8	14	5
23	5	48	53	33
Totals, All VISNs (FY 2005):	95	329	424	236
Totals, All VISNs (FY 2004):	138	392	530	338

*Nature of New Interagency Collaborative Agreements:* 105 out of 135 reporting POC sites (78%) had at least one new agreement with a community agency. By far, the most frequent topic of the new agreements was transitional housing (see Table 15 below).

Forty-six percent (46%) of the POC sites which reported a new agreement, indicated that securing transitional housing for veterans was a focus. Rounding out the top three topics of interagency collaborative agreements were job/employment finding (33%) and re-entry services for incarcerated veterans (27%).

Table 15. Subject of New Interagency Collaborative Agreements Between VA and Community Providers.

Need	Percentage of POCs with New Collaborative Agreement who Indicated Need was Addressed in Agreement*		
	Formal	Informal	Either
Halfway house or transitional living facility	35%	26%	46%
Help with finding a job or getting employment	14%	27%	33%
Re-entry services for incarcerated veterans	4%	24%	27%
Food	12%	21%	24%
Emergency (immediate) shelter	6%	23%	24%
Long-term, permanent housing	11%	22%	24%
Clothing	8%	21%	22%
Job training	12%	15%	22%
Treatment for substance abuse	11%	15%	21%
Help managing money	14%	12%	20%
Help with transportation	13%	15%	20%
Personal hygiene (shower, haircut, etc.)	10%	15%	18%
Services for emotional or psychiatric problems	12%	12%	17%
Help getting needed documents or identification	7%	15%	17%
Medical services	8%	13%	16%
VA disability/pension	8%	10%	15%
Treatment for dual diagnosis	10%	9%	14%
Help with medication	10%	9%	13%
Legal assistance	5%	11%	13%
Glasses	3%	10%	11%
Eye care	5%	8%	10%
SSI/SSD process	7%	6%	10%
Education	4%	9%	10%
Detoxification from substances	5%	6%	8%
Family counseling	5%	4%	8%
Women's health care	5%	6%	8%
Discharge upgrade	4%	5%	7%
Spiritual	3%	6%	7%
Elder healthcare	4%	3%	6%
AIDS/HIV testing/counseling	3%	4%	5%
Dental care	6%	9%	5%
Guardianship (financial)	3%	3%	5%
Drop-in center or day program	5%	9%	4%
TB testing	3%	3%	4%
Hepatitis C testing	3%	2%	3%
Welfare payments	2%	2%	2%
TB treatment	1%	1%	1%
Child care	0%	0%	0%

\*Multiple needs addressed in the new interagency collaborative agreements may be identified by POCs

*Veterans Served due to New Collaborative Agreements:* CHALENG POCs were asked to report how many veterans received key services (mental health/substance abuse

treatment, dental care, eye care, and child care) as a result of new collaborative agreements in FY 2005 (see Table 16 below).

Table 16. Number of Veterans Served Through New Interagency Collaborative Agreements.

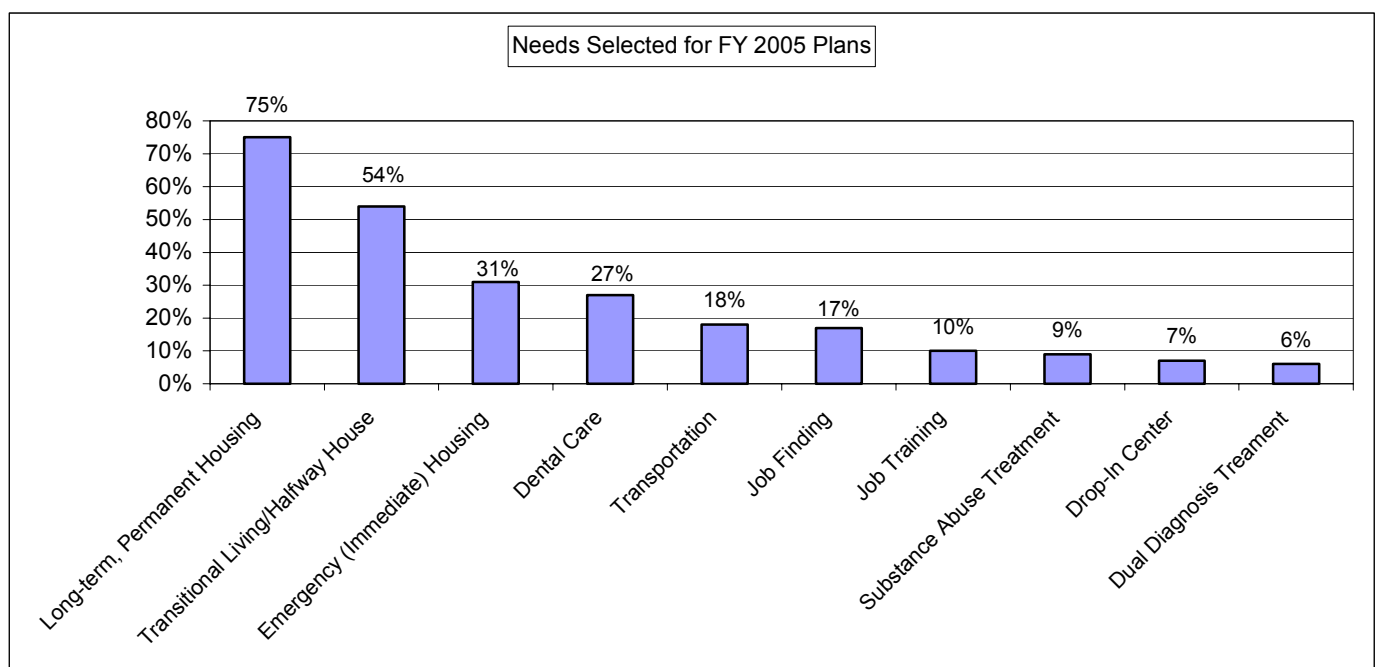
Service	Number of Veterans Served as result of New Interagency Collaborative Agreement
Mental Health/Substance Abuse Treatment	1,150
Dental Care	855
Eye Care	358
Child Care	17

## POC Action Plans

### *POC Success in Executing FY 2005 Action Plans*

As part of the CHALENG survey in FY 2005, POCs were asked to select the three highest priority needs in their areas and to indicate how they would address these needs in FY 2005. The most frequently selected needs to address were housing (transitional, long-term, permanent, emergency), dental care, transportation, job training and finding, substance abuse treatment, drop-in center and dual diagnosis treatment (see Figure 1).

Figure 1. Top Needs Selected for Points of Contact to Address for FY 2005.



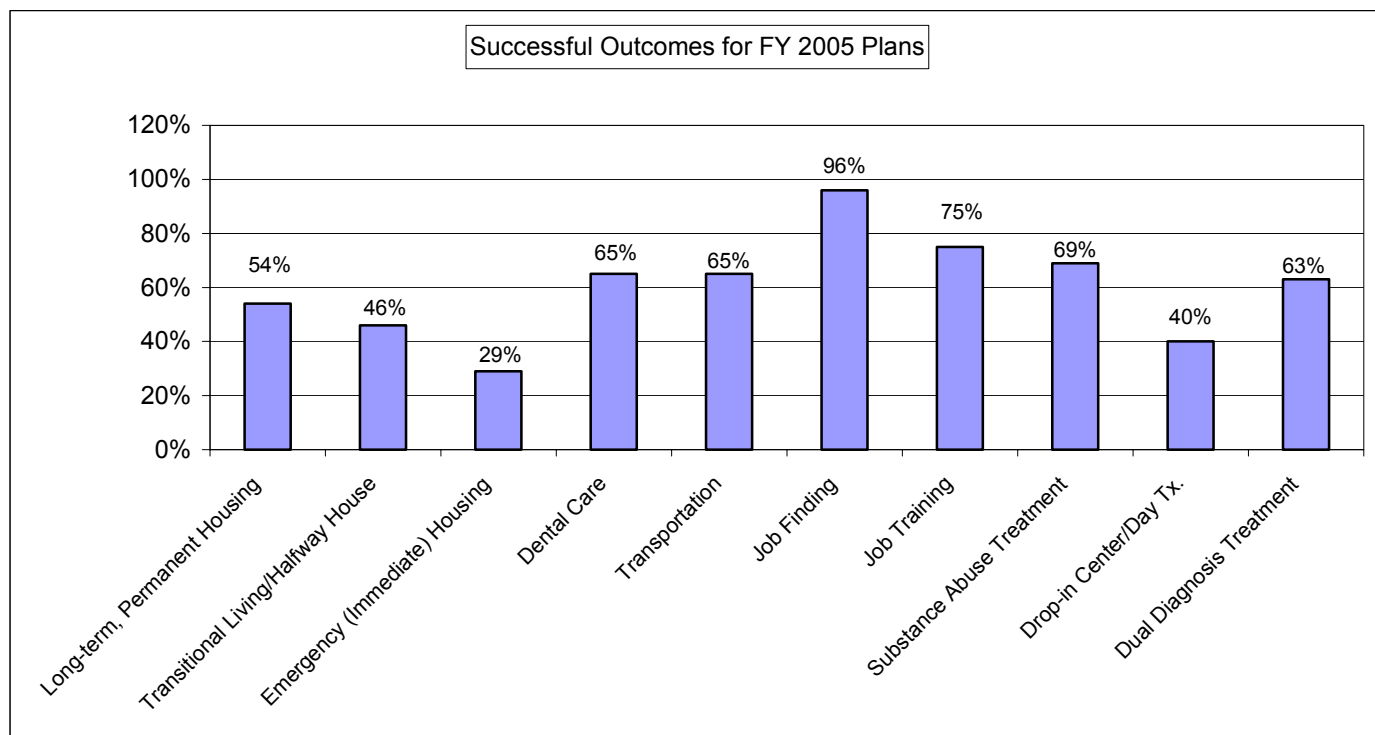
For this CHALENG report, POCs were asked to indicate their success in implementing their plans to meet the top three needs that were identified. (See Appendix Table 6 for all POC progress reports.) For the purposes of this report, success was defined as achieving tangible outcomes such as securing additional transitional housing beds,



negotiating a reduced/free bus fare for homeless veterans, or receiving grant funding for a project. Success did not include the beginning of processes such as starting initial planning or submitting a grant for funding.

Figure 2 shows the percentage of sites that were successful in obtaining an outcome for the ten most frequently selected needs to address in FY 2005.

Figure 2. Outcomes for Top Ten FY 2005 Action Plan Topics with Percentages of POC Sites that were Successful.



Here are some examples of how POCs achieved success in addressing their priorities for FY 2005:

Long-term, permanent housing: Community agencies secured/constructing new permanent housing (33 sites); used HUD Section 8/Shelter Plus Care vouchers (17 sites); received funding for permanent housing (Albany, NY; Clarksburg, WV; Asheville, NC; Topeka, KS; Houston, TX; Salt Lake City, UT; Livermore/Menlo Park, CA; Las Vegas, NV); developed housing on VA grounds (Milwaukee, WI; Los Angeles, CA; St. Cloud, MN).

Transitional housing: Community agencies opened or expanded transitional housing (20 sites); secured VA Grant and Per Diem funding for transitional housing (Togus, ME; White River Junction, VT; Durham, NC; Birmingham, AL; St. Louis, MO; Fayetteville, AR; New Orleans, LA; Muskogee/Tulsa, OK); opened special programs for fathers (St. Louis, MO) and women (Jackson, MS); promoted veteran-themed state scratch-off lottery ticket which will fund housing

and other needs of veterans (Chicago, IL).

Emergency (immediate) housing: Standardized admission requirements at local shelter to reduce access issues (Erie, PA); developed overflow system during winter months (Iowa City, IA); new local shelters being built/opened and existing shelters expanded (Tampa, FL; West Palm Beach, FL; Columbus, OH; Toledo, OH; Houston, TX; Reno, NV; Long Beach, CA; Fort Meade/Hot Springs, SD; St. Cloud, MN).

Dental Care: Received state grant to fund dental services (Tampa, FL; Walla Walla, WA); received services from VA Dental (16 sites) or local community agency (New York, NY; Coatesville, PA; Lebanon, PA; Battle Creek, MI; Wichita, KS; Little Rock, AR; Tucson, AZ; Honolulu, HI; Los Angeles, CA).

Transportation: Local transit authority offered new lines/services to accommodate veterans (Martinsburg, WV); public/community agencies provided service (Fayetteville, AR; Sheridan WY; Coatesville, PA; North Chicago, IL; Knoxville, IA); bus passes and tokens distributed (Coatesville, PA; Salem, VA; Memphis, TN; Livermore/Menlo Park, CA).

Job finding: Had new/existing Compensated Work Therapy/Supported Employment programs (11 sites); had Department of Labor grant for job finding (Charleston, SC; Tomah, WI); worked with county/state/private employment agencies (11 sites).

Job training: On-the-job training program at local Air Force base (Cheyenne, WY); coalition purchased building for new vocational rehabilitation center (Amarillo, TX); used VA Compensated Work Therapy program (Albany, NY; Cincinnati, OH; Kansas City, MO); participated in Department of Labor Homeless Veterans Reintegration Project (Indianapolis, IN); utilized community/county/state job training programs (Martinsburg, WV; Fayetteville, NC; Muskogee/Tulsa, OK).

Substance abuse treatment: Added VA substance abuse staff (White River Junction, VT; Spokane, WA); community agency offered substance abuse treatment (Asheville, NC; Huntington, WV; Fayetteville, AR; Houston, TX; Muskogee/Tulsa OK).

Drop-In center or day program: Developed new program with community agency (Fort Meade/Hot Springs, SD; San Francisco, CA); added staffing and day activities to VA Grant and Per Diem program (Martinez, CA).

Dual diagnosis treatment: Received funding to hire new staff, start program (Northampton, MA; Milwaukee WI; Salt Lake City, UT); referred to local community program (Big Springs, TX ; Columbia, SC).

Most commonly, POC sites that did not achieve success with their FY 2006 plans mentioned lack of funding (grant proposals denied, loss/reduction of existing program funding) as a factor.

The least successful action plan topic was emergency housing/immediate shelter (only 29% of all sites reported success in addressing this FY 2005 action topic). Many sites indicated they were in the early planning/development stages of creating shelters. Also, unlike transitional and permanent housing development, there appears to be no major funding sources to develop shelters. For example, the VA Grant and Per Diem program has funded and maintained several transitional housing programs throughout the country; similarly HUD through programs like Section 8 and Shelter Plus Care has created permanent housing resources in many local communities.

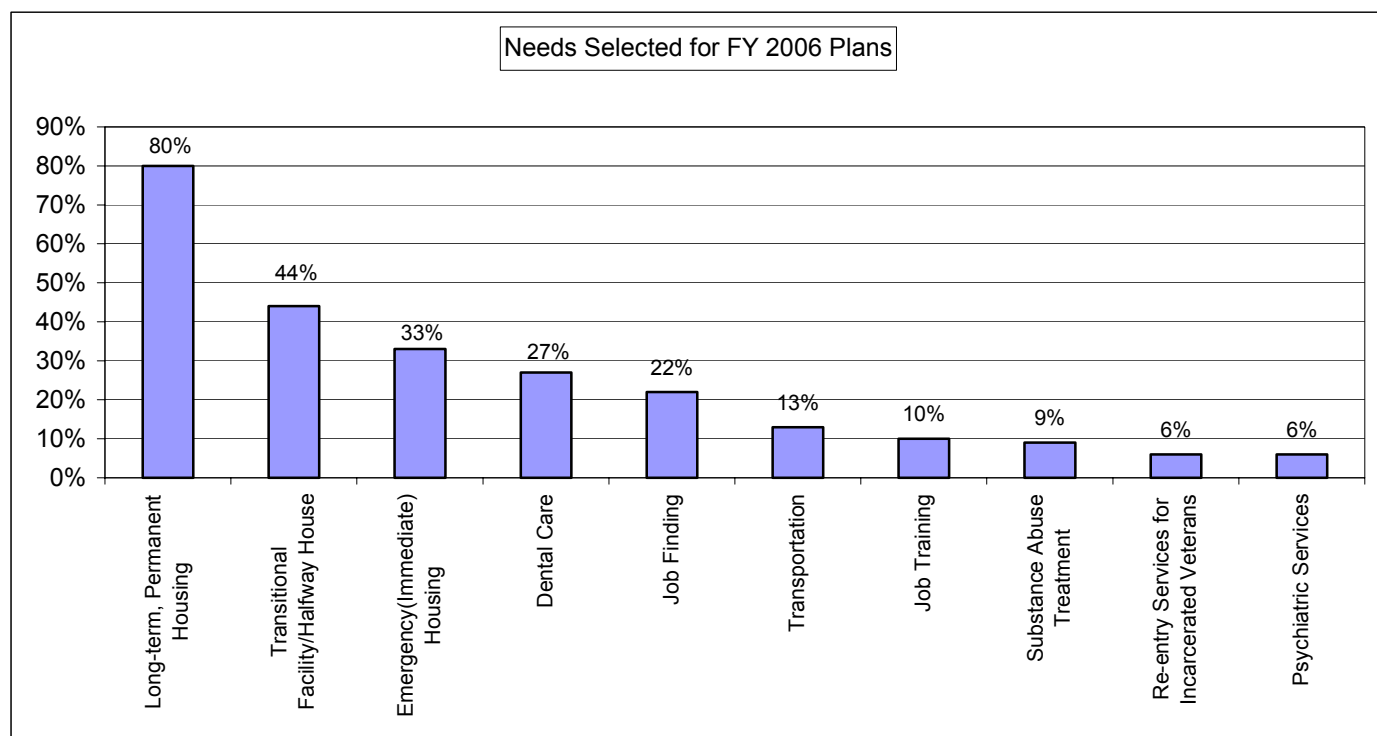
### *Important CHALENG Partners*

CHALENG POCs were asked to identify community partners who helped them address their past year's action plan. Appendix 7 highlights and acknowledges the accomplishments of these partners in FY 2005.

### *POC Action Plans for FY 2006*

The 2005 POC survey requested that POCs outline their action plans for addressing top unmet needs of local homeless veterans in FY 2006. Frequent unmet needs addressed in the plans generally mirrored those selected in FY 2005 and included: emergency, transitional, and permanent housing; dental care; transportation; job training and job finding; and substance abuse treatment. This year, however, re-entry services for incarcerated veterans and services for emotional or psychiatric problems replaced drop-in center/day program and dual diagnosis treatment as two of the top ten needs selected by POCs to work on (see Figure 3 below).

Figure 3. Top Needs Selected for Points of Contact to Address in FY 2006 Action Plans.



In the Participant Survey, respondents were asked to name the top three greatest unmet needs in their communities that they would like to address in FY 2006. Importantly, the four most mentioned unmet needs were the same four needs most frequently identified in VA POC action plans for FY 2006: long-term, permanent housing, transitional housing, emergency housing, and dental care.

### Special Section: Re-entry Services for Incarcerated Veterans

An estimated 12% of the 650,000 individuals released annually from state prisons are veterans (Mumola, 2000; Re-Entry Policy Council, 2005). Incarcerated individuals represent a high-risk for homelessness group (O'Flaherty, 1996). Released inmates may have few financial or social support resources. The stigma of a criminal record may also reduce their employability and their ability to secure housing. Many incarcerated individuals suffer from mental health and substance abuse issues. These problems may hamper their ability to remain self-sufficient in the community. Importantly, the FY 2005 Veterans Health Administration Mental Health Strategic Plan identified the need to build a network of care for released incarcerated veterans so they can safely and productively re-enter into society.

This year's CHALENG report documents the increased attention focused on serving incarcerated veterans who are at risk for homelessness. As indicated previously, re-entry services for incarcerated veterans was ranked the fourth highest unmet need by all CHALENG participants (page 6).

Currently, 62% of POCs reported their VA had an existing interagency collaborative agreement with a correctional facility, an increase from the 56% of POCs who reported an agreement in FY 2004 (page 17). Also, re-entry services for incarcerated veterans was the third most common topic of new interagency collaborative agreements in FY 2005: 27% of all new agreements addressed the issue of re-entry services for incarcerated veterans (page 19). Further, re-entry services for incarcerated veterans was one of the top ten needs, POCs wished to address in their FY 2006 action plans (page 23).

Re-entry services for incarcerated veterans have two major components. The first is creating a relationship with the local jail or prison so veteran inmates can be informed about available VA services. (As noted previously, VA information handbooks are being developed for inmates in all 50 states.) In some cases, VA outreach workers meet veterans in jail or prison, and assist correctional staff in developing a re-entry plan. Ideally, a planned release date is also set so released inmates can be immediately transported to a VA facility for housing and mental health/medical services.

The second component of re-entry services for incarcerated veterans is creating a network of community providers to serve released veterans. In their FY 2006 action plans, some POCs mentioned several future program development activities: forming coalitions to apply for program funding; encouraging existing agencies to restructure their program criteria to allow admission for released inmates; and identifying and partnering with housing and service agencies that already work with former inmates.

For FY 2006, eight POC sites selected re-entry services for incarcerated veterans as a priority need to address. Next year's CHALENG report will report their progress.

### Update on CHALENG Activities

Individualized CHALENG reports **by POC site** are now available on the Internet in draft form. Each report includes: an estimate of homeless veterans in service area, an estimate of homeless veterans who are chronically homeless, bed counts, stated FY 2006 action plan, and need and integration/implementation rankings. The website address is: <http://www.va.gov/homeless/page.cfm?pg=17>.

Also on the site is this 12<sup>th</sup> Annual Progress Report on Public Law 105-114 in its entirety. The current report and site profiles may be useful for sites that are undergoing CARF accreditation or have community partners that are applying for VA Grant and Per Diem funding. CARF requires programs to provide feedback from external stakeholders such as community partners and clients. As part of their VA Grant and Per Diem application, community agencies must document the local needs of homeless veterans in their area. Much information from stakeholders and their perception of homeless veteran need is available in the annual CHALENG report.

The CHALENG website also features a 13-minute video which provides information on CHALENG to CHALENG POCs, community agency representatives and other interested parties, such as veterans and government officials. The video provides an overview and history of CHALENG, suggestions on how to conduct an annual CHALENG meeting, segments from actual CHALENG VA-community meetings, and various perspectives on CHALENG from community agency representatives to VA Central Office Homeless Program leaders. The linkage between participation in the planning and community action process and application for VA Grant and Per Diem and Per Diem Only funding streams is also highlighted.

### Summary

The annual CHALENG Survey documents needs of homeless veterans identified by veterans, community agencies and VA staff. CHALENG also records how VA and community agencies work together to plan and meet those needs.

On the positive side, transitional, and permanent housing capacity has increased from the previous year – and estimated need for additional beds of all types dropped between FY 2004 and FY 2005. POC actions plan updates have documented many success stories in developing housing.

This year's CHALENG report also identified new initiatives to serve homeless veterans including a pilot-project with the VA Faith-Based and Community Initiatives (OFBCI) addressing eyeglass need; and VA Central office and site efforts to facilitate re-entry services for incarcerated veterans.

Of concern is the growing number of homeless veteran families being seen at VA's nationwide: a 29% increase between FY 2004 and FY 2005. As noted earlier, homeless veterans with dependent children represent a challenge to traditional systems of VA care.

In sum, despite significant accomplishments in serving homeless veterans with our community partners, the information obtained from the VA/community CHALENG surveys clearly indicates that much work still remains in assisting homeless veterans out of homelessness. CHALENG will continue to identify progress of VA and the community toward that goal.

### References

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Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	25	3.43	3.65	3.61	3.77	3.30	2.17	3.17	3.17
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	14	3.54	3.83	3.08	2.85	3.25	2.92	4.00	4.00
1	VAM&ROC Togus, ME - 402	5	3.50	4.25	4.25	3.75	3.00	3.25	3.25	3.50
1	VAM&ROC White River Junction, VT - 405									
1	VAMC Manchester, NH - 608									
1	VAMC Northampton, MA - 631 (Leeds)	11	3.90	4.40	3.82	3.80	3.55	2.91	4.00	4.27
1	VAMC Providence, RI - 650, Bristol, CT	6	2.83	3.50	2.67	3.50	2.67	1.83	3.67	3.50
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	20	3.80	4.00	3.75	2.85	2.16	2.25	4.00	4.15
2	VAMC Albany, NY - 500	23	3.63	4.17	4.00	3.89	4.10	3.39	4.30	4.50
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	4	4.25	3.75	3.75	3.75	2.25	1.75	2.75	3.50
2	VAMC Syracuse, NY - 670	10	3.56	4.11	3.67	3.30	3.30	2.44	3.30	3.80
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	16	4.80	4.60	4.67	4.67	4.53	4.36	4.33	4.73
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	48	3.83	3.96	3.55	3.28	2.96	2.33	3.96	4.29
3	VAMC Northport, NY - 632	17	3.73	4.21	4.29	4.20	4.53	3.75	4.13	4.33
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	15	3.62	4.07	4.00	3.46	3.42	3.38	3.25	3.83
4	VAM&ROC Wilmington, DE - 460	1	3.00	4.00	4.00	4.00	3.00	2.00	3.00	3.00
4	VAMC Altoona, PA - 503	2	3.50	4.50	4.00	4.00	3.50	4.50	4.50	4.50
4	VAMC Butler, PA - 529	8	3.63	4.00	3.75	2.38	3.13	3.13	3.38	4.38
4	VAMC Clarksburg, WV - 540	4	4.00	4.00	4.00	4.33	2.00	3.00	3.67	4.25
4	VAMC Coatesville - 542	38	3.80	4.17	4.00	3.49	3.19	2.37	3.84	3.95
4	VAMC Erie, PA - 562	6	3.83	4.00	4.17	3.83	3.17	2.00	2.80	3.83
4	VAMC Lebanon, PA - 595	1	4.00	4.00	4.00	4.00	4.00	3.00	4.00	4.00

5 point scale: 1= unmet need ... 5 = met need



Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
4	VAMC Philadelphia, PA - 642	23	3.52	3.64	3.39	3.70	3.19	2.55	3.59	3.86
4	VAMC Wilkes-Barre, PA - 693	5	3.40	4.00	4.20	4.20	3.40	3.40	3.80	3.60
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	1	2.00	1.00	2.00	4.00	4.00	2.00	5.00	5.00
5	VAMC Martinsburg, WV - 613	5	3.60	4.20	4.00	3.40	3.80	3.20	4.00	3.80
5	VAMC Washington, DC - 688	20	3.69	3.94	3.94	3.56	3.06	2.33	3.56	4.11
6	VAMC Asheville, NC - 637	6	4.17	4.33	3.67	4.17	4.00	4.00	3.50	4.17
6	VAMC Beckley, WV - 517	2	2.50	2.00	2.50	3.00	2.00	1.50	2.50	3.50
6	VAMC Durham, NC - 558	3	3.00	3.00	3.00	4.00	2.33	2.00	3.67	2.00
6	VAMC Fayetteville, NC - 565									
6	VAMC Hampton, VA - 590	12	3.67	3.45	3.25	2.75	2.92	2.00	3.75	3.92
6	VAMC Richmond, VA - 652									
6	VAMC Salem, VA - 658	9	4.11	4.67	4.44	4.33	3.67	2.33	3.33	3.78
6	VAMC Salisbury, NC - 659	9	3.22	3.33	3.33	3.67	3.33	2.44	3.67	3.78
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	43	4.10	4.02	3.55	3.78	3.42	3.05	3.83	4.20
7	VAMC - Augusta, GA - 509	9	3.67	4.00	3.88	3.44	3.11	2.22	4.00	4.00
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	3.53	3.63	3.75	2.95	3.22	2.44	2.75	3.90
7	VAMC Birmingham, AL - 521									
7	VAMC Charleston, SC - 534	1	4.00	4.00	4.00	3.00	2.00	2.00	3.00	3.00
7	VAMC Columbia, SC - 544	12	3.00	3.50	3.67	3.33	3.08	2.27	3.09	3.09
7	VAMC Dublin, GA - 557	1	2.00				1.00	1.00	2.00	2.00
7	VAMC Tuscaloosa, AL - 679	15	3.00	3.47	3.40	3.40	3.00	2.67	2.80	3.64
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	12	3.42	3.75	3.75	2.91	2.75	1.92	3.58	3.17
8	VAH Tampa, FL - 673	6	2.80	2.80	2.80	1.60	1.80	1.60	3.00	3.20
8	VAMC Bay Pines - 516	4	3.00	4.50	4.75	3.75	3.25	2.50	4.00	4.50
8	VAMC Miami, FL - 546	8	3.75	4.00	3.88	2.75	3.50	2.63	3.75	4.00
8	VAMC West Palm Beach, FL - 548	2	5.00	4.50	4.50	2.00	4.00	1.50	3.50	3.50
8	VAMC San Juan, PR - 672									
9	VAMC Huntington, WV - 581	5	4.00	4.20	3.80	4.20	3.00	2.60	2.60	3.00

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
9	VAMC Lexington, KY - 596	2	5.00	5.00	5.00	5.00	4.50	4.00	5.00	5.00
9	VAMC Louisville, KY - 603	6	3.50	4.33	3.33	3.83	3.00	2.50	2.67	3.00
9	VAMC Memphis, TN - 614									
9	VAMC Mountain Home, TN - 621	2	4.00	4.50	4.50	4.00	3.50	2.00	3.50	4.00
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	4	3.75	3.50	3.75	3.75	4.00	3.50	4.00	4.00
10	VAMC Chillicothe, OH - 538	7	4.14	3.86	4.29	4.14	4.00	3.29	4.71	4.71
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)									
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	6	4.00	3.67	3.33	4.17	4.00	2.17	4.17	4.50
10	VAMC Dayton, OH - 552	4	4.00	3.75	3.75	3.00	3.00	2.25	3.75	4.25
10	VAOPC Columbus, OH - 757, (Grove City, OH)	1	3.00	2.00	3.00	1.00	1.00	1.00	3.00	3.00
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	8	4.00	4.38	4.13	4.00	3.50	3.25	4.00	3.75
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	6	3.50	3.50	3.83	3.80	2.17	1.50	3.33	3.50
11	VAMC Battle Creek, MI - 515	10	4.11	3.78	3.90	4.00	3.50	3.10	4.00	3.90
11	VAMC Danville, IL - 550	4	3.25	4.33	4.33	4.00	4.00	3.00	4.00	4.33
11	VAMC Detroit, MI - 553	6	3.83	4.17	4.17	4.00	3.50	2.17	3.50	3.50
11	VAMC Indianapolis - 583	10	3.10	3.30	3.80	3.10	3.56	3.50	2.67	3.78
11	VAMC Saginaw, MI - 655									
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	8	3.38	3.63	3.88	2.75	2.25	1.75	3.75	4.13
12	VAH Madison, WI - 607	10	2.90	3.60	3.60	3.40	3.10	2.70	3.90	3.70
12	VAMC Iron Mountain, MI - 585	6	3.50	4.17	4.17	4.67	3.00	2.50	4.50	4.33
12	VAMC Milwaukee, WI - 695	3	2.33	2.00	2.33	3.33	3.33	2.67	2.67	2.00
12	VAMC North Chicago, IL - 556	1	4.00	4.00	3.00	2.00	5.00	2.00	5.00	5.00
12	VAMC Tomah, WI - 676	2	4.50	4.50	4.50	4.00	2.50	2.00	2.50	2.50
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	6	3.17	3.50	3.67	1.33	3.17	1.67	3.50	4.33
15	VAH Columbia, MO - 543	19	3.06	3.68	3.53	2.58	3.05	2.67	3.95	3.95

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
15	VAM&ROC Wichita, KS - 452	15	3.86	4.14	3.86	2.92	2.71	2.00	3.36	3.92
15	VAMC Kansas City, MO - 589	2	3.00	3.50	3.50	3.00	2.00	2.00	4.00	3.50
15	VAMC Marion, IL - 609									
15	VAMC Poplar Bluff, MO - 647	3	5.00	5.00	5.00	4.67	3.67	3.00	5.00	5.00
15	VAMC St. Louis, MO - 657	8	3.38	2.75	2.50	2.75	2.71	2.50	3.13	3.13
15	VAMC Topeka - 677	8	4.25	4.38	4.00	4.00	3.75	3.00	4.38	4.38
16	VA Central Arkansas Veterans HCS - 598	12	3.92	4.18	4.00	3.55	3.75	3.42	4.00	4.08
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL									
16	VAMC Alexandria, LA - 502	14	3.33	3.92	3.75	3.42	2.92	2.77	3.83	3.92
16	VAMC Fayetteville, AR - 564	1	3.00	4.00	4.00	4.00	4.00	3.00	4.00	4.00
16	VAMC Houston, TX - 580									
16	VAMC Jackson, MS - 586	2	5.00	5.00	3.00	5.00	5.00	4.00	5.00	5.00
16	VAMC New Orleans, LA - 629									
16	VAMC Oklahoma City, OK - 635	10	3.90	4.50	3.90	3.90	3.78	2.40	4.30	4.30
16	VAMC Shreveport, LA - 667	22	4.14	4.52	3.68	4.55	4.45	3.00	4.45	4.45
16	VAMC Muskogee, OK-623 (Tulsa, OK)	3	4.00	4.33	4.33	4.33	3.00	2.67	3.67	3.67
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	4	2.75	3.50	3.50	2.50	3.00	1.75	3.25	2.50
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	4	4.25	4.25	3.75	3.25	4.00	3.00	4.00	4.25
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	7	3.43	4.00	3.71	3.29	4.00	3.00	2.86	2.86
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	5	3.60	4.20	3.40	3.80	3.80	2.40	3.40	3.60
18	El Paso VA HCS, TX - 756	13	3.67	4.00	3.77	4.00	4.00	2.73	3.42	3.67
18	VA New Mexico HCS - 501	4	3.50	4.00	4.25	3.50	3.50	2.75	3.00	3.50
18	VA Northern Arizona HCS - 649	1	3.00	4.00	4.00	2.00	2.00	2.00	1.00	3.00
18	VA Southern Arizona HCS - 678	14	4.07	4.21	4.14	3.93	3.43	2.86	4.29	4.29
18	VAMC Amarillo, TX - 504	1	2.00	2.00	3.00	2.00	1.00	3.00	2.00	2.00
18	VA West Texas HCS - 519									

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
18	VAMC Phoenix, AZ - 644	18	3.72	3.94	3.76	3.33	2.72	1.94	3.22	3.78
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	10	3.50	4.33	3.90	3.60	3.10	2.80	3.30	3.90
19	VA Southern Colorado HCS, (Colorado Springs-567)	1	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00
19	VAM&ROC Cheyenne, WY - 442	17	3.81	4.06	4.25	4.13	3.20	2.73	4.13	4.27
19	VA Eastern Colorado HCS (VAMC Denver - 554)	7	4.50	4.00	3.50	3.60	3.20	1.60	3.80	3.71
19	VAMC Grand Junction, CO - 575	3	3.33	4.00	3.67	3.00	2.67	1.67	2.67	2.33
19	VAMC Salt Lake City, UT - 660	12	4.17	4.08	4.27	3.58	4.08	3.25	4.17	4.50
19	VAMC Sheridan, WY - 666	11	4.09	4.64	4.36	4.55	2.90	2.40	4.27	4.73
20	VA Alaska HCS & RO - 463	10	3.30	4.10	4.00	4.30	3.20	3.30	3.30	3.70
20	VA DOM White City, OR - 692	3	4.00	4.00	4.00	3.33	2.00	1.33	2.33	2.67
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	2	3.00	4.00	3.50	2.50	2.00	1.50	3.50	3.00
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	6	3.83	4.00	3.80	2.17	2.00	2.00	3.20	3.80
20	VAMC Boise, ID - 531	2	4.00	4.00	4.00	2.50	1.50	2.50	3.00	4.00
20	VAMC Portland, OR - 648	4	4.50	4.75	4.25	3.00	2.50	2.00	4.00	3.75
20	VAMC Spokane, WA - 668	9	4.33	4.00	4.44	4.22	4.44	4.00	3.89	4.11
20	VAMC Walla Walla, WA - 687	4	3.00	3.50	3.75	3.00	4.50	2.00	4.00	4.00
21	VA Central California HCS, CA - 570	13	2.58	3.08	3.18	2.31	2.50	1.67	2.27	2.82
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	15	3.40	3.73	3.00	2.53	3.33	2.33	3.47	3.87
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA									
21	VA Sierra Nevada HCS, NV - 654	1	4.00	5.00	5.00	3.00	2.00	2.00	3.00	3.00
21	VAM&ROC Honolulu, HI - 459	9	3.11	4.00	3.78	2.78	2.67	2.33	3.56	4.38
21	VAMC San Francisco, CA - 662	2	2.00	3.00	2.50	4.00	1.50	1.50	5.00	4.50
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	27	3.67	3.67	3.70	3.78	3.85	3.12	3.67	4.11

5 point scale: 1= unmet need ... 5 = met need

Appendix 1-5

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
22	VA Southern Nevada HCS - 593	14	3.23	2.92	2.92	3.17	3.15	2.83	3.00	3.08
22	VAMC Loma Linda, CA - 605	3	4.67	4.33	4.33	5.00	4.50	3.33	5.00	5.00
22	VAMC Long Beach, CA - 600	3	3.67	3.67	3.67	3.33	3.33	2.00	4.00	4.67
22	VAMC San Diego, CA - 664	10	3.50	3.80	3.40	1.90	2.40	2.00	2.70	3.70
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	1	5.00	5.00	5.00	5.00	5.00	4.00	4.00	5.00
23	VAH&ROC Sioux Falls, SD - 438									
23	VAM&ROC Fargo, ND - 437	17	3.94	4.13	4.13	3.59	3.47	3.06	3.94	3.59
23	VAMC Minneapolis, MN - 618, and Superior, WI	4	4.00	4.25	4.50	4.00	3.50	2.50	4.00	4.25
23	VAMC St. Cloud, MN - 656	1	3.00	4.00	4.00	4.00	4.00	3.00	4.00	4.00
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)									
23	VA Central Iowa HCS (VAMC Des Moines - 555)	3	2.67	5.00	5.00	3.67	2.67	2.67	3.67	3.67
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)									
23	VA HCS (VAMC Omaha - 636)									
23	VAMC Iowa City, IA - 584	1	5.00	5.00	5.00	5.00	5.00	5.00	5.00	5.00

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	25	3.48	3.22	2.70	3.83	2.91	3.17	2.86	3.05
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	14	4.20	3.92	3.50	4.25	2.89	3.64	3.50	4.08
1	VAM&ROC Togus, ME - 402	5	4.00	2.75	3.75	4.25	4.00	3.25	3.00	4.25
1	VAM&ROC White River Junction, VT - 405									
1	VAMC Manchester, NH - 608									
1	VAMC Northampton, MA - 631 (Leeds)	11	3.82	3.82	3.36	3.91	3.55	4.00	3.00	3.55
1	VAMC Providence, RI - 650, Bristol, CT	6	3.83	3.67	3.00	3.83	3.33	2.67	2.33	3.67
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	20	3.89	3.89	3.26	4.20	3.78	3.65	3.83	4.16
2	VAMC Albany, NY - 500	23	4.53	4.10	3.53	4.47	4.00	3.85	3.68	4.42
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	4	3.75	3.25	3.00	3.50	2.75	3.25	1.75	3.25
2	VAMC Syracuse, NY - 670	10	3.80	3.50	3.11	4.20	3.50	3.33	2.90	3.78
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	16	4.80	4.73	4.53	4.73	4.53	4.73	4.23	4.73
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	48	3.79	3.64	2.76	4.09	3.00	3.94	3.43	3.96
3	VAMC Northport, NY - 632	17	4.27	3.80	3.53	4.44	4.00	4.25	3.67	4.13
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	15	4.08	3.75	3.50	4.31	3.77	4.17	3.69	4.00
4	VAM&ROC Wilmington, DE - 460	1	3.00	3.00	3.00	3.00	3.00	3.00	2.00	3.00
4	VAMC Altoona, PA - 503	2	4.00	4.00	4.00	4.50	4.50	4.00	3.00	4.50
4	VAMC Butler, PA - 529	8	4.50	4.50	3.75	4.50	4.13	4.00	3.63	4.25
4	VAMC Clarksburg, WV - 540	4	3.67	2.67	3.00	4.25	4.33	4.25	3.00	4.33
4	VAMC Coatesville - 542	38	3.76	3.72	2.76	3.68	3.51	3.74	3.35	3.86
4	VAMC Erie, PA - 562	6	4.00	3.67	3.17	4.00	2.83	3.50	4.00	3.67
4	VAMC Lebanon, PA - 595	1	4.00	4.00	3.00	4.00	4.00	4.00	3.00	4.00

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
4	VAMC Philadelphia, PA - 642	23	3.91	3.83	2.91	4.17	3.68	3.70	3.41	4.00
4	VAMC Wilkes-Barre, PA - 693	5	3.80	3.80	3.40	4.20	3.20	3.80	3.60	4.20
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	1	5.00	2.00	2.00	5.00	3.00	3.00	1.00	5.00
5	VAMC Martinsburg, WV - 613	5	3.60	3.40	2.80	3.40	2.80	3.20	2.20	4.40
5	VAMC Washington, DC - 688	20	3.94	3.67	2.69	3.83	3.53	3.50	3.13	3.94
6	VAMC Asheville, NC - 637	6	4.33	4.00	3.20	4.67	3.00	4.50	3.83	3.50
6	VAMC Beckley, WV - 517	2	3.50	3.50	3.50	4.00	3.00	3.00	1.50	3.50
6	VAMC Durham, NC - 558	3	3.00	3.00	2.67	3.67	4.00	3.67	1.67	3.67
6	VAMC Fayetteville, NC - 565									
6	VAMC Hampton, VA - 590	12	3.83	3.83	2.92	4.00	3.10	4.00	2.75	4.00
6	VAMC Richmond, VA - 652									
6	VAMC Salem, VA - 658	9	3.67	3.44	3.11	4.11	3.56	2.78	3.44	3.22
6	VAMC Salisbury, NC - 659	9	3.67	3.38	2.56	3.78	3.67	3.22	2.11	3.33
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	43	3.85	3.72	3.13	4.00	3.39	4.20	3.80	3.91
7	VAMC - Augusta, GA - 509	9	3.89	3.89	3.38	4.11	3.22	3.33	3.22	3.78
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	3.06	2.95	2.25	3.10	3.42	3.05	2.26	3.84
7	VAMC Birmingham, AL - 521									
7	VAMC Charleston, SC - 534	1	4.00	3.00	3.00	3.00	3.00	4.00	2.00	4.00
7	VAMC Columbia, SC - 544	12	3.00	3.00	2.91	3.27	3.27	3.00	2.82	3.00
7	VAMC Dublin, GA - 557	1	2.00	2.00	2.00	2.00	1.00	1.00	1.00	5.00
7	VAMC Tuscaloosa, AL - 679	15	3.67	3.60	3.00	3.80	3.57	3.47	2.53	3.27
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	12	3.17	2.73	2.55	3.67	3.20	3.33	2.73	3.18
8	VAH Tampa, FL - 673	6	2.80	2.40	3.20	3.80	3.20	2.20	1.80	3.20
8	VAMC Bay Pines - 516	4	4.50	4.50	4.25	4.25	4.75	4.50	4.50	3.50
8	VAMC Miami, FL - 546	8	4.25	4.13	3.38	4.25	4.00	3.88	3.75	4.25
8	VAMC West Palm Beach, FL - 548	2	3.00	3.50	3.00	5.00	4.00	3.50	2.50	4.00
8	VAMC San Juan, PR - 672									
9	VAMC Huntington, WV - 581	5	3.60	3.20	3.20	3.20	3.25	3.40	2.60	3.40

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
9	VAMC Lexington, KY - 596	2	5.00	4.50	5.00	5.00	5.00	5.00	3.50	5.00
9	VAMC Louisville, KY - 603	6	3.00	2.50	2.33	2.40	2.40	2.67	2.83	3.00
9	VAMC Memphis, TN - 614									
9	VAMC Mountain Home, TN - 621	2	4.00	3.00	2.50	4.50	4.00	4.00	2.00	3.00
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	4	4.00	3.25	3.25	4.25	4.00	3.50	3.25	4.00
10	VAMC Chillicothe, OH - 538	7	4.29	4.00	3.43	4.86	4.25	4.57	3.67	4.33
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)									
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	6	3.83	4.17	3.67	4.67	4.33	4.67	3.80	4.50
10	VAMC Dayton, OH - 552	4	4.00	4.00	3.50	4.50	4.00	4.25	3.00	3.33
10	VAOPC Columbus, OH - 757, (Grove City, OH)	1	3.00	4.00	3.00	4.00	3.00	2.00	2.00	4.00
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	8	3.88	3.88	3.13	4.13	3.88	4.00	3.13	3.75
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	6	3.67	2.83	2.17	3.83	3.50	3.50	2.17	3.60
11	VAMC Battle Creek, MI - 515	10	4.10	3.80	3.40	3.90	4.00	4.11	3.11	4.44
11	VAMC Danville, IL - 550	4	4.67	4.67	4.00	4.25	3.33	4.33	1.67	4.33
11	VAMC Detroit, MI - 553	6	4.00	3.80	2.83	4.00	4.00	3.67	3.33	4.33
11	VAMC Indianapolis - 583	10	4.00	3.78	2.89	4.00	3.11	3.78	4.11	3.22
11	VAMC Saginaw, MI - 655									
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	8	4.25	4.13	4.00	4.13	3.75	4.13	2.63	4.50
12	VAH Madison, WI - 607	10	3.80	3.20	2.90	4.10	3.33	3.22	2.44	3.40
12	VAMC Iron Mountain, MI - 585	6	4.50	4.33	4.00	4.67	4.50	3.83	2.83	4.33
12	VAMC Milwaukee, WI - 695	3	3.00	2.67	2.67	3.33	2.33	2.67	1.67	2.33
12	VAMC North Chicago, IL - 556	1	5.00	4.00	4.00	5.00	5.00	5.00	4.00	4.00
12	VAMC Tomah, WI - 676	2	3.50	3.50	2.00	5.00	3.00	3.00	2.50	5.00
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	6	4.67	4.33	3.83	4.67	4.50	4.67	4.17	4.67
15	VAH Columbia, MO - 543	19	3.79	3.29	2.67	3.78	3.33	3.68	2.78	3.74

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Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
15	VAM&ROC Wichita, KS - 452	15	3.69	3.62	2.69	4.08	3.00	3.71	3.38	3.83
15	VAMC Kansas City, MO - 589	2	4.00	3.50	3.00	4.00	3.50	2.50	3.00	4.00
15	VAMC Marion, IL - 609									
15	VAMC Poplar Bluff, MO - 647	3	5.00	4.33	5.00	4.67	5.00	4.67	2.33	5.00
15	VAMC St. Louis, MO - 657	8	3.00	2.63	2.38	2.88	1.57	3.00	2.25	2.38
15	VAMC Topeka - 677	8	4.38	4.57	2.57	4.38	3.75	4.25	4.13	4.43
16	VA Central Arkansas Veterans HCS - 598	12	3.91	3.75	3.17	4.00	3.75	3.42	4.67	4.00
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL									
16	VAMC Alexandria, LA - 502	14	4.00	3.50	3.25	4.08	3.75	3.85	3.08	3.58
16	VAMC Fayetteville, AR - 564	1	4.00	4.00	3.00	5.00	3.00	3.00	3.00	3.00
16	VAMC Houston, TX - 580									
16	VAMC Jackson, MS - 586	2	5.00	5.00	1.50	5.00	5.00	5.00	4.00	4.50
16	VAMC New Orleans, LA - 629									
16	VAMC Oklahoma City, OK - 635	10	4.10	3.70	2.70	4.10	3.20	3.70	3.30	4.10
16	VAMC Shreveport, LA - 667	22	4.18	3.57	3.00	4.55	3.07	4.55	3.00	4.15
16	VAMC Muskogee, OK-623 (Tulsa, OK)	3	3.67	3.67	3.67	3.67	3.67	3.67	4.00	4.00
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	4	2.75	2.75	2.75	3.25	2.50	2.50	2.00	3.25
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	4	4.50	4.50	3.50	4.75	3.75	4.75	4.50	3.75
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	7	4.00	4.00	4.00	4.29	3.00	3.57	3.43	3.71
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	5	4.00	4.00	3.20	4.00	4.00	3.60	2.60	3.80
18	El Paso VA HCS, TX - 756	13	3.92	3.75	2.92	3.83	3.58	3.67	2.42	3.58
18	VA New Mexico HCS - 501	4	3.00	2.75	2.75	3.50	2.75	3.25	3.25	3.75
18	VA Northern Arizona HCS - 649	1	3.00	2.00	3.00	4.00	4.00	3.00	2.00	2.00
18	VA Southern Arizona HCS - 678	14	4.14	4.00	3.29	4.00	3.86	3.71	3.29	3.79
18	VAMC Amarillo, TX - 504	1	2.00	2.00	2.00	3.00	2.00	2.00	2.00	4.00
18	VA West Texas HCS - 519									

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Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
18	VAMC Phoenix, AZ - 644	18	3.72	3.56	2.78	4.33	3.18	3.61	2.56	3.47
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	10	3.70	3.50	3.38	3.90	3.75	3.80	3.11	3.75
19	VA Southern Colorado HCS, (Colorado Springs-567)	1	5.00	5.00	1.00	2.00	1.00	1.00	1.00	1.00
19	VAM&ROC Cheyenne, WY - 442	17	4.07	3.87	3.40	4.20	3.93	3.87	2.80	3.80
19	VA Eastern Colorado HCS (VAMC Denver - 554)	7	4.00	3.71	2.71	4.00	2.33	3.50	2.83	3.60
19	VAMC Grand Junction, CO - 575	3	2.33	2.33	3.33	3.00	3.33	2.33	3.00	3.67
19	VAMC Salt Lake City, UT - 660	12	4.25	3.92	3.08	4.33	3.64	4.33	3.18	4.08
19	VAMC Sheridan, WY - 666	11	4.82	4.55	3.82	4.55	4.36	4.45	2.73	4.00
20	VA Alaska HCS & RO - 463	10	3.80	3.10	2.56	4.00	3.56	3.30	1.80	3.60
20	VA DOM White City, OR - 692	3	2.50	3.00	2.50	2.50	2.33	2.50	1.67	2.00
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	2	2.00	2.00	3.00	2.00	3.00	2.50	3.00	2.00
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	6	3.40	3.20	3.20	3.67	3.50	3.40	2.80	3.80
20	VAMC Boise, ID - 531	2	3.50	3.50	3.00	3.50	3.50	3.50	3.00	4.00
20	VAMC Portland, OR - 648	4	2.75	2.50	2.50	3.75	3.75	3.25	2.25	3.75
20	VAMC Spokane, WA - 668	9	3.78	3.44	3.22	4.22	3.13	3.89	2.11	3.67
20	VAMC Walla Walla, WA - 687	4	3.75	3.50	2.75	3.50	2.25	2.50	3.00	1.00
21	VA Central California HCS, CA - 570	13	3.45	3.09	2.55	3.67	3.36	3.27	1.91	3.00
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	15	3.43	3.29	2.93	4.00	3.00	3.53	2.71	3.29
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA									
21	VA Sierra Nevada HCS, NV - 654	1	3.00	3.00	3.00	4.00	3.00	3.00	2.00	3.00
21	VAM&ROC Honolulu, HI - 459	9	4.25	3.88	2.75	3.88	3.56	3.75	2.75	3.50
21	VAMC San Francisco, CA - 662	2	2.50	2.00	1.50	5.00	2.50	4.50	5.00	2.50
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	27	3.88	3.78	3.04	4.16	3.81	3.88	3.65	3.93

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
22	VA Southern Nevada HCS - 593	14	3.15	3.08	2.92	3.38	3.23	3.58	2.50	3.25
22	VAMC Loma Linda, CA - 605	3	3.67	3.67	3.00	5.00	2.33	3.67	3.67	3.67
22	VAMC Long Beach, CA - 600	3	4.33	3.67	3.67	4.67	4.33	4.33	2.67	5.00
22	VAMC San Diego, CA - 664	10	3.30	3.00	2.70	3.60	3.50	3.30	2.90	3.90
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	1	5.00	5.00	5.00	5.00	4.00	5.00	4.00	5.00
23	VAH&ROC Sioux Falls, SD - 438									
23	VAM&ROC Fargo, ND - 437	17	3.41	3.00	2.82	3.88	3.44	3.12	2.27	3.38
23	VAMC Minneapolis, MN - 618, and Superior, WI	4	4.25	4.25	3.25	4.25	3.75	4.00	3.00	4.00
23	VAMC St. Cloud, MN - 656	1	4.00	4.00	3.00	4.00	3.00	3.00	3.00	4.00
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)									
23	VA Central Iowa HCS (VAMC Des Moines - 555)	3	3.67	3.00	2.67	3.67	2.67	3.00	3.67	3.67
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)									
23	VA HCS (VAMC Omaha - 636)									
23	VAMC Iowa City, IA - 584	1	5.00	5.00	4.00	5.00	5.00	5.00	3.00	5.00

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	25	3.35	3.41	3.86	2.74	2.96	3.24	3.83	3.04
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	14	4.18	4.10	4.15	3.15	3.85	3.85	3.85	2.73
1	VAM&ROC Togus, ME - 402	5	4.25	3.75	4.25	2.75	2.75	3.50	4.50	4.50
1	VAM&ROC White River Junction, VT - 405									
1	VAMC Manchester, NH - 608									
1	VAMC Northampton, MA - 631 (Leeds)	11	4.27	4.00	4.27	3.70	3.45	3.55	3.64	3.36
1	VAMC Providence, RI - 650, Bristol, CT	6	4.17	3.67	4.17	2.33	2.33	2.50	3.83	2.33
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	20	4.40	4.32	4.26	1.95	2.40	2.79	3.58	3.47
2	VAMC Albany, NY - 500	23	4.42	4.44	4.30	3.50	3.78	3.68	4.11	3.33
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	4	3.50	3.50	3.50	2.25	2.25	2.25	3.25	3.50
2	VAMC Syracuse, NY - 670	10	4.44	4.22	4.33	1.78	2.11	2.33	4.10	3.11
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	16	4.87	4.86	4.93	4.80	4.67	4.53	4.27	4.47
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	48	4.21	4.02	4.19	3.40	3.71	3.66	2.96	2.55
3	VAMC Northport, NY - 632	17	4.27	4.27	4.20	3.47	3.88	3.93	3.80	3.87
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	15	3.92	3.92	4.00	3.57	3.50	3.31	4.00	4.09
4	VAM&ROC Wilmington, DE - 460	1	3.00	3.00	3.00	2.00	3.00	3.00	3.00	3.00
4	VAMC Altoona, PA - 503	2	4.50	4.50	4.50	2.00	3.50	3.50	4.00	3.00
4	VAMC Butler, PA - 529	8	4.13	4.13	4.25	2.13	3.50	3.00	3.88	3.50
4	VAMC Clarksburg, WV - 540	4	4.75	4.33	4.67	2.25	3.50	3.25	3.33	2.00
4	VAMC Coatesville - 542	38	3.89	3.75	3.97	2.22	2.84	2.76	3.45	3.43
4	VAMC Erie, PA - 562	6	3.60	3.40	4.00	1.83	2.17	2.00	4.00	2.75
4	VAMC Lebanon, PA - 595	1	4.00	4.00	4.00	2.00	4.00	3.00	5.00	3.00

5 point scale: 1= unmet need ... 5 = met need

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VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
4	VAMC Philadelphia, PA - 642	23	3.91	3.91	3.86	2.48	3.00	2.68	3.55	3.33
4	VAMC Wilkes-Barre, PA - 693	5	4.40	4.40	4.20	3.00	3.20	3.20	4.00	3.80
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	1	2.00	3.00	5.00	2.00	1.00	1.00	2.00	1.00
5	VAMC Martinsburg, WV - 613	5	4.20	4.00	3.80	1.80	2.20	2.40	3.60	3.40
5	VAMC Washington, DC - 688	20	4.22	4.17	4.00	2.06	2.59	2.44	3.53	2.73
6	VAMC Asheville, NC - 637	6	2.83	2.67	2.60	3.50	3.83	3.33	3.50	3.20
6	VAMC Beckley, WV - 517	2	3.50	3.50	3.50	2.00	3.00	3.00	3.50	1.50
6	VAMC Durham, NC - 558	3	3.67	3.67	3.33	1.33	1.33	1.33	3.00	2.00
6	VAMC Fayetteville, NC - 565									
6	VAMC Hampton, VA - 590	12	3.83	3.75	3.92	1.50	2.42	1.92	3.42	2.80
6	VAMC Richmond, VA - 652									
6	VAMC Salem, VA - 658	9	3.00	2.89	3.11	1.67	2.22	2.00	3.67	3.00
6	VAMC Salisbury, NC - 659	9	3.44	3.33	3.22	2.00	2.56	2.63	3.00	2.78
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	43	4.40	4.15	4.27	3.46	3.62	3.59	3.10	3.08
7	VAMC - Augusta, GA - 509	9	4.00	3.89	3.78	2.75	2.67	2.78	3.67	3.00
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	4.00	3.95	3.58	2.50	2.42	2.65	2.84	2.83
7	VAMC Birmingham, AL - 521									
7	VAMC Charleston, SC - 534	1	4.00	4.00	4.00	1.00	2.00	2.00	4.00	3.00
7	VAMC Columbia, SC - 544	12	3.50	3.18	3.36	2.91	3.00	2.90	3.00	2.36
7	VAMC Dublin, GA - 557	1	4.00	5.00		1.00	1.00	1.00	3.00	1.00
7	VAMC Tuscaloosa, AL - 679	15	3.67	3.57	3.53	2.47	2.47	2.60	3.20	2.50
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	12	3.09	3.00	3.36	1.33	3.25	3.33	2.90	2.25
8	VAH Tampa, FL - 673	6	3.20	3.20	3.20	1.80	1.80	1.60	3.60	2.60
8	VAMC Bay Pines - 516	4	4.25	4.25	4.00	2.00	2.75	2.75	4.00	2.00
8	VAMC Miami, FL - 546	8	4.50	4.50	4.50	2.57	3.43	3.43	4.57	3.43
8	VAMC West Palm Beach, FL - 548	2	3.50	3.50	3.00	2.00	2.00	2.00	4.00	3.00
8	VAMC San Juan, PR - 672									
9	VAMC Huntington, WV - 581	5	3.60	3.60	3.60	1.60	1.60	1.60	2.80	2.20

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
9	VAMC Lexington, KY - 596	2	4.50	4.50	5.00	4.00	4.50	4.00	5.00	4.00
9	VAMC Louisville, KY - 603	6	3.40	3.60	3.20	1.83	2.17	2.17	3.33	3.50
9	VAMC Memphis, TN - 614									
9	VAMC Mountain Home, TN - 621	2	4.50	4.50	4.00	1.50	3.00	3.00	4.00	4.00
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	4	4.00	4.25	4.00	2.75	3.25	2.50	4.00	3.50
10	VAMC Chillicothe, OH - 538	7	4.57	4.43	4.57	3.00	3.71	3.00	4.14	2.86
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)									
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	6	4.33	4.40	4.50	3.00	4.17	4.17	2.83	2.33
10	VAMC Dayton, OH - 552	4	4.00	4.00	4.00	3.00	3.00	3.00	3.75	2.25
10	VAOPC Columbus, OH - 757, (Grove City, OH)	1	4.00	4.00	4.00	2.00	2.00	2.00	5.00	3.00
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	8	4.38	4.50	4.38	3.13	3.75	4.25	3.29	3.38
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	6	3.67	3.50	3.67	2.50	3.00	2.50	3.67	2.00
11	VAMC Battle Creek, MI - 515	10	4.38	4.00	3.78	3.25	3.70	3.78	3.60	3.30
11	VAMC Danville, IL - 550	4	4.33	4.33	4.67	1.25	2.25	2.00	3.75	2.67
11	VAMC Detroit, MI - 553	6	4.50	4.50	4.33	2.17	3.17	3.33	3.83	2.83
11	VAMC Indianapolis - 583	10	3.67	4.00	3.67	2.89	3.00	3.11	4.00	3.22
11	VAMC Saginaw, MI - 655									
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	8	4.13	4.00	4.00	3.50	3.25	2.75	3.75	3.13
12	VAH Madison, WI - 607	10	3.70	3.70	3.89	2.10	2.22	2.33	3.44	2.60
12	VAMC Iron Mountain, MI - 585	6	4.67	4.67	4.67	2.50	2.67	2.83	4.00	3.33
12	VAMC Milwaukee, WI - 695	3	2.33	2.00	2.33	2.00	3.33	3.33	3.00	2.33
12	VAMC North Chicago, IL - 556	1	4.00	5.00		2.00	3.00	2.00	5.00	4.00
12	VAMC Tomah, WI - 676	2	5.00	3.00	3.00	3.00	3.00	4.00	3.00	2.00
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	6	4.83	4.50	4.83	2.17	2.33	2.00	4.67	3.50
15	VAH Columbia, MO - 543	19	3.63	3.63	3.78	2.33	2.58	2.44	3.63	2.83

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
15	VAM&ROC Wichita, KS - 452	15	3.77	3.69	3.67	2.15	2.69	2.54	3.75	3.25
15	VAMC Kansas City, MO - 589	2	3.50	3.50	3.50	2.00	2.00	2.00	4.50	3.00
15	VAMC Marion, IL - 609									
15	VAMC Poplar Bluff, MO - 647	3	5.00	5.00	5.00	4.33	4.67	4.33	4.33	4.00
15	VAMC St. Louis, MO - 657	8	3.88	3.50	3.25	1.38	3.25	3.25	2.88	2.00
15	VAMC Topeka - 677	8	4.38	4.17	4.50	1.88	2.00	2.00	3.00	3.38
16	VA Central Arkansas Veterans HCS - 598	12	4.08	4.08	4.08	2.17	3.00	3.25	3.75	3.08
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL									
16	VAMC Alexandria, LA - 502	14	3.42	3.33	3.75	2.50	3.15	2.83	3.83	3.33
16	VAMC Fayetteville, AR - 564	1	3.00	3.00	3.00	4.00	4.00	4.00	3.00	3.00
16	VAMC Houston, TX - 580									
16	VAMC Jackson, MS - 586	2	5.00	5.00	5.00	5.00	4.00	2.00	4.00	2.00
16	VAMC New Orleans, LA - 629									
16	VAMC Oklahoma City, OK - 635	10	4.10	3.70	4.10	2.50	2.60	2.60	3.50	2.70
16	VAMC Shreveport, LA - 667	22	4.30	3.95	4.65	2.55	3.59	3.57	2.79	2.12
16	VAMC Muskogee, OK-623 (Tulsa, OK)	3	4.33	4.00	3.67	2.33	3.00	3.33	4.33	4.00
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	4	3.25	3.25	2.75	2.00	2.25	2.00	3.75	2.75
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	4	4.00	3.50	3.75	3.50	3.75	3.75	3.75	2.50
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	7	3.43	2.71	3.14	2.43	2.14	1.86	4.14	2.57
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	5	3.40	4.00	3.60	2.80	3.00	3.00	3.80	2.60
18	El Paso VA HCS, TX - 756	13	3.83	3.75	4.08	2.83	2.92	2.67	3.75	2.92
18	VA New Mexico HCS - 501	4	3.75	4.00	3.50	2.25	2.00	2.00	3.25	2.75
18	VA Northern Arizona HCS - 649	1	3.00	3.00	4.00	3.00	3.00	3.00	5.00	4.00
18	VA Southern Arizona HCS - 678	14	4.43	4.21	4.00	2.00	2.07	2.14	3.64	3.07
18	VAMC Amarillo, TX - 504	1	4.00	2.00	4.00	2.00	2.00	2.00	3.00	3.00
18	VA West Texas HCS - 519									

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Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
18	VAMC Phoenix, AZ - 644	18	3.78	3.65	3.94	1.72	1.78	1.89	3.50	2.44
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	10	4.38	4.00	4.22	2.67	2.89	2.89	3.60	3.38
19	VA Southern Colorado HCS, (Colorado Springs-567)	1	1.00	1.00	1.00	1.00	5.00	5.00	1.00	1.00
19	VAM&ROC Cheyenne, WY - 442	17	4.07	3.80	4.00	2.44	2.64	2.79	3.87	3.27
19	VA Eastern Colorado HCS (VAMC Denver - 554)	7	3.80	3.75	3.67	1.17	2.17	2.33	2.67	1.83
19	VAMC Grand Junction, CO - 575	3	3.67	2.67	3.67	2.33	2.00	1.67	3.00	2.67
19	VAMC Salt Lake City, UT - 660	12	4.58	4.42	4.58	3.91	3.20	2.80	4.42	3.08
19	VAMC Sheridan, WY - 666	11	4.18	4.10	4.45	3.45	3.27	3.36	4.00	3.64
20	VA Alaska HCS & RO - 463	10	3.90	4.00	4.00	2.70	2.80	2.70	3.78	2.90
20	VA DOM White City, OR - 692	3	2.50	2.50	2.50	2.00	2.00	2.00	3.00	2.50
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	2	2.00	2.00	3.00	1.50	1.50	1.50	2.50	2.00
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	6	4.20	3.80	4.17	2.00	2.33	1.20	3.00	2.80
20	VAMC Boise, ID - 531	2	2.50	4.00	3.50	1.50	2.00	2.00	4.00	2.50
20	VAMC Portland, OR - 648	4	5.00	4.50	4.25	1.50	1.75	2.50	3.75	3.50
20	VAMC Spokane, WA - 668	9	3.67	3.67	3.89	2.22	4.00	4.00	4.44	4.00
20	VAMC Walla Walla, WA - 687	4	1.00	1.00	1.00	1.50	1.25	1.25	3.00	2.00
21	VA Central California HCS, CA - 570	13	3.64	3.20	3.75	1.75	2.08	2.17	3.33	2.91
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	15	3.73	3.71	3.71	2.13	3.27	3.20	3.40	3.07
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA									
21	VA Sierra Nevada HCS, NV - 654	1	4.00	4.00	4.00	2.00	2.00	2.00	4.00	3.00
21	VAM&ROC Honolulu, HI - 459	9	3.63	3.38	4.00	1.75	2.38	2.25	3.63	3.57
21	VAMC San Francisco, CA - 662	2	2.50	2.50	2.50	1.50	2.50	2.00	4.00	2.50
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	27	4.38	4.30	4.22	3.07	3.44	3.44	3.59	3.32

5 point scale: 1= unmet need ... 5 = met need



Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
22	VA Southern Nevada HCS - 593	14	3.54	3.54	3.50	2.00	2.17	1.67	3.08	2.42
22	VAMC Loma Linda, CA - 605	3	5.00	3.67	3.67	3.33	3.33	3.33	2.33	2.00
22	VAMC Long Beach, CA - 600	3	4.33	5.00	4.33	2.00	2.00	2.00	4.67	4.00
22	VAMC San Diego, CA - 664	10	3.90	3.80	3.80	2.11	2.40	1.90	3.70	3.25
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	1	5.00	5.00	5.00	5.00	5.00	5.00	5.00	4.00
23	VAH&ROC Sioux Falls, SD - 438									
23	VAM&ROC Fargo, ND - 437	17	3.56	3.53	3.75	2.44	2.81	2.56	3.65	3.00
23	VAMC Minneapolis, MN - 618, and Superior, WI	4	4.25	4.00	4.00	3.50	3.50	3.00	3.75	3.25
23	VAMC St. Cloud, MN - 656	1	4.00	3.00	4.00	4.00	4.00	4.00	4.00	4.00
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)									
23	VA Central Iowa HCS (VAMC Des Moines - 555)	3	3.67	3.67	3.33	1.67	2.67	2.67	3.50	3.33
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)									
23	VA HCS (VAMC Omaha - 636)									
23	VAMC Iowa City, IA - 584	1	5.00	5.00	5.00	3.00	3.00	3.00	4.00	3.00

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	25	3.86	3.40	3.19	3.33	3.33	3.38	2.52
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	14	3.55	3.11	2.90	2.90	2.80	3.92	3.17
1	VAM&ROC Togus, ME - 402	5	4.25	4.25	3.00	3.75	4.00	4.00	3.00
1	VAM&ROC White River Junction, VT - 405								
1	VAMC Manchester, NH - 608								
1	VAMC Northampton, MA - 631 (Leeds)	11	3.73	3.55	3.45	3.73	3.82	3.64	3.73
1	VAMC Providence, RI - 650, Bristol, CT	6	2.83	2.17	2.33	2.83	3.00	2.50	2.50
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	20	3.05	2.72	2.68	3.50	3.60	2.94	2.60
2	VAMC Albany, NY - 500	23	3.90	3.56	3.55	4.05	4.05	4.14	4.00
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	4	3.25	2.25	2.25	3.00	3.75	3.25	2.00
2	VAMC Syracuse, NY - 670	10	3.44	3.22	3.11	3.33	3.44	3.33	2.67
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	16	4.33	4.14	4.79	4.60	4.67	4.53	4.53
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	48	2.57	2.62	3.27	3.11	3.15	3.07	3.00
3	VAMC Northport, NY - 632	17	3.67	3.67	3.60	3.81	3.76	3.67	3.44
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	15	3.92	3.45	3.58	3.86	3.54	3.67	3.38
4	VAM&ROC Wilmington, DE - 460	1	3.00	3.00	3.00	3.00	3.00	3.00	3.00
4	VAMC Altoona, PA - 503	2	3.00	2.50	2.50	3.00	2.50	3.50	2.50
4	VAMC Butler, PA - 529	8	3.63	3.75	3.63	3.50	3.50	3.75	2.63
4	VAMC Clarksburg, WV - 540	4	2.50	2.50	2.50	3.67	2.50	3.00	2.50
4	VAMC Coatesville - 542	38	3.31	3.31	3.18	3.30	3.43	3.47	2.83
4	VAMC Erie, PA - 562	6	3.00	3.20	3.00	2.50	2.80	3.20	3.60
4	VAMC Lebanon, PA - 595	1	4.00	1.00	1.00	2.00	3.00	4.00	4.00

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
4	VAMC Philadelphia, PA - 642	23	3.14	2.70	2.61	2.64	2.57	2.87	2.65
4	VAMC Wilkes-Barre, PA - 693	5	3.80	3.60	4.00	3.40	3.60	4.00	3.40
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	1	1.00	2.00	1.00	3.00	1.00	3.00	2.00
5	VAMC Martinsburg, WV - 613	5	3.40	2.60	2.00	2.80	3.40	3.00	1.80
5	VAMC Washington, DC - 688	20	3.19	2.93	2.67	3.44	3.25	3.59	3.24
6	VAMC Asheville, NC - 637	6	3.83	3.17	3.50	3.17	3.83	4.00	4.17
6	VAMC Beckley, WV - 517	2	3.00	3.00	2.50	2.00	3.00	3.50	2.00
6	VAMC Durham, NC - 558	3	3.00	2.67	2.67	2.67	2.67	2.67	2.67
6	VAMC Fayetteville, NC - 565								
6	VAMC Hampton, VA - 590	12	2.73	2.73	2.50	2.55	2.75	2.83	3.00
6	VAMC Richmond, VA - 652								
6	VAMC Salem, VA - 658	9	3.00	2.44	2.67	2.89	3.11	2.78	3.00
6	VAMC Salisbury, NC - 659	9	2.89	2.56	2.44	2.78	2.78	3.13	1.89
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	43	3.18	3.19	3.85	3.84	3.73	3.68	3.69
7	VAMC - Augusta, GA - 509	9	3.33	3.11	2.78	3.00	3.00	3.33	3.00
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	2.74	2.37	2.58	3.05	3.20	3.11	2.55
7	VAMC Birmingham, AL - 521								
7	VAMC Charleston, SC - 534	1	3.00	4.00	3.00	3.00	3.00	3.00	2.00
7	VAMC Columbia, SC - 544	12	2.45	2.55	3.00	2.91	3.50	3.50	3.08
7	VAMC Dublin, GA - 557	1	2.00	1.00	2.00	2.00	2.00	3.00	1.00
7	VAMC Tuscaloosa, AL - 679	15	3.20	2.64	2.87	3.13	3.07	2.93	2.67
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	12	3.00	2.50	2.67	2.33	2.50	3.30	3.17
8	VAH Tampa, FL - 673	6	3.60	2.80	2.60	2.00	2.00	3.00	2.20
8	VAMC Bay Pines - 516	4	3.25	2.50	2.25	4.75	4.50	4.50	3.00
8	VAMC Miami, FL - 546	8	4.14	3.57	3.00	3.71	3.43	3.71	3.17
8	VAMC West Palm Beach, FL - 548	2	4.00	3.00	2.50	2.50	3.50	3.50	1.50
8	VAMC San Juan, PR - 672								
9	VAMC Huntington, WV - 581	5	2.40	2.60	2.40	2.60	2.60	2.80	2.40

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Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
9	VAMC Lexington, KY - 596	2	4.00	4.50	4.00	4.00	4.50	4.50	3.50
9	VAMC Louisville, KY - 603	6	3.17	2.50	2.50	3.33	3.50	3.00	2.67
9	VAMC Memphis, TN - 614								
9	VAMC Mountain Home, TN - 621	2	3.50	2.50	2.00	2.50	2.50	2.50	3.50
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	4	3.25	3.50	2.75	3.25	3.25	3.25	3.00
10	VAMC Chillicothe, OH - 538	7	2.71	3.43	3.57	3.00	4.00	4.67	3.71
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)								
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	6	3.40	4.00	3.60	2.67	2.17	2.60	3.67
10	VAMC Dayton, OH - 552	4	3.50	3.00	3.75	3.75	3.50	3.75	3.50
10	VAOPC Columbus, OH - 757, (Grove City, OH)	1	4.00	3.00	2.00	2.00	2.00	3.00	1.00
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	8	3.25	3.13	3.63	3.38	3.13	3.25	3.25
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	6	3.20	3.00	2.50	2.83	3.33	3.17	2.00
11	VAMC Battle Creek, MI - 515	10	3.40	3.10	3.00	3.56	3.44	3.50	3.30
11	VAMC Danville, IL - 550	4	2.33	3.00	2.67	4.00	3.67	3.67	3.75
11	VAMC Detroit, MI - 553	6	4.00	3.00	2.33	3.17	3.17	3.67	2.50
11	VAMC Indianapolis - 583	10	3.56	3.33	3.22	3.67	4.00	3.33	3.78
11	VAMC Saginaw, MI - 655								
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	8	2.88	2.88	2.75	3.13	2.86	3.50	2.63
12	VAH Madison, WI - 607	10	3.40	3.20	3.00	3.00	3.00	3.40	2.80
12	VAMC Iron Mountain, MI - 585	6	3.33	3.00	3.33	3.00	3.17	3.00	2.50
12	VAMC Milwaukee, WI - 695	3	2.67	3.00	2.33	3.00	3.33	2.67	2.33
12	VAMC North Chicago, IL - 556	1	4.00	5.00	5.00	2.00	4.00		2.00
12	VAMC Tomah, WI - 676	2	2.00	2.00	2.00	3.50	3.00	4.50	3.50
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	6	4.33	3.83	4.00	3.67	4.17	4.17	1.83
15	VAH Columbia, MO - 543	19	3.00	2.68	2.53	3.00	3.42	3.21	2.74

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
15	VAM&ROC Wichita, KS - 452	15	3.38	3.00	2.79	2.43	2.77	3.08	2.77
15	VAMC Kansas City, MO - 589	2	2.50	2.50	2.50	2.00	2.50	2.50	2.00
15	VAMC Marion, IL - 609								
15	VAMC Poplar Bluff, MO - 647	3	5.00	4.50	4.50	5.00	4.00	4.33	4.33
15	VAMC St. Louis, MO - 657	8	2.63	2.38	2.63	2.13	2.13	2.88	3.00
15	VAMC Topeka - 677	8	3.14	2.43	2.63	2.38	2.38	2.88	3.43
16	VA Central Arkansas Veterans HCS - 598	12	3.08	2.67	2.67	3.25	3.64	3.18	2.58
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL								
16	VAMC Alexandria, LA - 502	14	3.08	3.00	3.23	3.00	3.17	3.75	3.17
16	VAMC Fayetteville, AR - 564	1	3.00	3.00	3.00	4.00	4.00	3.00	4.00
16	VAMC Houston, TX - 580								
16	VAMC Jackson, MS - 586	2	2.00	3.00	2.50	3.50	5.00	4.00	5.00
16	VAMC New Orleans, LA - 629								
16	VAMC Oklahoma City, OK - 635	10	3.60	3.20	3.10	3.10	3.30	3.90	2.70
16	VAMC Shreveport, LA - 667	22	2.35	2.55	3.90	3.35	3.10	3.81	3.81
16	VAMC Muskogee, OK-623 (Tulsa, OK)	3	3.33	3.67	4.00	3.67	3.67	4.00	4.33
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	4	2.50	2.33	2.00	3.00	3.00	2.33	2.75
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	4	3.00	3.00	3.25	3.00	3.25	3.75	3.50
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	7	3.14	3.14	3.29	2.86	2.57	3.43	3.00
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	5	3.20	2.60	3.00	3.00	3.40	2.80	3.00
18	El Paso VA HCS, TX - 756	13	3.38	3.17	3.17	2.92	2.92	3.42	3.54
18	VA New Mexico HCS - 501	4	3.00	3.00	2.75	2.50	3.00	3.00	2.75
18	VA Northern Arizona HCS - 649	1	3.00	3.00	2.00	3.00	4.00	4.00	2.00
18	VA Southern Arizona HCS - 678	14	3.21	3.14	2.86	3.07	3.36	3.50	3.00
18	VAMC Amarillo, TX - 504	1	3.00	1.00	2.00	4.00	4.00	4.00	2.00
18	VA West Texas HCS - 519								

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VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
18	VAMC Phoenix, AZ - 644	18	2.89	2.56	2.33	2.72	3.56	3.17	3.35
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	10	3.63	3.00	3.00	2.78	2.89	3.67	4.00
19	VA Southern Colorado HCS, (Colorado Springs-567)	1	1.00	1.00	1.00	5.00	5.00	3.00	5.00
19	VAM&ROC Cheyenne, WY - 442	17	3.27	3.00	2.80	2.87	3.00	3.40	3.13
19	VA Eastern Colorado HCS (VAMC Denver - 554)	7	2.00	1.17	1.83	1.83	2.29	2.57	2.33
19	VAMC Grand Junction, CO - 575	3	2.00	2.50	1.67	3.67	3.67	3.33	3.33
19	VAMC Salt Lake City, UT - 660	12	3.64	3.83	3.92	4.08	3.58	3.92	3.67
19	VAMC Sheridan, WY - 666	11	3.82	3.45	3.64	3.45	3.73	3.91	3.27
20	VA Alaska HCS & RO - 463	10	3.11	2.80	2.60	3.50	3.50	3.70	2.60
20	VA DOM White City, OR - 692	3	3.00	2.00	2.00	2.00	3.50	3.50	2.67
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	2	2.00	2.00	2.00	1.50	1.50	3.00	1.50
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	6	2.67	2.20	2.40	2.60	3.67	3.33	3.20
20	VAMC Boise, ID - 531	2	2.00	3.00	3.00	2.50	4.50	4.50	3.00
20	VAMC Portland, OR - 648	4	3.25	2.50	2.25	3.25	3.75	3.50	1.75
20	VAMC Spokane, WA - 668	9	3.44	3.00	3.11	2.78	3.00	2.67	3.75
20	VAMC Walla Walla, WA - 687	4	3.00	2.00	2.00	1.33	2.75	3.25	3.25
21	VA Central California HCS, CA - 570	13	2.73	2.73	2.36	2.92	3.08	3.75	2.58
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	15	2.93	2.73	3.00	3.20	3.00	3.14	3.13
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA								
21	VA Sierra Nevada HCS, NV - 654	1	3.00	3.00	3.00	3.00	3.00	2.00	2.00
21	VAM&ROC Honolulu, HI - 459	9	3.25	2.89	3.00	3.44	3.56	3.44	2.56
21	VAMC San Francisco, CA - 662	2	2.50	2.00	2.50	2.50	3.00	3.00	2.00
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	27	3.70	3.31	3.30	3.41	3.50	3.60	3.33

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VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
22	VA Southern Nevada HCS - 593	14	2.58	2.38	2.69	2.92	2.92	3.17	2.69
22	VAMC Loma Linda, CA - 605	3	3.33	3.00	3.00	3.67	3.67	4.67	5.00
22	VAMC Long Beach, CA - 600	3	3.33	2.67	2.67	4.00	4.00	3.33	3.00
22	VAMC San Diego, CA - 664	10	3.40	3.44	3.00	3.30	3.20	3.00	2.80
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	1	4.00	4.00	4.00	5.00	5.00	4.00	5.00
23	VAH&ROC Sioux Falls, SD - 438								
23	VAM&ROC Fargo, ND - 437	17	3.00	3.44	2.93	3.38	3.41	3.59	3.29
23	VAMC Minneapolis, MN - 618, and Superior, WI	4	3.75	2.75	3.00	3.75	4.00	4.00	3.25
23	VAMC St. Cloud, MN - 656	1	4.00	4.00	4.00	4.00	4.00	4.00	3.00
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)								
23	VA Central Iowa HCS (VAMC Des Moines - 555)	3	3.33	3.33	3.00	4.00	4.00	4.33	3.33
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)								
23	VA HCS (VAMC Omaha - 636)								
23	VAMC Iowa City, IA - 584	1	5.00	5.00	5.00	5.00	5.00	5.00	5.00

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Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	25	3.13	2.09	2.48	2.77	3.09	2.95	3.05
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	14	3.73	2.80	2.83	3.55	3.20	3.63	3.75
1	VAM&ROC Togus, ME - 402	5	3.00	2.50	2.50	3.75	3.25	2.50	3.00
1	VAM&ROC White River Junction, VT - 405								
1	VAMC Manchester, NH - 608								
1	VAMC Northampton, MA - 631 (Leeds)	11	3.55	2.64	3.09	3.18	4.09	3.45	3.82
1	VAMC Providence, RI - 650, Bristol, CT	6	3.00	1.33	2.33	2.67	2.67	1.67	3.67
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	20	3.50	2.53	2.70	3.17	3.85	2.83	3.39
2	VAMC Albany, NY - 500	23	3.60	2.56	3.15	3.65	3.53	3.85	3.75
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	4	3.00	2.00	2.50	3.25	3.50	2.75	2.50
2	VAMC Syracuse, NY - 670	10	3.11	2.11	2.78	3.22	3.22	2.67	3.44
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	16	4.47	3.29	4.33	4.20	4.33	4.60	3.67
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	48	3.00	2.67	2.67	3.00	3.39	2.91	3.05
3	VAMC Northport, NY - 632	17	3.47	3.27	4.13	4.07	3.93	3.29	4.27
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	15	3.54	3.46	3.25	3.17	3.83	2.83	3.75
4	VAM&ROC Wilmington, DE - 460	1	3.00	3.00	3.00	3.00	3.00	3.00	3.00
4	VAMC Altoona, PA - 503	2	3.00	2.00	2.50	4.00	4.00	3.50	3.50
4	VAMC Butler, PA - 529	8	3.00	2.38	2.63	3.75	3.71	3.25	3.63
4	VAMC Clarksburg, WV - 540	4	3.33	2.00	2.50	3.00	4.50	2.00	4.50
4	VAMC Coatesville - 542	38	2.92	2.20	2.56	3.00	3.58	3.08	3.42
4	VAMC Erie, PA - 562	6	2.40	2.20	2.20	3.00	3.60	2.80	3.00
4	VAMC Lebanon, PA - 595	1	3.00	3.00	3.00	5.00	4.00	3.00	3.00

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VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
4	VAMC Philadelphia, PA - 642	23	2.61	2.09	2.77	2.96	3.13	2.57	3.35
4	VAMC Wilkes-Barre, PA - 693	5	3.20	3.40	3.40	3.80	3.80	2.80	3.20
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	1	4.00	1.00	1.00	1.00	2.00	2.00	4.00
5	VAMC Martinsburg, WV - 613	5	3.00	2.00	2.20	3.00	3.80	3.40	2.00
5	VAMC Washington, DC - 688	20	3.07	2.29	2.93	3.00	3.60	2.93	3.21
6	VAMC Asheville, NC - 637	6	4.33	3.50	3.17	4.00	3.83	4.00	3.50
6	VAMC Beckley, WV - 517	2	3.00	1.50	2.00	4.00	3.50	1.50	2.50
6	VAMC Durham, NC - 558	3	2.33	2.00	2.00	2.33	3.33	2.33	4.33
6	VAMC Fayetteville, NC - 565								
6	VAMC Hampton, VA - 590	12	2.60	1.40	2.18	3.20	3.25	2.56	3.30
6	VAMC Richmond, VA - 652								
6	VAMC Salem, VA - 658	9	2.56	1.78	2.44	2.67	3.78	2.11	2.78
6	VAMC Salisbury, NC - 659	9	2.44	2.00	2.22	2.78	2.78	2.33	3.00
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	43	3.49	3.00	3.18	3.55	4.18	3.22	3.89
7	VAMC - Augusta, GA - 509	9	2.78	2.44	2.67	3.11	3.44	2.33	2.56
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	2.79	2.10	2.68	2.84	3.45	2.80	2.56
7	VAMC Birmingham, AL - 521								
7	VAMC Charleston, SC - 534	1	3.00		2.00	4.00	4.00	2.00	3.00
7	VAMC Columbia, SC - 544	12	2.45	2.09	2.09	2.73	2.91	3.27	2.82
7	VAMC Dublin, GA - 557	1	1.00	1.00	1.00	1.00	2.00	1.00	1.00
7	VAMC Tuscaloosa, AL - 679	15	2.43	2.21	2.07	2.50	3.07	2.15	2.62
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	12	2.50	2.25	1.89	2.86	3.22	2.60	3.08
8	VAH Tampa, FL - 673	6	2.40	2.00	2.60	2.60	3.20	2.20	1.60
8	VAMC Bay Pines - 516	4	3.25	1.75	2.75	3.25	4.25	3.25	4.25
8	VAMC Miami, FL - 546	8	3.13	2.38	3.00	3.50	4.43	4.29	4.14
8	VAMC West Palm Beach, FL - 548	2	2.50	2.00	2.50	3.00	4.00	2.50	4.00
8	VAMC San Juan, PR - 672								
9	VAMC Huntington, WV - 581	5	2.60	2.20	2.00	2.60	3.00	2.20	2.80

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VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
9	VAMC Lexington, KY - 596	2	4.50	4.00	3.00	4.00	3.50	3.50	5.00
9	VAMC Louisville, KY - 603	6	3.00	2.17	2.50	2.80	3.50	2.67	2.83
9	VAMC Memphis, TN - 614								
9	VAMC Mountain Home, TN - 621	2	4.00	2.50	2.50	4.50	4.50	2.00	4.00
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	4	3.00	2.75	2.75	4.00	4.00	3.50	4.00
10	VAMC Chillicothe, OH - 538	7	3.14	2.40	2.86	3.83	4.71	3.20	3.83
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)								
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	6	3.33	2.33	2.80	4.20	4.17	2.40	2.83
10	VAMC Dayton, OH - 552	4	3.00	2.00	2.50	2.75	4.50	3.25	3.50
10	VAOPC Columbus, OH - 757, (Grove City, OH)	1	1.00	2.00	1.00	4.00	3.00	2.00	3.00
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	8	3.00	2.38	3.13	3.29	3.50	2.75	4.00
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	6	2.00	1.33	1.83	3.17	3.50	2.00	3.67
11	VAMC Battle Creek, MI - 515	10	3.56	3.63	3.20	3.50	4.22	3.20	3.89
11	VAMC Danville, IL - 550	4	3.75	1.67	1.50	2.33	5.00	2.33	3.67
11	VAMC Detroit, MI - 553	6	2.83	2.67	3.33	3.50	4.50	2.17	3.83
11	VAMC Indianapolis - 583	10	3.11	2.22	2.67	3.67	3.89	3.44	3.00
11	VAMC Saginaw, MI - 655								
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	8	3.25	2.63	2.38	2.50	3.13	2.13	3.63
12	VAH Madison, WI - 607	10	2.70	2.20	2.30	3.30	3.10	2.60	3.60
12	VAMC Iron Mountain, MI - 585	6	2.83	2.17	2.33	3.00	3.40	2.50	3.17
12	VAMC Milwaukee, WI - 695	3	3.33	2.00	3.00	3.33	3.00	2.33	2.33
12	VAMC North Chicago, IL - 556	1	3.00	3.00	4.00	5.00	4.00	2.00	5.00
12	VAMC Tomah, WI - 676	2	4.50	2.00	2.00	3.00	3.50	2.00	2.00
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	6	4.00	2.17	2.17	4.50	4.50	3.17	3.67
15	VAH Columbia, MO - 543	19	2.74	2.11	2.21	2.74	3.37	2.84	3.11

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VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
15	VAM&ROC Wichita, KS - 452	15	2.64	2.25	2.42	3.00	3.50	2.31	3.50
15	VAMC Kansas City, MO - 589	2	3.00	2.50	3.00	2.50	3.50	3.00	3.50
15	VAMC Marion, IL - 609								
15	VAMC Poplar Bluff, MO - 647	3	4.33	3.67	3.00	3.67	4.00	3.67	4.67
15	VAMC St. Louis, MO - 657	8	2.13	1.71	1.75	1.50	2.50	2.00	2.63
15	VAMC Topeka - 677	8	3.00	2.14	2.33	2.71	4.38	2.33	2.83
16	VA Central Arkansas Veterans HCS - 598	12	3.00	2.58	2.08	3.42	3.17	3.33	3.08
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL								
16	VAMC Alexandria, LA - 502	14	3.08	2.33	2.50	3.00	3.00	2.73	3.36
16	VAMC Fayetteville, AR - 564	1	3.00	3.00	3.00	3.00	3.00	3.00	3.00
16	VAMC Houston, TX - 580								
16	VAMC Jackson, MS - 586	2	4.00	1.50	2.00	4.00	5.00	5.00	3.00
16	VAMC New Orleans, LA - 629								
16	VAMC Oklahoma City, OK - 635	10	3.10	2.30	2.00	2.90	3.70	2.70	3.30
16	VAMC Shreveport, LA - 667	22	3.53	1.95	2.45	2.65	3.67	2.47	3.05
16	VAMC Muskogee, OK-623 (Tulsa, OK)	3	4.00	3.33	3.33	3.33	3.67	2.67	3.33
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	4	2.67	2.67	2.75	2.75	2.25	1.75	2.25
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	4	3.00	2.25	2.75	2.75	3.75	3.25	3.75
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	7	3.14	3.29	3.71	3.43	3.00	3.14	3.57
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	5	2.80	2.80	2.40	3.20	3.20	3.20	3.40
18	El Paso VA HCS, TX - 756	13	3.00	2.08	2.58	2.73	2.75	2.33	2.58
18	VA New Mexico HCS - 501	4	2.50	2.75	2.25	2.75	3.00	2.25	3.00
18	VA Northern Arizona HCS - 649	1	3.00	2.00	2.00	3.00	4.00	3.00	3.00
18	VA Southern Arizona HCS - 678	14	2.57	2.43	2.93	3.21	3.71	3.46	3.71
18	VAMC Amarillo, TX - 504	1	4.00	2.00	1.00	2.00	3.00	4.00	2.00
18	VA West Texas HCS - 519								

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
18	VAMC Phoenix, AZ - 644	18	2.78	1.53	2.33	2.94	2.78	2.12	2.94
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	10	3.13	2.38	2.67	3.00	4.00	3.00	3.75
19	VA Southern Colorado HCS, (Colorado Springs-567)	1	5.00	1.00	5.00	4.00	5.00	1.00	1.00
19	VAM&ROC Cheyenne, WY - 442	17	2.67	2.47	2.53	3.20	4.00	3.07	3.33
19	VA Eastern Colorado HCS (VAMC Denver - 554)	7	2.17	1.00	1.50	1.50	2.50	1.67	1.33
19	VAMC Grand Junction, CO - 575	3	2.33	2.33	2.67	3.33	4.00	2.33	2.33
19	VAMC Salt Lake City, UT - 660	12	3.82	2.18	2.75	3.17	4.08	3.08	3.73
19	VAMC Sheridan, WY - 666	11	3.18	2.00	3.09	3.36	4.09	3.00	3.73
20	VA Alaska HCS & RO - 463	10	2.60	1.88	2.90	2.60	3.60	2.33	3.11
20	VA DOM White City, OR - 692	3	1.67	1.33	1.33	3.33	3.33	1.33	1.50
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	2	2.00	2.00	2.50	2.00	3.50	1.50	2.50
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	6	3.00	3.00	2.20	2.40	3.60	2.40	3.00
20	VAMC Boise, ID - 531	2	2.50	2.00	1.00	2.50	4.00	3.50	4.50
20	VAMC Portland, OR - 648	4	2.25	1.75	2.00	4.25	4.25	2.25	3.50
20	VAMC Spokane, WA - 668	9	2.56	2.22	2.22	3.67	3.44	2.56	3.00
20	VAMC Walla Walla, WA - 687	4	1.33	1.50	1.75	2.75	2.50	2.25	2.25
21	VA Central California HCS, CA - 570	13	2.58	2.40	2.64	2.91	3.55	1.89	2.82
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	15	2.79	2.27	2.87	2.73	3.00	3.00	2.93
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA								
21	VA Sierra Nevada HCS, NV - 654	1	3.00	2.00	3.00	3.00	4.00	3.00	3.00
21	VAM&ROC Honolulu, HI - 459	9	2.67	1.44	2.22	2.88	3.00	2.22	2.11
21	VAMC San Francisco, CA - 662	2	1.50	1.00	2.00	2.50	2.00	2.50	2.50
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	27	3.23	2.67	2.96	3.15	3.44	3.88	3.63

5 point scale: 1= unmet need ... 5 = met need

Appendix 1: 2005 CHALENG Needs Score by VA Facility - VA Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
22	VA Southern Nevada HCS - 593	14	2.69	1.67	2.15	2.55	2.69	2.17	2.42
22	VAMC Loma Linda, CA - 605	3	3.33	2.67	3.33	2.67	3.67	4.33	3.00
22	VAMC Long Beach, CA - 600	3	3.33	2.00	3.00	3.67	3.33	3.00	3.00
22	VAMC San Diego, CA - 664	10	2.80	2.30	2.60	3.10	3.10	2.50	3.10
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	1	5.00	4.00	4.00	5.00	5.00	5.00	3.00
23	VAH&ROC Sioux Falls, SD - 438								
23	VAM&ROC Fargo, ND - 437	17	2.87	2.50	2.60	3.47	3.47	2.56	3.31
23	VAMC Minneapolis, MN - 618, and Superior, WI	4	3.50	2.75	3.00	3.75	4.25	3.25	3.75
23	VAMC St. Cloud, MN - 656	1	4.00	3.00	3.00	4.00	3.00	3.00	3.00
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)								
23	VA Central Iowa HCS (VAMC Des Moines - 555)	3	3.33	2.33	2.67	3.33	3.33	2.33	3.33
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)								
23	VA HCS (VAMC Omaha - 636)								
23	VAMC Iowa City, IA - 584	1	5.00	4.00	5.00	5.00	5.00		

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	28	3.77	4.12	3.81	3.62	3.46	2.40	3.26	3.74
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	32	2.48	2.93	2.68	2.81	2.58	2.13	2.90	2.87
1	VAM&ROC Togus, ME - 402									
1	VAM&ROC White River Junction, VT - 405	16	2.47	3.20	2.80	2.38	1.53	1.71	2.47	2.50
1	VAMC Manchester, NH - 608	18	3.06	3.53	3.41	3.12	3.24	2.44	2.76	2.67
1	VAMC Northampton, MA - 631 (Leeds)	48	3.58	3.87	3.65	3.49	3.18	2.76	3.42	3.54
1	VAMC Providence, RI - 650, Bristol, CT	18	3.50	3.89	3.78	3.00	3.00	2.17	4.00	3.72
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	34	3.26	3.52	3.45	3.09	2.76	2.56	3.12	3.15
2	VAMC Albany, NY - 500	28	3.55	3.95	4.00	3.48	3.58	2.79	3.87	3.92
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	8	2.86	4.14	3.86	3.43	2.83	2.00	3.86	4.00
2	VAMC Syracuse, NY - 670	8	3.43	3.38	3.00	2.75	2.57	2.25	3.38	3.25
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	8	3.63	3.75	4.00	3.38	3.43	3.00	3.75	3.88
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	26	2.36	3.04	2.64	2.60	2.09	1.71	2.92	2.64
3	VAMC Northport, NY - 632	33	3.57	4.07	3.74	3.86	3.59	2.48	3.26	3.65
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	45	3.22	3.69	3.49	3.03	3.08	2.70	3.32	3.37
4	VAM&ROC Wilmington, DE - 460	11	3.36	4.27	4.00	4.00	2.27	2.45	3.18	3.18
4	VAMC Altoona, PA - 503	16	2.92	3.53	3.60	3.07	2.71	2.62	3.53	3.47
4	VAMC Butler, PA - 529	34	3.27	3.93	3.54	3.35	3.55	3.13	3.70	3.70
4	VAMC Clarksburg, WV - 540	24	3.90	4.21	3.64	3.64	2.91	2.36	3.48	3.40
4	VAMC Coatesville - 542	20	3.39	3.74	3.89	3.42	3.16	2.00	3.75	3.65
4	VAMC Erie, PA - 562	10	3.60	4.10	3.90	4.10	4.10	3.11	4.20	4.40
4	VAMC Lebanon, PA - 595	23	3.38	4.00	3.75	3.36	3.50	2.77	3.78	4.04

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
4	VAMC Philadelphia, PA - 642	39	3.11	3.64	3.22	3.47	3.00	2.34	3.53	3.50
4	VAMC Wilkes-Barre, PA - 693	51	3.55	4.12	4.00	3.86	3.41	2.84	3.53	3.57
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	13	3.46	3.85	3.92	3.17	2.85	2.23	2.85	3.08
5	VAMC Martinsburg, WV - 613	23	3.67	3.86	3.86	3.50	2.91	2.33	3.73	3.68
5	VAMC Washington, DC - 688	15	3.00	3.20	3.36	2.93	2.93	2.60	3.33	3.33
6	VAMC Asheville, NC - 637	21	3.95	4.30	3.90	3.86	3.14	2.95	3.26	3.58
6	VAMC Beckley, WV - 517	8	3.17	3.57	3.43	3.57	3.17	2.67	3.00	3.33
6	VAMC Durham, NC - 558	26	3.17	4.04	3.88	3.70	2.44	2.38	3.91	3.83
6	VAMC Fayetteville, NC - 565	28	3.35	3.96	3.77	2.85	2.88	2.44	3.00	3.16
6	VAMC Hampton, VA - 590	9	3.67	3.89	3.25	2.89	3.38	2.11	3.44	3.78
6	VAMC Richmond, VA - 652									
6	VAMC Salem, VA - 658	28	3.79	4.31	3.86	4.00	3.00	2.71	4.00	4.00
6	VAMC Salisbury, NC - 659	22	3.71	3.76	3.62	3.50	3.41	2.25	3.25	3.18
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	15	4.13	4.36	4.00	3.80	3.21	3.33	4.00	4.13
7	VAMC - Augusta, GA - 509	30	3.11	3.50	3.38	2.82	2.64	2.22	2.78	2.78
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	3.35	3.47	3.41	3.35	3.41	3.00	3.28	3.32
7	VAMC Birmingham, AL - 521	13	2.91	3.67	3.33	2.27	2.08	2.31	2.55	2.62
7	VAMC Charleston, SC - 534	15	3.18	3.45	3.30	2.64	2.92	2.00	3.00	3.18
7	VAMC Columbia, SC - 544	54	3.41	3.69	3.57	3.25	3.12	2.86	3.35	3.50
7	VAMC Dublin, GA - 557	27	3.16	3.83	3.79	3.36	2.60	2.48	3.32	3.40
7	VAMC Tuscaloosa, AL - 679	34	3.16	3.74	3.47	3.23	2.77	2.42	3.13	3.56
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	68	3.13	3.67	3.32	2.70	2.83	2.19	3.15	3.19
8	VAH Tampa, FL - 673	13	4.36	4.27	4.00	3.67	4.27	3.42	3.83	4.25
8	VAMC Bay Pines - 516	24	3.45	3.76	3.55	2.41	2.59	1.95	2.90	2.82
8	VAMC Miami, FL - 546	35	2.97	3.46	3.06	3.17	2.97	2.29	3.03	3.06
8	VAMC West Palm Beach, FL - 548	15	3.43	3.86	3.64	2.79	3.00	2.15	3.50	3.29
8	VAMC San Juan, PR - 672	16	2.40	2.47	2.33	1.93	2.13	1.93	3.73	3.67
9	VAMC Huntington, WV - 581	16	3.38	4.00	3.63	3.69	2.38	2.19	2.19	2.63

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
9	VAMC Lexington, KY - 596	2	4.00	3.00	3.00	4.00	4.00	2.00	4.00	5.00
9	VAMC Louisville, KY - 603	14	3.79	4.29	3.71	3.50	2.79	1.93	3.29	3.00
9	VAMC Memphis, TN - 614	13	3.00	3.00	3.22	3.20	3.00	2.44	2.67	3.00
9	VAMC Mountain Home, TN - 621	15	3.75	4.08	4.00	3.50	2.92	2.42	3.58	3.50
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	10	3.10	3.44	3.30	3.20	2.90	2.30	2.90	2.90
10	VAMC Chillicothe, OH - 538	10	2.90	3.60	3.40	3.56	2.78	2.50	2.70	2.90
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)	19	3.26	3.50	3.32	3.05	2.68	2.16	3.00	3.26
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	31	3.80	4.03	3.80	3.73	3.45	2.61	3.70	3.93
10	VAMC Dayton, OH - 552	13	3.73	4.18	3.55	3.36	2.45	2.18	2.91	3.09
10	VAOPC Columbus, OH - 757, (Grove City, OH)	15	3.43	3.73	4.07	2.36	2.46	2.43	3.40	3.64
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	36	3.94	4.29	4.03	3.58	3.50	2.56	3.67	3.91
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	13	3.67	4.08	4.08	2.92	3.00	2.38	3.00	3.08
11	VAMC Battle Creek, MI - 515	63	3.83	3.73	3.46	3.56	3.09	2.46	3.28	3.44
11	VAMC Danville, IL - 550	4	3.50	3.50	3.75	3.50	4.00	3.25	3.50	3.50
11	VAMC Detroit, MI - 553	21	2.95	3.30	3.15	2.86	2.62	2.33	3.48	3.48
11	VAMC Indianapolis - 583	26	3.10	3.09	3.27	3.05	3.22	2.95	2.65	3.10
11	VAMC Saginaw, MI - 655	15	3.00	3.36	3.43	3.13	2.71	2.27	3.00	3.07
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	12	3.25	3.58	3.25	2.50	2.42	2.36	2.83	2.92
12	VAH Madison, WI - 607	16	3.67	3.63	3.69	3.44	2.69	2.38	3.40	3.43
12	VAMC Iron Mountain, MI - 585	11	3.33	3.70	3.80	3.64	2.50	2.90	3.36	3.73
12	VAMC Milwaukee, WI - 695	50	3.24	3.77	3.74	3.15	2.96	2.40	3.00	2.96
12	VAMC North Chicago, IL - 556	22	3.60	3.57	3.45	3.53	3.30	2.40	3.90	3.71
12	VAMC Tomah, WI - 676	55	4.29	4.45	4.04	3.80	3.78	3.22	4.15	4.42
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	9	3.33	3.56	3.22	2.33	2.67	2.00	3.00	3.33
15	VAH Columbia, MO - 543	25	2.83	3.42	3.33	2.84	2.88	2.28	3.12	3.28

5 point scale: 1= unmet need ... 5 = met need



Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
15	VAM&ROC Wichita, KS - 452	24	3.14	3.59	3.52	2.82	2.14	1.62	2.90	2.91
15	VAMC Kansas City, MO - 589	26	2.91	3.27	2.90	2.90	2.50	2.14	2.74	2.86
15	VAMC Marion, IL - 609	12	3.00	3.36	3.09	2.64	2.27	2.27	2.36	2.91
15	VAMC Poplar Bluff, MO - 647	11	3.67	3.88	3.75	4.10	4.00	3.88	4.00	3.88
15	VAMC St. Louis, MO - 657	12	4.00	3.80	3.60	3.20	3.00	2.40	3.33	3.78
15	VAMC Topeka - 677	19	3.65	4.44	4.41	4.22	3.28	3.00	3.31	3.53
16	VA Central Arkansas Veterans HCS - 598	18	3.44	3.94	3.69	3.50	3.40	2.88	3.75	3.75
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL									
16	VAMC Alexandria, LA - 502	53	3.82	3.85	3.65	3.87	3.68	3.38	4.27	4.39
16	VAMC Fayetteville, AR - 564	17	3.06	3.59	3.53	3.06	2.47	1.94	3.29	3.29
16	VAMC Houston, TX - 580	14	3.64	3.79	3.57	2.79	2.86	2.71	3.14	3.15
16	VAMC Jackson, MS - 586	28	3.71	3.93	3.79	3.64	3.50	2.23	3.75	4.04
16	VAMC New Orleans, LA - 629	15	3.14	3.71	3.38	2.86	3.36	2.86	3.27	3.20
16	VAMC Oklahoma City, OK - 635	16	3.00	3.00	2.87	3.29	2.60	2.20	3.31	3.21
16	VAMC Shreveport, LA - 667	52	3.58	3.73	3.58	3.72	3.67	2.98	3.98	3.90
16	VAMC Muskogee, OK-623 (Tulsa, OK)	16	3.69	4.44	4.13	3.81	2.44	2.20	2.44	2.31
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	36	3.36	3.94	3.82	2.97	2.24	1.86	2.94	3.06
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	14	3.36	3.64	3.79	3.36	3.07	2.71	3.21	3.50
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	22	3.55	4.00	3.18	3.27	3.09	2.27	3.27	3.36
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	16	3.27	3.93	3.67	3.47	3.40	2.60	2.80	3.21
18	El Paso VA HCS, TX - 756	66	3.46	3.82	3.56	3.82	3.28	2.78	2.93	3.17
18	VA New Mexico HCS - 501	14	3.00	3.31	3.17	2.54	2.46	2.08	2.38	2.55
18	VA Northern Arizona HCS - 649	5	3.40	3.60	3.60	3.00	3.20	2.00	3.60	4.00
18	VA Southern Arizona HCS - 678	20	3.53	3.80	3.65	3.37	3.40	2.42	3.30	3.37
18	VAMC Amarillo, TX - 504	24	3.33	3.67	3.71	2.96	2.54	2.54	2.96	2.88
18	VA West Texas HCS - 519	7	3.14	3.57	3.43	2.83	2.14	2.00	3.33	3.33

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
18	VAMC Phoenix, AZ - 644	26	3.38	3.88	3.50	3.38	3.23	2.44	3.04	3.04
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	22	3.14	3.48	3.29	3.42	2.95	2.00	3.00	3.10
19	VA Southern Colorado HCS, (Colorado Springs-567)	31	3.47	3.48	3.27	2.75	2.59	1.70	3.07	3.03
19	VAM&ROC Cheyenne, WY - 442	21	3.15	3.40	3.50	3.19	2.50	2.15	3.00	2.85
19	VA Eastern Colorado HCS (VAMC Denver - 554)	24	3.35	3.83	4.00	3.21	2.63	1.75	3.08	3.04
19	VAMC Grand Junction, CO - 575	1	3.00	3.00	3.00	2.00	2.00	2.00	3.00	3.00
19	VAMC Salt Lake City, UT - 660	19	3.37	3.89	3.68	3.05	2.42	1.68	3.16	3.00
19	VAMC Sheridan, WY - 666	12	4.00	4.64	4.09	4.82	3.82	2.73	4.09	4.55
20	VA Alaska HCS & RO - 463	11	3.45	4.00	3.91	3.73	2.78	2.20	3.18	3.64
20	VA DOM White City, OR - 692	16	2.88	3.38	3.13	2.50	2.44	1.63	2.44	2.94
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	29	2.82	3.46	3.14	2.86	1.96	1.93	2.85	2.78
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	12	3.67	3.67	3.64	2.75	3.00	2.58	3.00	3.33
20	VAMC Boise, ID - 531	6	3.00	4.17	4.00	3.00	3.00	2.17	4.17	4.17
20	VAMC Portland, OR - 648	10	3.40	4.30	3.70	2.89	3.00	3.11	3.50	3.60
20	VAMC Spokane, WA - 668	31	4.65	4.68	4.32	3.90	4.16	3.86	3.67	3.90
20	VAMC Walla Walla, WA - 687	3	3.00	3.00	3.33	2.67	2.67	2.33	3.00	2.67
21	VA Central California HCS, CA - 570	24	3.65	3.70	3.75	3.20	2.60	1.90	2.50	3.00
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	45	3.27	3.57	3.17	3.12	2.90	2.17	3.13	3.30
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA	17	2.69	3.87	3.79	2.81	3.13	2.38	2.36	2.53
21	VA Sierra Nevada HCS, NV - 654	4	3.25	2.75	3.67	3.00	3.00	2.75	2.25	2.50
21	VAM&ROC Honolulu, HI - 459	7	2.29	3.29	3.57	3.00	2.43	1.43	3.43	3.43
21	VAMC San Francisco, CA - 662	32	3.45	3.71	3.57	3.07	2.80	2.00	2.93	3.13
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	65	3.57	3.89	3.35	3.16	3.39	2.33	3.46	3.75

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment
22	VA Southern Nevada HCS - 593	68	2.97	3.02	3.18	2.75	3.00	2.45	2.46	2.63
22	VAMC Loma Linda, CA - 605	3	4.33	4.00	4.00	3.67	3.50	2.00	3.50	4.00
22	VAMC Long Beach, CA - 600	43	2.69	3.13	3.08	2.31	2.37	1.84	2.72	3.03
22	VAMC San Diego, CA - 664	25	3.32	3.32	3.36	2.04	2.64	2.08	2.84	3.16
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	17	3.81	4.31	4.06	4.35	2.56	2.25	3.44	3.56
23	VAH&ROC Sioux Falls, SD - 438	2	3.50	4.50	4.00	2.50	2.00	1.00	4.00	4.00
23	VAM&ROC Fargo, ND - 437	45	3.56	3.82	3.58	3.27	2.51	2.55	3.27	3.30
23	VAMC Minneapolis, MN - 618, and Superior, WI	18	3.82	4.12	3.88	3.00	2.59	1.76	4.00	4.18
23	VAMC St. Cloud, MN - 656	17	3.13	3.69	3.56	2.75	2.31	1.56	3.19	3.63
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)	8	3.75	4.38	4.13	3.75	2.25	2.25	3.00	3.00
23	VA Central Iowa HCS (VAMC Des Moines - 555)	13	2.91	3.36	3.40	2.82	2.27	2.08	2.64	2.73
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)	14	3.91	4.09	3.82	3.54	2.83	2.92	3.33	3.73
23	VA HCS (VAMC Omaha - 636)									
23	VAMC Iowa City, IA - 584	21	3.74	4.16	4.16	3.61	3.22	3.11	3.56	3.79

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	28	3.67	3.54	3.07	4.00	3.05	3.12	3.46	3.00
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	32	3.10	2.75	2.59	3.13	2.32	2.87	2.55	2.75
1	VAM&ROC Togus, ME - 402									
1	VAM&ROC White River Junction, VT - 405	16	2.47	2.27	2.60	2.87	2.67	2.38	1.93	2.71
1	VAMC Manchester, NH - 608	18	2.82	2.65	3.19	3.65	3.60	3.73	2.69	3.53
1	VAMC Northampton, MA - 631 (Leeds)	48	3.56	3.33	2.95	3.76	3.33	3.50	3.48	3.57
1	VAMC Providence, RI - 650, Bristol, CT	18	3.83	3.67	3.11	3.50	3.22	3.11	2.44	3.83
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	34	3.18	2.79	2.54	3.39	2.79	3.18	3.18	3.29
2	VAMC Albany, NY - 500	28	3.73	3.78	2.80	4.22	3.20	3.67	3.19	3.38
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	8	4.14	3.86	3.57	3.86	3.43	3.17	2.33	3.71
2	VAMC Syracuse, NY - 670	8	3.38	2.67	2.86	3.57	2.67	3.00	3.00	3.14
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	8	3.86	3.50	3.13	3.88	3.25	3.13	2.88	3.50
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	26	2.44	2.32	2.20	3.60	2.52	2.71	3.08	2.79
3	VAMC Northport, NY - 632	33	3.34	3.07	3.16	4.11	3.68	3.54	3.19	3.68
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	45	3.38	3.11	2.95	3.68	3.14	3.05	3.03	3.18
4	VAM&ROC Wilmington, DE - 460	11	3.82	3.45	3.30	4.00	3.80	3.45	3.33	4.18
4	VAMC Altoona, PA - 503	16	3.33	3.42	3.13	3.93	3.50	3.43	2.71	3.23
4	VAMC Butler, PA - 529	34	3.50	3.28	3.62	3.90	3.74	3.58	3.50	3.38
4	VAMC Clarksburg, WV - 540	24	3.45	3.21	3.00	3.68	3.60	3.58	2.68	3.35
4	VAMC Coatesville - 542	20	3.05	3.05	2.95	3.70	3.40	3.35	2.85	3.58
4	VAMC Erie, PA - 562	10	4.40	4.10	3.70	4.30	4.00	4.40	4.50	4.33
4	VAMC Lebanon, PA - 595	23	3.78	3.78	3.37	3.43	3.67	3.19	3.00	4.12

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
4	VAMC Philadelphia, PA - 642	39	3.50	3.17	2.97	3.92	3.40	3.49	3.23	3.50
4	VAMC Wilkes-Barre, PA - 693	51	3.71	3.55	3.45	4.10	3.27	3.40	3.51	3.78
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	13	3.31	2.92	3.27	4.00	3.38	3.31	2.77	3.33
5	VAMC Martinsburg, WV - 613	23	3.50	3.27	2.81	3.95	3.14	3.38	2.29	3.81
5	VAMC Washington, DC - 688	15	3.33	3.07	2.80	3.40	2.69	3.07	2.50	3.23
6	VAMC Asheville, NC - 637	21	3.79	3.67	3.61	4.32	3.67	4.00	3.53	3.79
6	VAMC Beckley, WV - 517	8	3.17	3.00	2.83	3.33	3.00	3.00	3.20	2.83
6	VAMC Durham, NC - 558	26	3.78	3.87	3.00	4.08	3.22	3.68	1.46	4.17
6	VAMC Fayetteville, NC - 565	28	2.88	2.76	2.96	3.23	3.08	3.04	2.92	3.38
6	VAMC Hampton, VA - 590	9	4.11	3.44	2.88	4.11	3.88	4.22	2.50	3.29
6	VAMC Richmond, VA - 652									
6	VAMC Salem, VA - 658	28	3.69	3.50	2.71	4.29	3.50	3.71	3.29	3.50
6	VAMC Salisbury, NC - 659	22	3.19	3.14	2.85	3.62	2.74	3.43	2.41	3.38
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	15	3.73	3.87	3.67	4.20	3.85	4.33	3.36	3.86
7	VAMC - Augusta, GA - 509	30	2.93	2.89	2.64	3.32	2.92	2.93	2.96	3.25
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	3.44	3.50	3.22	3.94	3.41	3.65	3.41	3.82
7	VAMC Birmingham, AL - 521	13	2.62	2.36	2.64	3.33	2.67	2.58	2.64	2.83
7	VAMC Charleston, SC - 534	15	3.08	3.18	2.82	3.27	2.73	3.17	2.00	2.60
7	VAMC Columbia, SC - 544	54	3.41	3.33	3.22	3.69	3.02	3.48	2.70	3.28
7	VAMC Dublin, GA - 557	27	3.26	3.24	2.80	3.73	3.08	3.25	2.13	3.58
7	VAMC Tuscaloosa, AL - 679	34	3.77	3.37	2.90	3.61	3.03	3.38	2.87	3.53
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	68	3.03	2.92	2.65	3.49	2.71	3.33	2.49	3.25
8	VAH Tampa, FL - 673	13	3.45	3.27	3.36	3.58	3.36	3.50	2.70	3.70
8	VAMC Bay Pines - 516	24	2.91	2.81	2.95	3.41	3.05	2.82	2.86	2.68
8	VAMC Miami, FL - 546	35	3.09	2.94	2.91	3.71	3.47	3.63	2.81	3.88
8	VAMC West Palm Beach, FL - 548	15	3.46	3.21	2.64	3.64	2.64	3.64	3.00	3.50
8	VAMC San Juan, PR - 672	16	3.67	3.60	3.53	3.80	3.73	3.33	3.00	3.60
9	VAMC Huntington, WV - 581	16	3.44	3.19	2.63	3.75	3.40	3.38	3.19	2.87

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
9	VAMC Lexington, KY - 596	2	5.00	4.00	5.00	4.00	4.00	3.00	1.00	2.00
9	VAMC Louisville, KY - 603	14	3.07	2.64	2.79	3.21	2.83	2.64	3.77	3.79
9	VAMC Memphis, TN - 614	13	2.89	2.63	2.44	3.11	2.67	2.56	2.44	2.67
9	VAMC Mountain Home, TN - 621	15	3.83	3.67	3.00	4.00	3.09	3.92	2.50	3.36
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	10	3.00	2.60	2.63	3.20	2.29	2.80	2.80	3.00
10	VAMC Chillicothe, OH - 538	10	3.00	2.80	2.90	3.60	2.80	2.60	1.90	3.30
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)	19	3.42	3.56	2.94	3.68	3.17	3.28	3.37	3.47
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	31	3.77	3.67	3.30	3.90	3.50	3.57	3.36	4.03
10	VAMC Dayton, OH - 552	13	3.27	2.91	2.82	3.45	3.00	3.00	3.45	3.55
10	VAOPC Columbus, OH - 757, (Grove City, OH)	15	3.33	3.40	3.20	3.67	3.40	3.36	2.47	3.33
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	36	3.73	3.61	3.26	4.03	3.55	3.72	3.39	3.84
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	13	3.62	3.15	3.17	3.00	3.08	3.15	2.46	3.08
11	VAMC Battle Creek, MI - 515	63	3.05	3.06	2.74	3.16	3.13	3.00	3.17	3.42
11	VAMC Danville, IL - 550	4	3.25	3.50	3.25	3.50	3.50	3.00	3.50	3.25
11	VAMC Detroit, MI - 553	21	2.81	2.71	2.76	3.52	3.06	3.52	3.29	3.62
11	VAMC Indianapolis - 583	26	3.05	2.86	2.65	3.52	2.95	2.95	2.81	3.11
11	VAMC Saginaw, MI - 655	15	2.60	2.71	2.71	3.20	2.85	3.15	2.43	3.14
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	12	2.83	3.08	2.75	3.75	3.00	3.00	2.67	3.25
12	VAH Madison, WI - 607	16	3.40	3.13	3.13	3.81	3.15	3.33	3.33	3.53
12	VAMC Iron Mountain, MI - 585	11	3.64	3.10	3.00	3.80	3.50	3.64	2.50	2.89
12	VAMC Milwaukee, WI - 695	50	2.85	2.64	2.82	3.53	2.93	2.93	3.07	3.34
12	VAMC North Chicago, IL - 556	22	4.05	3.90	3.30	4.21	3.44	3.68	3.16	3.56
12	VAMC Tomah, WI - 676	55	4.20	4.16	3.29	4.15	3.76	4.22	3.29	3.69
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	9	3.56	3.25	3.22	4.00	3.00	3.00	2.43	3.29
15	VAH Columbia, MO - 543	25	3.08	3.16	3.00	3.17	2.83	2.83	2.63	3.29

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
15	VAM&ROC Wichita, KS - 452	24	3.19	3.10	2.50	3.41	2.86	3.09	3.36	3.05
15	VAMC Kansas City, MO - 589	26	2.82	2.73	2.82	3.26	2.77	2.62	2.81	3.23
15	VAMC Marion, IL - 609	12	3.18	2.73	3.00	3.00	3.18	3.64	2.27	2.64
15	VAMC Poplar Bluff, MO - 647	11	4.38	4.11	4.25	4.50	3.75	4.38	3.67	3.88
15	VAMC St. Louis, MO - 657	12	3.67	3.13	3.20	3.67	3.50	3.56	3.50	3.56
15	VAMC Topeka - 677	19	3.65	3.35	3.38	4.06	3.50	3.18	3.50	3.44
16	VA Central Arkansas Veterans HCS - 598	18	3.56	3.31	3.31	3.69	3.47	3.63	3.75	3.80
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL									
16	VAMC Alexandria, LA - 502	53	3.93	3.75	3.33	4.09	3.27	4.07	3.46	3.76
16	VAMC Fayetteville, AR - 564	17	3.18	3.12	2.65	3.69	3.24	3.00	3.18	3.06
16	VAMC Houston, TX - 580	14	3.14	3.14	3.42	4.00	3.33	3.64	3.83	3.79
16	VAMC Jackson, MS - 586	28	4.07	3.81	3.52	4.15	3.42	3.50	2.64	3.71
16	VAMC New Orleans, LA - 629	15	3.00	3.20	2.50	4.00	3.27	3.67	2.57	3.57
16	VAMC Oklahoma City, OK - 635	16	2.93	2.92	3.14	3.50	2.80	3.13	2.43	2.93
16	VAMC Shreveport, LA - 667	52	3.57	3.38	3.02	3.98	3.22	3.68	2.93	3.71
16	VAMC Muskogee, OK-623 (Tulsa, OK)	16	2.50	2.31	2.87	3.50	3.25	3.31	4.06	4.07
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	36	3.03	2.51	2.77	3.40	2.67	3.03	2.46	3.20
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	14	3.50	3.50	3.07	4.00	3.79	3.71	3.21	3.79
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	22	3.45	3.27	3.18	3.73	3.18	3.18	3.00	3.27
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	16	3.53	3.14	3.47	3.80	3.40	3.47	2.80	3.71
18	El Paso VA HCS, TX - 756	66	3.10	2.91	2.95	3.70	3.30	3.33	3.00	3.24
18	VA New Mexico HCS - 501	14	2.67	2.83	2.85	3.23	2.62	3.08	3.15	3.00
18	VA Northern Arizona HCS - 649	5	3.80	3.20	3.20	4.00	2.20	3.80	3.80	3.00
18	VA Southern Arizona HCS - 678	20	3.20	3.25	2.84	3.70	3.16	3.35	2.84	3.40
18	VAMC Amarillo, TX - 504	24	2.92	2.88	3.00	3.33	3.13	3.21	3.08	3.33
18	VA West Texas HCS - 519	7	3.50	3.50	3.33	3.67	3.20	3.17	2.71	2.43

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
18	VAMC Phoenix, AZ - 644	26	3.04	2.69	2.76	3.73	3.08	3.54	2.71	3.12
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	22	3.14	2.95	3.05	3.40	2.63	2.95	2.05	2.40
19	VA Southern Colorado HCS, (Colorado Springs-567)	31	3.03	2.69	2.52	3.13	2.44	2.90	2.48	2.76
19	VAM&ROC Cheyenne, WY - 442	21	2.90	2.90	3.10	3.25	3.00	3.05	2.65	3.00
19	VA Eastern Colorado HCS (VAMC Denver - 554)	24	3.13	2.96	2.91	3.26	2.83	3.17	3.04	3.57
19	VAMC Grand Junction, CO - 575	1	3.00	3.00	2.00	3.00	3.00	2.00	2.00	3.00
19	VAMC Salt Lake City, UT - 660	19	2.56	2.61	2.47	3.37	2.60	2.94	2.81	3.21
19	VAMC Sheridan, WY - 666	12	4.30	4.09	3.00	4.73	3.70	4.50	2.78	3.80
20	VA Alaska HCS & RO - 463	11	3.00	2.73	2.78	3.91	2.90	3.45	2.91	3.70
20	VA DOM White City, OR - 692	16	2.81	2.44	2.25	2.88	2.27	2.31	2.20	2.75
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	29	2.61	2.48	2.48	3.07	2.88	2.63	2.70	2.78
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	12	3.58	3.58	3.08	3.25	3.18	3.42	3.42	3.64
20	VAMC Boise, ID - 531	6	4.17	4.17	3.83	4.33	3.83	4.17	3.83	3.67
20	VAMC Portland, OR - 648	10	3.20	2.90	2.44	3.44	3.00	3.13	2.63	3.14
20	VAMC Spokane, WA - 668	31	4.13	3.63	2.97	4.39	3.04	4.10	2.96	3.76
20	VAMC Walla Walla, WA - 687	3	3.00	3.33	3.00	4.00	4.00	3.00	3.33	4.00
21	VA Central California HCS, CA - 570	24	2.89	2.70	2.32	3.50	2.68	3.05	2.50	3.00
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	45	3.05	2.98	2.74	3.24	2.62	2.90	2.82	2.92
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA	17	3.00	3.00	3.14	3.57	2.85	3.29	3.00	3.08
21	VA Sierra Nevada HCS, NV - 654	4	3.50	3.00	3.00	4.33	3.25	3.75	3.00	3.50
21	VAM&ROC Honolulu, HI - 459	7	3.57	3.17	2.00	3.71	2.60	2.83	1.67	3.00
21	VAMC San Francisco, CA - 662	32	2.90	2.83	2.71	3.55	3.21	2.76	3.07	3.25
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	65	3.27	3.13	2.79	3.95	3.07	3.40	3.19	3.58

5 point scale: 1= unmet need ... 5 = met need



Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Emotional/ Psychiatric Services	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling
22	VA Southern Nevada HCS - 593	68	2.66	2.56	2.50	3.07	2.71	2.91	2.45	2.74
22	VAMC Loma Linda, CA - 605	3	2.00	1.00	2.00	3.67	3.00	4.00	2.50	3.00
22	VAMC Long Beach, CA - 600	43	2.70	2.68	2.22	3.14	2.66	2.68	2.61	2.83
22	VAMC San Diego, CA - 664	25	3.25	3.12	2.88	3.44	3.24	3.24	2.96	3.60
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	17	3.63	3.13	3.50	3.88	4.00	4.33	3.07	3.47
23	VAH&ROC Sioux Falls, SD - 438	2	4.00	4.00	3.50	4.50	3.50	2.00	3.00	1.50
23	VAM&ROC Fargo, ND - 437	45	3.20	3.36	3.16	3.73	3.49	3.41	2.68	3.59
23	VAMC Minneapolis, MN - 618, and Superior, WI	18	3.53	3.00	2.60	4.29	3.67	3.71	3.27	4.13
23	VAMC St. Cloud, MN - 656	17	3.69	3.50	3.06	3.69	3.25	2.94	2.65	3.06
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)	8	3.00	2.75	3.50	4.00	4.00	4.14	2.57	3.71
23	VA Central Iowa HCS (VAMC Des Moines - 555)	13	2.55	2.45	2.73	3.18	3.00	2.73	2.55	3.18
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)	14	3.42	3.15	3.25	3.92	3.73	3.45	2.50	4.15
23	VA HCS (VAMC Omaha - 636)									
23	VAMC Iowa City, IA - 584	21	3.68	3.53	3.79	4.11	3.58	3.47	2.79	3.44

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	28	3.41	3.27	3.23	2.36	3.04	2.91	3.42	3.09
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	32	2.97	2.83	3.07	1.93	2.58	2.55	2.90	2.24
1	VAM&ROC Togus, ME - 402									
1	VAM&ROC White River Junction, VT - 405	16	2.60	2.50	2.87	1.87	2.06	2.13	2.50	2.87
1	VAMC Manchester, NH - 608	18	3.57	3.23	3.64	2.93	2.93	2.86	3.33	3.00
1	VAMC Northampton, MA - 631 (Leeds)	48	3.74	3.61	3.70	3.05	3.07	2.88	3.26	3.21
1	VAMC Providence, RI - 650, Bristol, CT	18	4.11	4.11	3.94	2.28	2.61	2.56	3.39	3.00
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	34	3.34	3.22	3.28	2.53	2.94	2.82	3.06	2.94
2	VAMC Albany, NY - 500	28	4.05	3.95	3.77	2.96	3.29	3.48	3.73	3.39
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	8	3.67	3.60	3.17	2.43	2.57	2.71	3.67	2.83
2	VAMC Syracuse, NY - 670	8	3.29	3.14	3.57	2.38	2.75	2.38	3.00	2.71
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	8	3.88	3.88	3.75	3.13	3.13	3.00	3.38	3.50
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	26	2.96	3.00	3.29	2.71	2.76	2.88	2.72	2.63
3	VAMC Northport, NY - 632	33	3.78	3.74	3.77	2.39	3.08	3.17	3.23	3.64
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	45	3.29	3.32	3.29	3.08	3.16	3.11	3.39	3.29
4	VAM&ROC Wilmington, DE - 460	11	4.18	3.55	3.80	1.82	2.45	2.73	3.22	3.70
4	VAMC Altoona, PA - 503	16	3.38	3.31	3.77	2.85	3.07	3.13	4.08	3.71
4	VAMC Butler, PA - 529	34	3.57	3.67	3.67	3.35	3.48	3.67	3.83	3.66
4	VAMC Clarksburg, WV - 540	24	3.89	3.83	3.67	2.58	2.86	2.95	3.67	3.16
4	VAMC Coatesville - 542	20	3.83	3.61	3.78	2.84	2.85	2.85	3.53	3.47
4	VAMC Erie, PA - 562	10	4.60	4.60	4.30	3.10	3.20	3.20	4.20	3.67
4	VAMC Lebanon, PA - 595	23	3.67	3.47	3.82	2.62	3.14	3.20	3.90	3.79

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
4	VAMC Philadelphia, PA - 642	39	3.51	3.40	3.60	2.92	2.92	3.06	3.42	3.49
4	VAMC Wilkes-Barre, PA - 693	51	3.63	3.63	3.65	3.00	3.00	2.94	3.78	3.68
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	13	3.75	3.58	3.83	2.46	2.46	2.46	3.23	3.33
5	VAMC Martinsburg, WV - 613	23	4.05	3.76	3.95	2.10	2.43	2.62	3.57	3.14
5	VAMC Washington, DC - 688	15	3.31	3.08	3.14	2.87	2.93	2.93	3.07	2.71
6	VAMC Asheville, NC - 637	21	3.78	3.67	3.83	2.84	3.37	3.47	4.17	3.72
6	VAMC Beckley, WV - 517	8	3.17	3.17	3.17	2.83	2.83	2.83	3.40	3.40
6	VAMC Durham, NC - 558	26	4.35	4.30	4.42	1.88	2.21	2.13	3.40	1.76
6	VAMC Fayetteville, NC - 565	28	3.31	3.15	3.31	2.23	2.42	2.62	3.27	3.27
6	VAMC Hampton, VA - 590	9	3.14	3.33	3.29	2.75	3.00	3.25	3.89	2.88
6	VAMC Richmond, VA - 652									
6	VAMC Salem, VA - 658	28	3.36	3.36	3.50	2.64	3.07	3.08	4.00	3.57
6	VAMC Salisbury, NC - 659	22	3.52	3.48	3.48	2.38	2.52	2.55	3.29	2.67
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	15	4.21	4.21	4.14	3.67	4.13	4.00	3.87	3.29
7	VAMC - Augusta, GA - 509	30	3.36	3.31	3.25	2.64	2.84	2.92	3.12	2.74
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	3.88	3.94	4.12	3.75	3.88	3.88	3.82	3.65
7	VAMC Birmingham, AL - 521	13	2.75	2.67	2.64	2.50	2.67	2.67	2.70	2.89
7	VAMC Charleston, SC - 534	15	3.20	3.30	3.00	2.09	2.27	2.18	3.27	2.44
7	VAMC Columbia, SC - 544	54	3.46	3.43	3.34	2.98	2.90	3.00	3.31	3.15
7	VAMC Dublin, GA - 557	27	3.71	3.52	3.46	3.04	2.83	2.72	3.00	2.75
7	VAMC Tuscaloosa, AL - 679	34	3.71	3.59	3.58	2.91	2.97	2.94	3.41	3.22
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	68	3.40	3.10	3.42	1.88	2.57	2.71	3.20	2.65
8	VAH Tampa, FL - 673	13	3.90	3.60	4.00	2.58	3.00	3.25	3.36	2.91
8	VAMC Bay Pines - 516	24	2.86	2.95	2.77	2.09	2.05	2.14	3.05	2.62
8	VAMC Miami, FL - 546	35	3.65	3.48	3.64	2.37	2.97	2.88	3.75	3.22
8	VAMC West Palm Beach, FL - 548	15	3.92	3.62	3.64	2.31	2.71	2.93	3.57	3.00
8	VAMC San Juan, PR - 672	16	3.40	3.33	3.33	3.47	3.53	3.53	3.40	2.60
9	VAMC Huntington, WV - 581	16	3.50	3.31	2.87	2.75	2.88	2.81	2.75	2.80

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
9	VAMC Lexington, KY - 596	2	4.00	4.00	5.00	2.00	2.00	2.00	5.00	4.00
9	VAMC Louisville, KY - 603	14	4.43	4.29	3.71	2.36	2.43	2.36	3.64	2.93
9	VAMC Memphis, TN - 614	13	2.67	2.56	2.67	2.22	2.33	2.44	3.11	2.44
9	VAMC Mountain Home, TN - 621	15	3.83	3.64	3.67	2.60	3.09	3.09	3.73	3.00
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	10	3.40	3.40	3.44	2.40	2.50	2.40	2.90	2.33
10	VAMC Chillicothe, OH - 538	10	3.70	3.60	3.60	2.50	2.20	2.30	3.00	2.44
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)	19	3.58	3.58	3.47	2.47	2.42	2.42	2.89	2.53
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	31	3.97	3.97	3.83	3.17	3.27	3.27	3.86	3.24
10	VAMC Dayton, OH - 552	13	3.18	3.09	3.09	2.73	2.64	2.82	3.27	2.91
10	VAOPC Columbus, OH - 757, (Grove City, OH)	15	3.87	3.80	3.64	2.80	3.36	3.43	3.40	3.27
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	36	4.13	3.90	4.03	3.25	3.58	3.63	3.78	3.23
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	13	3.50	3.31	3.38	3.00	2.77	2.69	3.00	3.00
11	VAMC Battle Creek, MI - 515	63	3.54	3.35	3.42	2.26	2.51	2.57	2.80	2.74
11	VAMC Danville, IL - 550	4	3.25	3.25	3.50	3.00	3.00	3.25	3.75	3.75
11	VAMC Detroit, MI - 553	21	3.71	3.67	3.71	2.71	2.95	3.00	3.32	2.79
11	VAMC Indianapolis - 583	26	3.06	3.00	2.94	2.86	3.05	3.05	3.36	3.00
11	VAMC Saginaw, MI - 655	15	3.29	3.29	3.21	2.50	2.79	2.64	3.36	3.07
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	12	3.42	3.08	3.75	3.17	3.08	3.17	3.08	2.75
12	VAH Madison, WI - 607	16	3.93	3.80	3.87	2.47	3.33	3.13	3.53	2.54
12	VAMC Iron Mountain, MI - 585	11	3.33	2.78	3.33	1.80	2.00	2.10	3.90	3.40
12	VAMC Milwaukee, WI - 695	50	3.41	3.33	3.27	2.69	2.91	2.86	3.49	2.88
12	VAMC North Chicago, IL - 556	22	3.72	3.65	3.71	3.06	3.12	2.94	3.41	3.60
12	VAMC Tomah, WI - 676	55	4.53	4.08	4.36	3.07	3.51	3.49	3.65	2.77
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	9	3.29	3.29	3.63	2.71	2.50	2.50	3.14	3.00
15	VAH Columbia, MO - 543	25	3.38	3.25	3.48	2.00	2.12	2.08	3.20	2.45

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
15	VAM&ROC Wichita, KS - 452	24	3.57	3.38	3.20	1.77	2.27	2.36	3.14	2.71
15	VAMC Kansas City, MO - 589	26	3.27	3.13	3.09	2.09	2.32	2.19	3.09	2.65
15	VAMC Marion, IL - 609	12	3.09	3.00	2.91	1.55	1.73	1.91	2.73	2.73
15	VAMC Poplar Bluff, MO - 647	11	3.75	3.75	4.00	3.33	3.44	3.44	3.80	3.75
15	VAMC St. Louis, MO - 657	12	3.22	3.00	2.88	2.56	3.10	3.00	3.25	2.75
15	VAMC Topeka - 677	19	3.20	3.29	3.33	2.38	2.82	2.94	3.60	3.47
16	VA Central Arkansas Veterans HCS - 598	18	4.07	4.00	4.00	2.69	2.69	2.75	3.47	3.20
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL									
16	VAMC Alexandria, LA - 502	53	3.75	3.52	3.85	3.11	3.36	3.42	3.25	2.89
16	VAMC Fayetteville, AR - 564	17	3.41	3.47	3.06	2.29	2.88	2.76	3.53	3.00
16	VAMC Houston, TX - 580	14	3.93	3.79	3.71	3.43	3.64	3.50	3.64	3.29
16	VAMC Jackson, MS - 586	28	3.75	3.68	3.63	3.50	2.82	2.54	3.89	3.41
16	VAMC New Orleans, LA - 629	15	4.00	3.86	3.67	2.71	3.20	2.93	3.07	2.79
16	VAMC Oklahoma City, OK - 635	16	3.23	3.08	3.18	2.23	2.31	2.46	3.25	2.83
16	VAMC Shreveport, LA - 667	52	3.81	3.76	3.91	2.47	3.13	3.13	3.14	3.08
16	VAMC Muskogee, OK-623 (Tulsa, OK)	16	4.31	4.13	3.69	1.69	2.38	2.63	3.31	3.29
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	36	3.29	3.14	2.97	2.19	2.42	2.43	3.41	3.00
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	14	3.86	3.93	3.71	3.29	3.36	3.29	4.14	3.43
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	22	3.18	3.18	3.09	2.73	3.18	3.20	3.73	3.55
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	16	3.73	3.33	3.80	3.13	2.87	2.87	3.33	3.15
18	El Paso VA HCS, TX - 756	66	3.57	3.44	3.39	2.80	2.77	2.90	3.30	3.18
18	VA New Mexico HCS - 501	14	3.25	3.23	3.15	3.00	3.08	3.00	3.00	2.75
18	VA Northern Arizona HCS - 649	5	4.40	4.40	4.40	2.60	3.00	3.20	3.60	3.00
18	VA Southern Arizona HCS - 678	20	3.70	3.55	3.55	2.40	2.55	2.60	3.00	2.95
18	VAMC Amarillo, TX - 504	24	3.33	3.26	3.42	2.58	2.91	3.00	3.71	3.17
18	VA West Texas HCS - 519	7	3.33	3.17	3.17	2.67	2.67	2.67	3.00	3.17

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
18	VAMC Phoenix, AZ - 644	26	3.50	3.23	3.40	2.15	2.44	2.56	3.12	2.50
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	22	2.95	3.11	2.85	2.40	2.60	2.60	2.65	2.58
19	VA Southern Colorado HCS, (Colorado Springs-567)	31	3.31	3.04	2.93	1.93	2.38	2.38	2.66	2.52
19	VAM&ROC Cheyenne, WY - 442	21	3.10	2.85	3.15	2.90	2.90	3.00	3.35	3.10
19	VA Eastern Colorado HCS (VAMC Denver - 554)	24	3.92	3.71	3.75	2.29	2.83	2.74	3.08	2.70
19	VAMC Grand Junction, CO - 575	1	3.00	3.00	3.00	2.00	2.00	3.00	4.00	3.00
19	VAMC Salt Lake City, UT - 660	19	4.12	4.00	3.65	2.24	2.12	2.12	3.00	2.76
19	VAMC Sheridan, WY - 666	12	3.91	4.00	4.20	3.36	3.45	3.09	4.09	3.11
20	VA Alaska HCS & RO - 463	11	3.55	3.30	2.90	2.45	3.00	3.00	2.73	2.82
20	VA DOM White City, OR - 692	16	3.07	2.88	2.75	1.25	1.88	1.94	3.60	2.25
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	29	2.89	2.74	2.67	2.29	2.31	2.38	2.68	2.54
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	12	3.58	3.50	3.73	2.33	2.67	2.67	3.17	2.73
20	VAMC Boise, ID - 531	6	3.67	3.67	4.17	2.00	2.67	2.50	3.00	2.67
20	VAMC Portland, OR - 648	10	3.44	3.33	3.33	2.89	3.22	3.11	3.40	3.38
20	VAMC Spokane, WA - 668	31	3.90	3.83	3.81	2.43	4.10	4.10	4.25	3.93
20	VAMC Walla Walla, WA - 687	3	4.33	4.33	4.00	3.33	3.00	3.00	3.67	2.67
21	VA Central California HCS, CA - 570	24	3.55	3.42	3.56	2.26	2.45	2.20	3.50	3.11
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	45	3.26	3.11	2.90	2.15	2.71	2.56	2.85	2.57
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA	17	3.58	3.42	3.31	2.62	2.77	2.77	3.83	3.67
21	VA Sierra Nevada HCS, NV - 654	4	4.25	4.00	3.75	2.25	2.00	2.00	3.25	2.75
21	VAM&ROC Honolulu, HI - 459	7	3.33	3.17	3.33	1.50	2.00	1.83	3.33	3.17
21	VAMC San Francisco, CA - 662	32	3.45	3.41	3.28	2.32	2.36	2.30	3.11	2.68
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	65	3.86	3.57	3.67	2.68	2.79	2.82	3.21	3.30

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	TB Testing	TB Treatment	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments
22	VA Southern Nevada HCS - 593	68	3.44	2.98	3.04	2.25	2.28	2.23	2.86	2.44
22	VAMC Loma Linda, CA - 605	3	4.33	3.00	3.50	3.00	2.00	2.00	2.50	3.00
22	VAMC Long Beach, CA - 600	43	3.03	2.73	3.00	1.94	2.25	2.28	2.89	2.94
22	VAMC San Diego, CA - 664	25	3.60	3.56	3.42	2.74	2.88	2.79	3.57	3.25
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	17	3.73	3.60	3.27	2.73	2.93	2.93	3.38	3.00
23	VAH&ROC Sioux Falls, SD - 438	2	4.00	4.00	4.00	3.00	3.00	3.00	4.00	1.50
23	VAM&ROC Fargo, ND - 437	45	3.56	3.27	3.54	2.43	2.82	2.80	3.73	3.63
23	VAMC Minneapolis, MN - 618, and Superior, WI	18	4.27	4.21	4.13	2.44	3.06	3.13	4.00	3.33
23	VAMC St. Cloud, MN - 656	17	3.19	3.19	3.13	1.75	2.19	2.31	3.56	3.31
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)	8	3.86	3.00	4.00	2.14	3.86	3.29	4.29	4.00
23	VA Central Iowa HCS (VAMC Des Moines - 555)	13	3.64	3.45	3.60	2.50	2.50	2.80	3.00	2.63
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)	14	4.15	4.15	4.25	4.08	4.23	4.23	3.92	3.92
23	VA HCS (VAMC Omaha - 636)									
23	VAMC Iowa City, IA - 584	21	3.61	3.50	3.47	2.63	3.26	3.37	3.89	3.60

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	28	3.31	2.91	3.09	3.00	3.00	3.44	2.84
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	32	2.61	2.38	2.35	2.63	2.76	3.20	2.30
1	VAM&ROC Togus, ME - 402								
1	VAM&ROC White River Junction, VT - 405	16	2.50	2.00	2.19	2.47	2.50	2.87	2.73
1	VAMC Manchester, NH - 608	18	3.25	2.67	2.65	3.00	3.13	3.00	2.47
1	VAMC Northampton, MA - 631 (Leeds)	48	3.10	2.50	2.63	2.86	2.88	3.26	3.22
1	VAMC Providence, RI - 650, Bristol, CT	18	3.33	2.78	3.28	3.17	3.22	3.50	2.72
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	34	2.71	2.66	2.62	2.91	3.06	3.19	2.79
2	VAMC Albany, NY - 500	28	3.48	3.16	2.81	3.36	3.73	3.57	3.18
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	8	2.71	3.50	3.33	3.33	3.67	2.67	3.00
2	VAMC Syracuse, NY - 670	8	2.88	2.57	2.50	3.13	3.50	3.25	2.75
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	8	3.50	3.00	3.13	3.38	3.50	3.50	3.00
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	26	2.42	2.13	1.92	2.04	2.16	2.29	2.61
3	VAMC Northport, NY - 632	33	3.42	3.08	3.13	3.14	3.25	3.21	3.04
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	45	3.34	3.16	3.08	3.33	3.38	3.42	3.03
4	VAM&ROC Wilmington, DE - 460	11	3.27	2.73	2.64	3.20	3.27	3.09	3.00
4	VAMC Altoona, PA - 503	16	3.38	3.33	3.00	3.07	2.93	3.38	3.36
4	VAMC Butler, PA - 529	34	3.66	3.14	3.03	3.62	3.67	3.61	3.40
4	VAMC Clarksburg, WV - 540	24	3.48	3.05	3.16	3.18	3.10	3.15	3.05
4	VAMC Coatesville - 542	20	3.47	2.79	2.67	3.16	3.47	3.26	2.85
4	VAMC Erie, PA - 562	10	3.63	3.33	3.60	3.20	3.50	4.40	4.10
4	VAMC Lebanon, PA - 595	23	3.61	2.74	2.85	3.24	3.29	3.47	3.40

5 point scale: 1= unmet need ... 5 = met need



Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
4	VAMC Philadelphia, PA - 642	39	3.28	3.06	2.77	2.78	2.58	3.00	3.14
4	VAMC Wilkes-Barre, PA - 693	51	3.40	3.00	2.84	2.84	2.88	3.08	2.90
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	13	3.31	2.92	2.69	3.15	3.46	3.55	3.38
5	VAMC Martinsburg, WV - 613	23	3.68	2.14	2.29	3.05	3.50	3.36	2.32
5	VAMC Washington, DC - 688	15	2.71	2.36	2.50	2.80	2.71	2.92	3.07
6	VAMC Asheville, NC - 637	21	3.68	3.32	3.37	4.00	3.95	4.25	3.80
6	VAMC Beckley, WV - 517	8	2.83	2.67	2.50	2.50	2.67	3.00	3.00
6	VAMC Durham, NC - 558	26	3.32	3.00	2.96	2.64	3.08	3.48	3.42
6	VAMC Fayetteville, NC - 565	28	3.48	2.68	2.69	3.12	3.42	3.31	2.50
6	VAMC Hampton, VA - 590	9	3.75	3.43	3.00	3.11	3.33	3.67	3.50
6	VAMC Richmond, VA - 652								
6	VAMC Salem, VA - 658	28	3.57	3.00	3.08	3.36	3.71	3.38	3.29
6	VAMC Salisbury, NC - 659	22	3.05	2.90	3.00	2.62	2.81	3.35	3.00
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	15	3.60	3.71	4.07	3.79	3.53	3.92	3.73
7	VAMC - Augusta, GA - 509	30	2.96	2.68	2.64	2.76	2.88	2.88	2.89
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	3.29	3.12	3.24	3.00	3.12	3.24	3.24
7	VAMC Birmingham, AL - 521	13	2.45	2.20	2.36	2.36	2.58	2.36	2.00
7	VAMC Charleston, SC - 534	15	2.90	2.60	2.50	2.70	3.09	3.00	2.55
7	VAMC Columbia, SC - 544	54	3.11	3.07	3.09	3.26	3.40	3.39	3.36
7	VAMC Dublin, GA - 557	27	3.40	2.41	2.46	3.12	3.18	3.48	2.52
7	VAMC Tuscaloosa, AL - 679	34	3.38	2.97	2.97	2.91	2.94	3.16	2.78
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	68	2.69	2.62	2.52	2.74	2.97	3.17	2.89
8	VAH Tampa, FL - 673	13	3.18	2.50	3.33	3.08	3.36	3.58	3.64
8	VAMC Bay Pines - 516	24	2.50	2.48	2.50	2.68	2.55	2.55	2.43
8	VAMC Miami, FL - 546	35	3.39	2.91	2.75	3.00	3.18	2.97	3.03
8	VAMC West Palm Beach, FL - 548	15	3.36	2.67	2.79	3.14	3.14	3.21	3.43
8	VAMC San Juan, PR - 672	16	2.29	3.07	3.07	2.20	2.00	3.00	3.29
9	VAMC Huntington, WV - 581	16	2.67	2.33	2.40	2.40	2.94	3.31	3.13

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
9	VAMC Lexington, KY - 596	2	4.00	3.00	4.00	3.00	3.00	4.00	4.00
9	VAMC Louisville, KY - 603	14	2.43	2.57	2.43	3.21	3.29	2.92	3.07
9	VAMC Memphis, TN - 614	13	2.67	2.78	2.89	2.22	2.22	2.50	2.56
9	VAMC Mountain Home, TN - 621	15	3.45	3.22	2.70	3.17	3.17	3.80	2.90
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	10	2.78	2.25	2.33	2.90	3.20	3.22	2.33
10	VAMC Chillicothe, OH - 538	10	2.67	2.33	2.44	2.75	3.10	2.67	2.80
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)	19	2.53	2.21	2.42	2.89	2.79	2.63	2.84
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	31	3.53	3.52	3.38	3.43	3.37	3.59	3.43
10	VAMC Dayton, OH - 552	13	2.00	2.20	1.90	3.18	3.09	3.00	2.45
10	VAOPC Columbus, OH - 757, (Grove City, OH)	15	3.21	3.00	3.07	3.20	3.13	3.21	3.13
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	36	3.31	3.33	3.19	3.28	3.18	3.91	3.31
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	13	3.15	2.62	2.58	2.85	2.77	2.69	2.46
11	VAMC Battle Creek, MI - 515	63	3.12	2.84	2.71	2.67	2.65	3.26	2.80
11	VAMC Danville, IL - 550	4	3.50	3.25	2.50	3.25	3.50	3.25	3.25
11	VAMC Detroit, MI - 553	21	2.80	2.85	2.60	2.79	2.67	3.05	2.52
11	VAMC Indianapolis - 583	26	2.89	2.65	2.47	3.11	3.40	3.32	2.90
11	VAMC Saginaw, MI - 655	15	2.80	2.93	2.64	2.50	2.50	2.93	2.67
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	12	2.83	2.92	2.83	2.75	2.92	3.27	2.92
12	VAH Madison, WI - 607	16	2.88	2.88	2.69	2.94	3.25	3.21	2.44
12	VAMC Iron Mountain, MI - 585	11	3.44	2.44	2.30	2.60	2.80	3.10	2.55
12	VAMC Milwaukee, WI - 695	50	3.04	2.93	2.95	3.11	3.22	3.25	2.71
12	VAMC North Chicago, IL - 556	22	3.59	3.25	3.26	2.83	2.89	3.35	2.82
12	VAMC Tomah, WI - 676	55	3.10	3.12	3.49	3.43	3.58	3.96	3.67
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	9	3.11	3.00	2.88	2.71	3.25	3.29	1.71
15	VAH Columbia, MO - 543	25	3.04	2.79	2.71	2.76	2.80	2.92	2.60

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
15	VAM&ROC Wichita, KS - 452	24	2.77	2.45	2.41	2.18	2.55	2.59	1.82
15	VAMC Kansas City, MO - 589	26	2.61	2.64	2.45	2.86	2.64	2.74	2.50
15	VAMC Marion, IL - 609	12	2.73	2.73	3.00	2.73	2.91	2.82	2.82
15	VAMC Poplar Bluff, MO - 647	11	4.13	3.88	3.63	3.67	3.38	3.78	3.13
15	VAMC St. Louis, MO - 657	12	2.38	2.13	2.67	2.50	3.20	3.22	3.00
15	VAMC Topeka - 677	19	3.19	3.00	2.81	3.41	3.53	3.35	2.94
16	VA Central Arkansas Veterans HCS - 598	18	3.63	3.07	3.00	3.00	3.33	3.25	3.00
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL								
16	VAMC Alexandria, LA - 502	53	2.97	3.27	3.05	3.09	3.35	3.58	3.83
16	VAMC Fayetteville, AR - 564	17	2.71	2.41	2.29	2.59	2.76	2.65	2.53
16	VAMC Houston, TX - 580	14	3.14	3.00	2.79	3.64	3.50	3.71	3.43
16	VAMC Jackson, MS - 586	28	3.44	2.81	2.96	3.33	3.39	3.37	3.18
16	VAMC New Orleans, LA - 629	15	2.79	2.67	2.60	2.86	2.79	2.57	2.79
16	VAMC Oklahoma City, OK - 635	16	2.36	2.25	2.33	2.71	2.71	2.79	2.77
16	VAMC Shreveport, LA - 667	52	3.00	2.74	3.02	2.78	2.85	2.98	2.98
16	VAMC Muskogee, OK-623 (Tulsa, OK)	16	2.44	2.63	2.44	2.94	3.00	3.47	3.19
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	36	3.17	2.85	2.56	2.97	3.09	3.24	2.71
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	14	3.43	3.00	3.00	3.15	3.23	3.31	2.92
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	22	3.36	3.36	3.00	3.18	3.18	3.27	3.00
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	16	3.20	3.07	2.87	3.07	3.33	3.20	2.80
18	El Paso VA HCS, TX - 756	66	3.18	3.05	2.98	2.90	2.82	3.31	3.31
18	VA New Mexico HCS - 501	14	2.92	2.85	2.85	3.08	3.17	3.15	2.69
18	VA Northern Arizona HCS - 649	5	3.60	3.20	3.80	3.20	4.40	4.00	3.20
18	VA Southern Arizona HCS - 678	20	2.70	2.50	2.70	2.65	2.45	2.70	2.80
18	VAMC Amarillo, TX - 504	24	3.00	2.87	2.83	2.91	3.00	3.04	2.42
18	VA West Texas HCS - 519	7	3.17	2.83	2.71	3.29	3.43	2.86	3.14

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
18	VAMC Phoenix, AZ - 644	26	2.88	2.52	2.50	2.92	3.46	3.40	3.31
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	22	2.60	2.28	2.05	2.32	2.71	3.05	3.35
19	VA Southern Colorado HCS, (Colorado Springs-567)	31	2.66	2.72	2.66	2.37	2.77	2.83	2.41
19	VAM&ROC Cheyenne, WY - 442	21	3.16	2.65	2.90	3.10	3.35	3.15	2.75
19	VA Eastern Colorado HCS (VAMC Denver - 554)	24	2.78	2.58	2.67	2.92	3.21	3.38	3.00
19	VAMC Grand Junction, CO - 575	1	3.00	2.00	2.00	3.00	3.00	2.00	3.00
19	VAMC Salt Lake City, UT - 660	19	2.67	2.29	2.47	2.44	2.69	3.24	2.71
19	VAMC Sheridan, WY - 666	12	3.60	2.63	3.00	3.33	3.64	3.70	3.09
20	VA Alaska HCS & RO - 463	11	2.73	2.40	2.55	2.20	2.50	2.91	2.91
20	VA DOM White City, OR - 692	16	3.20	1.93	2.07	2.75	2.94	2.06	2.00
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	29	2.41	2.57	2.32	2.57	2.46	2.71	2.54
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	12	3.00	3.00	2.92	2.92	3.08	3.17	2.75
20	VAMC Boise, ID - 531	6	2.67	2.67	2.67	2.50	3.50	3.83	3.33
20	VAMC Portland, OR - 648	10	3.11	2.75	2.78	3.00	3.40	3.11	3.20
20	VAMC Spokane, WA - 668	31	3.64	3.30	3.67	3.50	3.69	3.21	3.87
20	VAMC Walla Walla, WA - 687	3	3.33	3.00	3.33	3.00	2.67	3.00	2.67
21	VA Central California HCS, CA - 570	24	3.15	2.58	2.22	2.53	2.74	3.21	2.70
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	45	2.45	2.43	2.74	2.70	2.78	3.21	3.29
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA	17	2.83	2.83	2.71	3.13	3.27	3.38	3.07
21	VA Sierra Nevada HCS, NV - 654	4	2.50	2.25	3.00	3.00	3.25	2.75	2.75
21	VAM&ROC Honolulu, HI - 459	7	3.00	2.67	2.67	3.14	3.33	3.17	3.00
21	VAMC San Francisco, CA - 662	32	2.69	2.38	2.66	2.86	3.11	3.29	2.93
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	65	3.11	2.68	2.82	2.97	3.22	3.27	3.25

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	SSI/SSD Process	Guardianship (Financial)	Help Managing Money	Job Training	Job Placement	Help Getting ID/ Documents	Transportation
22	VA Southern Nevada HCS - 593	68	2.53	2.74	2.71	2.65	2.86	2.98	2.74
22	VAMC Loma Linda, CA - 605	3	3.50	3.00	2.00	3.00	3.00	4.00	3.00
22	VAMC Long Beach, CA - 600	43	2.80	2.66	2.49	2.73	3.00	2.86	2.59
22	VAMC San Diego, CA - 664	25	3.16	2.72	2.60	3.12	3.44	3.33	3.04
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	17	3.13	3.07	3.40	2.80	3.07	3.67	3.75
23	VAH&ROC Sioux Falls, SD - 438	2	2.50	2.00	2.00	2.00	2.00	2.50	2.50
23	VAM&ROC Fargo, ND - 437	45	3.53	3.00	3.05	3.23	3.39	3.57	3.22
23	VAMC Minneapolis, MN - 618, and Superior, WI	18	3.25	2.88	2.94	3.00	2.88	3.65	2.59
23	VAMC St. Cloud, MN - 656	17	2.93	2.56	2.35	2.94	2.71	2.75	2.63
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)	8	3.14	2.43	2.71	3.13	3.13	4.00	4.00
23	VA Central Iowa HCS (VAMC Des Moines - 555)	13	2.50	2.60	2.40	2.20	2.10	2.40	2.00
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)	14	3.58	3.45	3.64	3.77	4.00	3.77	3.71
23	VA HCS (VAMC Omaha - 636)								
23	VAMC Iowa City, IA - 584	21	2.88	2.94	2.89	3.22	3.74	3.53	3.21

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	28	3.12	2.18	2.58	2.83	2.95	2.43	2.95
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	32	2.52	1.81	2.43	2.96	2.56	2.57	2.59
1	VAM&ROC Togus, ME - 402								
1	VAM&ROC White River Junction, VT - 405	16	2.60	1.93	1.94	2.13	2.62	2.13	2.54
1	VAMC Manchester, NH - 608	18	2.94	2.27	2.75	2.75	3.43	2.29	3.07
1	VAMC Northampton, MA - 631 (Leeds)	48	3.14	2.51	3.00	2.88	3.10	2.69	3.17
1	VAMC Providence, RI - 650, Bristol, CT	18	2.67	2.28	2.94	2.89	3.06	2.83	3.28
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	34	2.76	2.20	2.72	3.06	3.07	2.72	2.87
2	VAMC Albany, NY - 500	28	3.18	2.15	2.96	3.48	3.52	3.14	3.36
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	8	3.50	2.40	2.83	3.20	3.25	3.00	3.50
2	VAMC Syracuse, NY - 670	8	2.88	2.29	2.57	2.29	2.71	2.63	2.86
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	8	3.50	2.75	3.63	3.43	3.25	3.38	3.50
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	26	2.42	1.91	2.21	2.21	2.38	2.04	2.33
3	VAMC Northport, NY - 632	33	3.28	3.12	2.93	3.15	3.32	3.04	3.26
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	45	3.13	2.72	2.97	3.11	3.46	2.72	3.05
4	VAM&ROC Wilmington, DE - 460	11	3.18	2.82	3.18	2.90	3.73	3.09	3.18
4	VAMC Altoona, PA - 503	16	3.27	3.14	3.21	3.38	3.33	2.92	3.50
4	VAMC Butler, PA - 529	34	3.53	3.24	3.07	3.44	3.75	3.11	3.57
4	VAMC Clarksburg, WV - 540	24	3.24	2.63	2.50	3.35	3.81	2.74	3.42
4	VAMC Coatesville - 542	20	2.79	2.63	2.65	3.11	3.63	2.80	2.85
4	VAMC Erie, PA - 562	10	3.50	3.25	3.00	3.33	3.22	3.20	3.80
4	VAMC Lebanon, PA - 595	23	3.56	3.00	3.12	3.18	3.50	2.84	2.94

5 point scale: 1= unmet need ... 5 = met need

Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
4	VAMC Philadelphia, PA - 642	39	2.97	2.78	2.72	2.89	3.14	2.43	3.06
4	VAMC Wilkes-Barre, PA - 693	51	2.90	2.76	2.75	3.25	3.70	2.96	3.57
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	13	3.62	2.18	2.50	2.92	3.33	2.54	3.08
5	VAMC Martinsburg, WV - 613	23	2.57	2.05	2.38	3.21	3.52	2.55	2.90
5	VAMC Washington, DC - 688	15	2.43	2.43	2.71	2.25	2.92	2.21	2.36
6	VAMC Asheville, NC - 637	21	3.58	3.17	3.74	3.94	4.45	3.40	3.67
6	VAMC Beckley, WV - 517	8	2.67	2.33	2.17	2.83	2.83	2.33	2.83
6	VAMC Durham, NC - 558	26	2.92	2.12	3.21	3.54	4.13	2.59	3.42
6	VAMC Fayetteville, NC - 565	28	3.08	2.48	2.54	2.73	3.81	2.77	2.81
6	VAMC Hampton, VA - 590	9	3.13	2.14	2.75	2.50	3.63	3.00	3.38
6	VAMC Richmond, VA - 652								
6	VAMC Salem, VA - 658	28	3.14	2.38	3.00	3.46	4.00	3.31	3.52
6	VAMC Salisbury, NC - 659	22	3.00	2.29	2.81	3.10	3.19	2.67	2.77
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	15	3.64	3.29	3.29	3.50	4.20	3.64	3.71
7	VAMC - Augusta, GA - 509	30	2.80	2.52	2.48	2.65	3.15	2.23	2.70
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	3.18	3.00	3.18	3.24	3.59	3.13	3.56
7	VAMC Birmingham, AL - 521	13	2.40	2.20	2.22	2.13	2.90	1.82	2.50
7	VAMC Charleston, SC - 534	15	2.50	1.80	2.00	2.89	2.60	2.30	2.30
7	VAMC Columbia, SC - 544	54	3.28	2.60	2.94	3.17	3.51	2.90	3.27
7	VAMC Dublin, GA - 557	27	2.70	2.09	2.92	2.55	2.84	2.33	2.48
7	VAMC Tuscaloosa, AL - 679	34	2.94	2.19	2.50	2.93	3.06	2.66	3.19
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	68	2.72	2.22	2.57	2.53	3.32	2.52	2.58
8	VAH Tampa, FL - 673	13	3.27	2.00	2.55	2.82	4.00	3.18	2.90
8	VAMC Bay Pines - 516	24	2.86	2.14	2.57	2.53	3.10	2.14	2.30
8	VAMC Miami, FL - 546	35	2.88	2.73	2.79	3.00	3.03	2.65	2.94
8	VAMC West Palm Beach, FL - 548	15	3.21	2.43	2.93	3.67	3.29	3.43	3.50
8	VAMC San Juan, PR - 672	16	2.71	1.47	2.73	3.08	3.73	2.23	3.50
9	VAMC Huntington, WV - 581	16	2.69	2.33	2.27	2.38	3.06	2.07	2.27

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
9	VAMC Lexington, KY - 596	2	3.00	1.00	2.00	4.00	5.00	3.00	4.00
9	VAMC Louisville, KY - 603	14	3.14	2.71	3.07	3.08	3.64	3.21	2.93
9	VAMC Memphis, TN - 614	13	2.22	2.25	2.13	2.13	2.44	1.78	2.11
9	VAMC Mountain Home, TN - 621	15	3.30	2.63	2.89	3.00	4.00	2.86	3.33
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	10	2.67	2.11	2.78	2.78	3.10	2.20	2.50
10	VAMC Chillicothe, OH - 538	10	2.44	2.67	2.00	2.33	3.11	2.22	3.00
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)	19	2.58	2.26	2.42	2.16	2.74	2.16	2.84
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	31	3.37	2.93	3.14	3.21	3.68	3.27	3.64
10	VAMC Dayton, OH - 552	13	2.82	2.91	2.55	2.73	2.90	2.18	2.55
10	VAOPC Columbus, OH - 757, (Grove City, OH)	15	2.93	3.00	3.20	3.13	3.53	2.07	3.20
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	36	3.06	2.50	2.61	3.72	3.55	3.27	2.87
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	13	2.54	2.23	2.46	2.67	3.00	2.54	2.69
11	VAMC Battle Creek, MI - 515	63	2.92	2.67	2.70	2.70	3.54	2.58	2.98
11	VAMC Danville, IL - 550	4	3.25	3.25	3.50	3.67	4.25	3.00	2.75
11	VAMC Detroit, MI - 553	21	2.90	2.80	2.75	2.90	2.95	2.55	2.95
11	VAMC Indianapolis - 583	26	3.00	2.61	2.74	2.78	2.83	2.63	2.63
11	VAMC Saginaw, MI - 655	15	2.79	2.93	3.00	2.86	3.14	2.13	2.64
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	12	2.75	2.27	2.36	2.92	3.00	2.17	2.58
12	VAH Madison, WI - 607	16	3.07	2.14	2.63	3.14	3.29	2.56	3.47
12	VAMC Iron Mountain, MI - 585	11	3.11	3.18	2.60	2.90	3.60	2.70	3.33
12	VAMC Milwaukee, WI - 695	50	3.04	2.60	3.05	3.19	3.18	2.53	2.88
12	VAMC North Chicago, IL - 556	22	3.00	2.59	3.17	2.94	3.44	2.88	3.00
12	VAMC Tomah, WI - 676	55	3.64	2.75	3.04	3.12	3.70	2.85	3.39
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	9	3.00	2.88	2.88	3.00	3.44	2.57	3.14
15	VAH Columbia, MO - 543	25	3.00	2.52	2.24	2.42	3.33	2.17	2.65

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
15	VAM&ROC Wichita, KS - 452	24	2.05	2.32	2.05	2.50	3.32	2.45	2.64
15	VAMC Kansas City, MO - 589	26	2.64	2.41	2.27	2.76	2.78	2.64	2.50
15	VAMC Marion, IL - 609	12	3.09	2.09	2.82	2.40	3.91	1.73	2.82
15	VAMC Poplar Bluff, MO - 647	11	3.67	3.38	3.50	3.38	3.83	3.33	3.56
15	VAMC St. Louis, MO - 657	12	2.89	2.50	3.33	2.71	3.50	2.50	2.86
15	VAMC Topeka - 677	19	3.31	2.88	3.24	3.08	3.47	3.07	3.13
16	VA Central Arkansas Veterans HCS - 598	18	3.20	2.67	3.00	3.36	4.07	2.87	3.07
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL								
16	VAMC Alexandria, LA - 502	53	3.26	2.89	2.93	3.23	3.93	3.05	3.50
16	VAMC Fayetteville, AR - 564	17	2.53	2.06	2.00	3.06	3.29	2.53	3.06
16	VAMC Houston, TX - 580	14	3.21	3.18	2.83	3.00	3.58	2.57	3.14
16	VAMC Jackson, MS - 586	28	3.36	2.00	2.64	3.04	3.32	3.29	3.15
16	VAMC New Orleans, LA - 629	15	3.00	2.07	3.14	2.87	3.47	2.47	2.64
16	VAMC Oklahoma City, OK - 635	16	2.57	2.08	2.15	2.64	2.42	2.23	2.92
16	VAMC Shreveport, LA - 667	52	3.11	2.86	2.91	2.63	3.44	3.10	3.24
16	VAMC Muskogee, OK-623 (Tulsa, OK)	16	3.13	2.63	2.69	3.00	3.25	2.63	2.88
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	36	3.00	2.46	2.49	2.87	3.37	2.85	2.71
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	14	3.08	3.00	3.08	3.23	3.62	3.08	3.31
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	22	3.18	3.00	2.82	3.00	3.18	3.18	3.27
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	16	3.07	2.47	3.00	3.31	2.93	2.67	3.13
18	El Paso VA HCS, TX - 756	66	3.25	2.94	3.17	3.04	3.14	2.70	2.84
18	VA New Mexico HCS - 501	14	3.08	2.23	2.62	2.62	2.92	2.75	2.67
18	VA Northern Arizona HCS - 649	5	4.20	2.60	3.80	3.40	4.75	3.00	3.60
18	VA Southern Arizona HCS - 678	20	2.45	2.25	2.25	2.45	2.89	2.30	2.45
18	VAMC Amarillo, TX - 504	24	2.96	2.58	3.04	3.04	3.13	2.71	3.09
18	VA West Texas HCS - 519	7	3.17	3.00	3.14	3.00	3.43	2.50	2.83

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
18	VAMC Phoenix, AZ - 644	26	3.00	2.46	2.35	2.96	3.04	2.44	2.75
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	22	2.53	2.11	2.26	2.58	3.15	3.14	3.26
19	VA Southern Colorado HCS, (Colorado Springs-567)	31	2.59	2.36	2.23	2.59	2.75	2.31	2.39
19	VAM&ROC Cheyenne, WY - 442	21	3.05	2.50	2.45	3.00	3.55	2.74	3.20
19	VA Eastern Colorado HCS (VAMC Denver - 554)	24	3.00	2.38	2.57	3.04	3.18	2.57	2.52
19	VAMC Grand Junction, CO - 575	1	2.00	2.00	3.00	3.00	4.00	3.00	3.00
19	VAMC Salt Lake City, UT - 660	19	2.82	1.75	2.19	2.50	3.19	1.81	2.71
19	VAMC Sheridan, WY - 666	12	3.25	2.57	3.33	3.00	3.91	2.56	3.29
20	VA Alaska HCS & RO - 463	11	2.50	2.10	2.90	3.22	3.70	2.50	3.10
20	VA DOM White City, OR - 692	16	2.69	1.47	1.81	2.40	2.13	1.94	2.13
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	29	2.50	2.29	2.36	2.44	2.82	2.25	2.52
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	12	2.92	2.83	2.75	3.42	3.89	3.08	3.45
20	VAMC Boise, ID - 531	6	3.00	3.00	2.67	3.50	2.83	3.50	3.67
20	VAMC Portland, OR - 648	10	3.00	2.10	2.90	3.13	3.30	2.90	2.60
20	VAMC Spokane, WA - 668	31	3.46	2.67	2.64	3.33	3.79	2.96	3.15
20	VAMC Walla Walla, WA - 687	3	3.33	2.67	3.33	3.67	3.67	2.67	2.67
21	VA Central California HCS, CA - 570	24	2.90	2.06	2.70	3.16	3.21	3.00	2.90
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	45	2.77	2.22	2.30	2.31	2.50	2.47	2.57
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA	17	2.86	2.36	3.00	3.58	3.62	2.50	3.08
21	VA Sierra Nevada HCS, NV - 654	4	3.00	2.25	2.50	2.50	3.50	2.75	2.75
21	VAM&ROC Honolulu, HI - 459	7	2.33	1.33	2.50	2.83	3.71	2.67	2.67
21	VAMC San Francisco, CA - 662	32	3.07	2.50	2.46	2.41	2.69	2.37	2.46
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	65	3.11	2.32	2.79	2.83	3.25	2.83	2.82

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Appendix 2: 2005 CHALENG Needs Score by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	VA Respondents N=	Education	Child care	Legal Assistance	Discharge Upgrade	Spiritual	Incarcerated Veterans	Elder Healthcare
22	VA Southern Nevada HCS - 593	68	2.59	2.13	2.39	2.70	2.69	2.20	2.58
22	VAMC Loma Linda, CA - 605	3	3.00	3.00	2.50	2.00	3.67	2.50	3.00
22	VAMC Long Beach, CA - 600	43	2.78	2.37	2.77	2.83	3.17	2.62	2.64
22	VAMC San Diego, CA - 664	25	3.32	2.32	2.92	3.04	3.16	2.84	2.84
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	17	3.20	2.36	2.80	3.33	3.75	2.86	2.67
23	VAH&ROC Sioux Falls, SD - 438	2	2.50	2.00	1.50	2.50	2.50	1.50	2.50
23	VAM&ROC Fargo, ND - 437	45	3.14	2.65	3.07	3.27	3.56	2.79	3.52
23	VAMC Minneapolis, MN - 618, and Superior, WI	18	2.76	2.53	2.94	3.27	3.50	2.06	3.24
23	VAMC St. Cloud, MN - 656	17	2.56	2.00	2.81	3.27	3.38	1.88	3.13
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)	8	2.86	2.00	2.71	3.71	3.43	3.33	4.00
23	VA Central Iowa HCS (VAMC Des Moines - 555)	13	2.60	2.44	2.40	2.50	2.44	2.00	2.20
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)	14	3.62	3.30	3.64	3.64	3.40	3.20	4.00
23	VA HCS (VAMC Omaha - 636)								
23	VAMC Iowa City, IA - 584	21	3.16	2.56	2.84	3.06	3.53	3.11	3.26

5 point scale: 1= unmet need ... 5 = met need

Appendix 3: 2005 CHALENG Needs Score by Network - Combined Community and VA Representative Assessment

VISN	Community Respondents N=	Hygiene	Food	Clothing	Emergency Shelter	Transitional Housing	Permanent Housing	Detox	Substance Abuse Treatment	Emotional/ Psychiatric Services
1	232	3.31	3.73	3.45	3.29	3.07	2.46	3.33	3.40	3.49
2	144	3.52	3.85	3.72	3.31	3.10	2.59	3.61	3.80	3.73
3	183	3.42	3.84	3.49	3.60	3.09	2.49	3.77	3.93	3.65
4	391	3.45	3.93	3.71	3.52	3.21	2.68	3.58	3.69	3.64
5	82	3.43	3.67	3.70	3.31	3.08	2.38	3.57	3.70	3.55
6	187	3.59	3.98	3.72	3.56	3.07	2.52	3.50	3.62	3.57
7	322	3.41	3.74	3.55	3.26	2.98	2.60	3.24	3.53	3.41
8	215	3.27	3.63	3.38	2.80	2.85	2.23	3.31	3.34	3.25
9	98	3.61	3.97	3.63	3.66	3.04	2.42	3.12	3.24	3.47
10	109	3.56	3.77	3.69	3.34	3.02	2.43	3.43	3.65	3.56
11	232	3.57	3.73	3.64	3.40	3.17	2.60	3.33	3.51	3.31
12	197	3.63	3.90	3.76	3.44	3.14	2.65	3.59	3.66	3.64
15	213	3.35	3.66	3.51	3.07	2.88	2.38	3.34	3.49	3.53
16	345	3.68	3.90	3.62	3.66	3.54	2.72	3.84	3.90	3.70
17	109	3.41	3.92	3.61	3.21	2.98	2.28	3.09	3.23	3.41
18	233	3.52	3.85	3.66	3.51	3.19	2.55	3.21	3.35	3.32
19	208	3.56	3.86	3.75	3.45	2.94	2.17	3.43	3.50	3.44
20	171	3.61	3.99	3.78	3.24	3.02	2.66	3.31	3.46	3.33
21	184	3.20	3.61	3.44	2.94	2.79	2.08	2.99	3.27	3.13
22	279	3.29	3.44	3.32	2.90	3.10	2.39	3.08	3.38	3.14
23	187	3.62	4.02	3.87	3.45	2.73	2.44	3.46	3.57	3.42

5 point scale: 1= unmet need ... 5 = met need

Appendix 3: 2005 CHALENG Needs Score by Network - Combined Community and VA Representative Assessment

VISN	Community Respondents N=	Dual Diagnosis Treatment	Family Counseling	Medical Services	Women's Health Care	Help With Medication	Drop-in Center	AIDS/HIV Testing/ Counseling	TB Testing	TB Treatment
1	232	3.26	2.98	3.68	3.12	3.26	2.95	3.34	3.56	3.45
2	144	3.52	3.03	3.97	3.31	3.51	3.18	3.69	3.96	3.84
3	183	3.47	3.05	4.13	3.38	3.80	3.33	3.87	3.99	3.93
4	391	3.48	3.19	3.90	3.49	3.52	3.29	3.68	3.73	3.65
5	82	3.29	2.84	3.81	3.11	3.36	2.65	3.71	3.92	3.74
6	187	3.44	2.98	3.91	3.31	3.57	2.76	3.58	3.55	3.49
7	322	3.33	2.98	3.65	3.16	3.45	2.84	3.49	3.75	3.63
8	215	3.11	2.93	3.68	3.19	3.45	2.77	3.47	3.55	3.41
9	98	3.03	2.81	3.61	2.99	3.27	2.94	3.22	3.69	3.58
10	109	3.51	3.18	3.90	3.34	3.48	3.13	3.71	3.81	3.77
11	232	3.22	2.91	3.54	3.25	3.39	3.08	3.51	3.66	3.56
12	197	3.47	3.12	3.94	3.37	3.57	3.02	3.54	3.91	3.65
15	213	3.32	3.01	3.69	3.14	3.41	3.07	3.47	3.59	3.45
16	345	3.53	3.13	4.01	3.28	3.75	3.28	3.78	3.89	3.76
17	109	3.14	3.12	3.74	3.14	3.32	2.84	3.43	3.45	3.30
18	233	3.19	2.99	3.76	3.22	3.50	2.99	3.41	3.74	3.59
19	208	3.24	3.01	3.65	3.10	3.42	2.72	3.30	3.72	3.54
20	171	3.07	2.76	3.64	3.01	3.31	2.75	3.32	3.47	3.34
21	184	2.96	2.69	3.57	2.95	3.12	2.78	3.08	3.50	3.34
22	279	3.04	2.70	3.57	3.07	3.26	2.91	3.34	3.68	3.41
23	187	3.25	3.17	3.89	3.54	3.47	2.76	3.57	3.72	3.55

5 point scale: 1= unmet need ... 5 = met need

Appendix 3: 2005 CHALENG Needs Score by Network - Combined Community and VA Representative Assessment

VISN	Community Respondents N=	Hepatitis C Testing	Dental Care	Eye Care	Glasses	VA Disability/ Pension	Welfare Payments	SSI/SSD Process	Guardian- ship (financial)	Help Managing Money
1	232	3.63	2.66	2.94	2.93	3.38	3.00	3.23	2.78	2.82
2	144	3.84	2.61	2.97	3.06	3.52	3.17	3.19	2.92	2.91
3	183	4.05	2.98	3.51	3.57	3.20	3.07	2.98	2.87	3.13
4	391	3.74	2.77	3.04	3.02	3.65	3.52	3.42	3.05	2.98
5	82	3.74	2.32	2.55	2.57	3.34	2.92	3.21	2.54	2.41
6	187	3.58	2.33	2.72	2.70	3.55	2.95	3.34	2.92	2.92
7	322	3.60	2.94	3.00	3.02	3.23	2.95	3.09	2.87	3.02
8	215	3.53	2.19	2.77	2.84	3.37	2.78	2.98	2.73	2.71
9	98	3.40	2.57	2.60	2.49	3.25	2.78	2.79	2.61	2.52
10	109	3.71	2.83	3.02	3.01	3.44	2.92	3.01	2.90	2.92
11	232	3.56	2.69	2.97	3.00	3.30	2.97	3.12	2.95	2.78
12	197	3.82	2.79	3.09	3.04	3.55	2.90	3.11	3.00	3.07
15	213	3.50	2.17	2.56	2.53	3.38	2.88	3.01	2.81	2.76
16	345	3.86	2.75	3.04	2.99	3.34	2.94	2.92	2.82	2.96
17	109	3.27	2.66	2.81	2.79	3.66	3.11	3.21	3.01	2.83
18	233	3.64	2.59	2.68	2.72	3.40	3.01	3.14	2.90	2.88
19	208	3.60	2.62	2.79	2.79	3.29	2.91	2.98	2.75	2.76
20	171	3.38	2.18	2.85	2.85	3.38	2.99	2.99	2.70	2.75
21	184	3.34	2.15	2.55	2.42	3.22	2.90	2.78	2.56	2.68
22	279	3.48	2.48	2.64	2.58	3.18	2.99	3.03	2.80	2.79
23	187	3.64	2.57	2.99	2.99	3.72	3.37	3.20	2.99	2.95

5 point scale: 1= unmet need ... 5 = met need

Appendix 3: 2005 CHALENG Needs Score by Network - Combined Community and VA Representative Assessment

VISN	Community Respondents N=	Job Training	Job Placement	Help Getting ID/ Documents	Transportation	Education	Child Care	Legal Assistance	Discharge Upgrade	Spiritual
1	232	3.00	3.05	3.33	2.87	3.03	2.23	2.69	2.88	3.06
2	144	3.43	3.58	3.44	3.02	3.16	2.33	2.82	3.26	3.40
3	183	3.20	3.29	3.32	3.16	3.22	2.73	2.96	3.14	3.37
4	391	3.14	3.15	3.32	3.10	3.09	2.74	2.83	3.16	3.54
5	82	3.04	3.21	3.34	2.81	2.86	2.23	2.56	2.82	3.41
6	187	3.03	3.29	3.41	3.12	3.06	2.35	2.84	3.24	3.74
7	322	3.11	3.21	3.27	3.02	2.96	2.44	2.72	2.95	3.38
8	215	2.85	2.93	3.16	3.02	2.85	2.24	2.63	2.89	3.36
9	98	2.74	2.92	3.08	2.90	2.80	2.34	2.54	2.78	3.40
10	109	3.13	3.13	3.21	3.12	2.95	2.68	2.75	2.94	3.45
11	232	2.97	2.99	3.31	2.92	2.94	2.61	2.73	3.07	3.47
12	197	3.10	3.23	3.48	2.98	3.21	2.57	2.85	3.09	3.39
15	213	2.80	2.97	3.04	2.66	2.87	2.39	2.48	2.72	3.38
16	345	3.01	3.16	3.33	3.23	3.11	2.46	2.63	2.95	3.55
17	109	3.05	3.15	3.24	2.89	3.06	2.70	2.79	3.05	3.23
18	233	2.94	3.13	3.30	3.12	3.11	2.56	2.86	2.99	3.09
19	208	2.87	3.12	3.28	3.07	2.91	2.23	2.49	2.88	3.40
20	171	2.83	3.10	3.02	2.96	2.73	2.26	2.42	2.95	3.25
21	184	2.85	2.99	3.26	2.94	2.80	2.20	2.54	2.72	2.97
22	279	2.98	3.18	3.22	3.01	2.94	2.33	2.73	2.90	3.15
23	187	3.15	3.28	3.50	3.17	3.05	2.53	2.90	3.31	3.47

5 point scale: 1= unmet need ... 5 = met need

Appendix 3: 2005 CHALENG Needs Score by Network - Combined Community and VA Representative Assessment

VISN	Community Respondents N=	Incarcerated Veterans	Elder Helathcare
1	232	2.69	3.10
2	144	3.04	3.26
3	183	3.00	3.19
4	391	2.85	3.32
5	82	2.58	2.83
6	187	2.84	3.22
7	322	2.70	3.06
8	215	2.67	2.91
9	98	2.52	2.77
10	109	2.59	3.19
11	232	2.68	3.00
12	197	2.62	3.17
15	213	2.52	2.91
16	345	2.82	3.16
17	109	2.92	3.08
18	233	2.68	2.95
19	208	2.64	2.99
20	171	2.57	2.87
21	184	2.52	2.66
22	279	2.78	2.85
23	187	2.64	3.28

5 point scale: 1= unmet need ... 5 = met need



Appendix 4: 2005 CHALENG Integration and Implementation Scores by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	Community Respondents N =	VA Access*	VA Service Coordination*	Regular Meetings	Service Co- Location	Cross Training	Interagency Agreement	Client Tracking
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	28	3.46	3.63	2.80	2.48	2.58	2.83	2.04
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	32	3.58	3.61	2.67	2.26	2.12	2.24	1.80
1	VAM&ROC Togus, ME - 402								
1	VAM&ROC White River Junction, VT - 405	16	2.60	2.53	1.80	1.20	1.63	1.25	1.06
1	VAMC Manchester, NH - 608	18	3.24	3.71	2.29	1.36	1.54	2.43	1.43
1	VAMC Northampton, MA - 631 (Leeds)	48	3.85	3.65	2.24	1.63	1.68	1.98	1.39
1	VAMC Providence, RI - 650, Bristol, CT	18	4.22	4.17	2.89	2.78	1.83	2.44	1.56
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	34	3.47	3.36	2.33	1.97	1.52	2.07	1.55
2	VAMC Albany, NY - 500	28	4.00	4.08	3.35	2.57	2.43	2.82	2.36
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	8	3.75	3.29	2.14	2.29	1.86	2.00	1.14
2	VAMC Syracuse, NY - 670	8	3.71	3.50	2.71	1.63	1.63	2.63	1.75
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	8	4.00	4.00	2.75	2.88	2.63	3.00	1.63
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	26	2.84	2.96	2.28	1.71	1.78	2.52	1.48
3	VAMC Northport, NY - 632	33	3.48	3.66	2.42	2.06	2.13	2.33	1.47
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	45	3.67	3.49	2.24	2.00	2.17	2.08	1.86
4	VAM&ROC Wilmington, DE - 460	11	3.55	3.73	3.18	2.55	1.82	2.00	1.64
4	VAMC Altoona, PA - 503	16	3.79	3.93	3.08	1.62	2.31	2.83	1.92
4	VAMC Butler, PA - 529	34	3.91	3.75	2.59	1.87	1.91	2.25	1.48
4	VAMC Clarksburg, WV - 540	24	3.57	3.50	2.50	2.10	1.80	2.00	1.55
4	VAMC Coatesville - 542	20	3.21	3.42	2.42	1.84	1.78	2.06	1.67
4	VAMC Erie, PA - 562	10	4.80	4.40	3.00	2.00	2.89	3.00	2.44

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

Appendix 4: 2005 CHALENG Integration and Implementation Scores by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	Community Respondents N =	VA Access*	VA Service Coordination*	Regular Meetings	Service Co-Location	Cross Training	Interagency Agreement	Client Tracking
4	VAMC Lebanon, PA - 595	23	3.17	2.91	1.83	1.81	1.45	1.50	1.52
4	VAMC Philadelphia, PA - 642	39	3.53	3.36	2.46	1.49	1.91	2.31	1.74
4	VAMC Wilkes-Barre, PA - 693	51	3.85	3.88	2.74	2.00	2.13	2.26	1.55
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	13	3.00	3.31	3.00	1.85	2.00	2.92	2.00
5	VAMC Martinsburg, WV - 613	23	4.26	4.00	2.57	2.00	1.78	2.04	1.35
5	VAMC Washington, DC - 688	15	3.62	3.15	1.92	1.62	2.08	1.92	1.77
6	VAMC Asheville, NC - 637	21	4.14	3.90	3.29	2.52	2.24	2.62	2.10
6	VAMC Beckley, WV - 517	8	2.88	2.50	1.71	1.00	1.29	2.00	1.00
6	VAMC Durham, NC - 558	26	3.30	3.36	2.74	1.84	1.79	2.11	1.42
6	VAMC Fayetteville, NC - 565	28	3.36	3.12	2.69	1.54	1.63	1.74	1.56
6	VAMC Hampton, VA - 590	9	4.22	4.00	3.11	2.67	1.78	2.56	1.25
6	VAMC Richmond, VA - 652								
6	VAMC Salem, VA - 658	28	4.22	4.23	2.77	2.62	1.85	2.85	1.54
6	VAMC Salisbury, NC - 659	22	3.32	3.64	2.62	1.62	2.19	2.45	1.70
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	15	4.07	4.53	3.20	2.67	2.93	3.07	3.00
7	VAMC - Augusta, GA - 509	30	3.04	2.96	1.75	1.46	1.42	1.54	1.58
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	3.44	3.88	2.19	1.73	1.73	2.38	1.63
7	VAMC Birmingham, AL - 521	13	3.08	3.17	2.38	1.62	1.69	2.38	1.77
7	VAMC Charleston, SC - 534	15	3.38	3.46	2.70	1.91	1.40	2.30	1.55
7	VAMC Columbia, SC - 544	54	3.75	3.92	3.02	2.30	2.60	2.80	2.29
7	VAMC Dublin, GA - 557	27	3.15	3.37	2.28	1.84	2.00	2.08	1.96
7	VAMC Tuscaloosa, AL - 679	34	3.75	3.32	2.48	1.63	2.19	2.03	1.34
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	68	3.58	3.57	2.54	2.00	1.87	2.29	1.57
8	VAH Tampa, FL - 673	13	4.50	4.57	3.18	1.36	1.40	2.50	1.40
8	VAMC Bay Pines - 516	24	3.29	3.63	2.68	2.55	1.71	2.14	1.55
8	VAMC Miami, FL - 546	35	3.71	3.83	2.85	2.38	2.00	2.44	1.74
8	VAMC West Palm Beach, FL - 548	15	3.73	3.73	2.79	1.57	2.07	2.71	2.15
8	VAMC San Juan, PR - 672	16	3.44	3.57	3.21	1.79	1.60	1.67	2.00

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

Appendix 4: 2005 CHALENG Integration and Implementation Scores by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	Community Respondents N =	VA Access*	VA Service Coordination*	Regular Meetings	Service Co-Location	Cross Training	Interagency Agreement	Client Tracking
9	VAMC Huntington, WV - 581	16	3.19	3.19	2.19	1.81	1.63	1.75	1.44
9	VAMC Lexington, KY - 596	2	5.00	5.00	2.00	4.00	1.00	4.00	1.00
9	VAMC Louisville, KY - 603	14	3.86	3.54	2.50	2.00	1.82	2.50	1.91
9	VAMC Memphis, TN - 614	13	3.08	2.83	1.67	1.29	1.29	1.50	1.57
9	VAMC Mountain Home, TN - 621	15	4.29	4.21	2.86	1.93	1.86	1.82	1.58
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	10	3.30	3.00	2.20	1.40	2.00	2.30	1.30
10	VAMC Chillicothe, OH - 538	10	3.00	2.57	2.33	1.00	1.67	1.67	1.67
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)	19	3.63	3.72	2.47	1.89	1.53	2.37	2.16
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	31	3.97	3.97	2.69	2.14	2.00	2.76	1.62
10	VAMC Dayton, OH - 552	13	3.75	3.36	2.38	2.08	1.92	2.31	1.85
10	VAOPC Columbus, OH - 757, (Grove City, OH)	15	3.60	3.73	2.54	2.08	1.69	2.08	1.54
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	36	3.94	4.00	2.85	2.03	1.67	2.50	1.91
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	13	3.38	3.08	2.17	1.33	1.50	2.00	1.33
11	VAMC Battle Creek, MI - 515	63	3.55	3.50	2.57	2.29	2.14	2.20	2.14
11	VAMC Danville, IL - 550	4	3.75	3.75	2.00	1.33	1.67	2.67	1.33
11	VAMC Detroit, MI - 553	21	3.67	3.45	2.35	1.95	1.65	2.00	1.40
11	VAMC Indianapolis - 583	26	4.00	4.00	3.00	2.00	1.92	2.68	2.00
11	VAMC Saginaw, MI - 655	15	3.07	3.14	2.00	1.40	1.47	1.71	1.27
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	12	3.83	4.08	3.25	2.25	2.50	3.08	1.83
12	VAH Madison, WI - 607	16	3.94	3.75	2.63	2.13	1.94	2.81	1.88
12	VAMC Iron Mountain, MI - 585	11	3.73	3.64	2.67	1.63	1.89	2.56	1.67
12	VAMC Milwaukee, WI - 695	50	3.42	3.32	2.25	1.65	1.75	2.08	1.77
12	VAMC North Chicago, IL - 556	22	3.75	3.70	2.57	1.82	1.38	1.95	1.41
12	VAMC Tomah, WI - 676	55	3.47	3.65	2.71	2.76	2.38	2.75	2.49
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	9	3.89	3.75	3.25	2.29	2.43	2.86	1.75

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

Appendix 4: 2005 CHALENG Integration and Implementation Scores by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	Community Respondents N =	VA Access*	VA Service Coordination*	Regular Meetings	Service Co-Location	Cross Training	Interagency Agreement	Client Tracking
15	VAH Columbia, MO - 543	25	3.36	3.20	2.46	1.88	1.71	2.25	1.58
15	VAM&ROC Wichita, KS - 452	24	3.42	3.58	2.44	1.63	1.74	2.00	1.63
15	VAMC Kansas City, MO - 589	26	3.24	3.08	1.95	1.82	1.70	1.68	1.52
15	VAMC Marion, IL - 609	12	3.45	3.36	1.82	1.30	1.45	1.82	1.27
15	VAMC Poplar Bluff, MO - 647	11	4.27	4.09	2.27	1.55	1.40	2.00	1.18
15	VAMC St. Louis, MO - 657	12	3.36	3.00	2.00	2.20	1.60	1.40	1.45
15	VAMC Topeka - 677	19	4.00	3.60	2.12	1.59	1.88	1.81	1.88
16	VA Central Arkansas Veterans HCS - 598	18	3.94	3.71	3.13	1.67	2.53	2.64	2.00
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL								
16	VAMC Alexandria, LA - 502	53	3.96	3.93	3.09	2.00	2.09	2.93	2.14
16	VAMC Fayetteville, AR - 564	17	3.82	3.63	2.18	1.47	1.53	1.71	1.24
16	VAMC Houston, TX - 580	14	3.79	3.71	2.92	2.08	2.08	2.62	1.85
16	VAMC Jackson, MS - 586	28	4.00	4.00	2.75	1.81	2.04	2.11	1.74
16	VAMC New Orleans, LA - 629	15	3.73	3.47	2.40	1.53	1.93	2.60	1.67
16	VAMC Oklahoma City, OK - 635	16	3.67	3.31	1.93	1.43	1.57	1.86	1.13
16	VAMC Shreveport, LA - 667	52	3.88	3.90	2.41	2.09	2.11	2.18	2.00
16	VAMC Muskogee, OK-623 (Tulsa, OK)	16	3.67	3.88	2.88	1.63	2.00	2.40	1.69
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	36	3.92	3.71	2.24	1.88	1.47	1.97	1.50
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	14	4.23	4.38	3.58	2.33	2.38	2.92	2.00
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	22	3.27	3.20	2.18	1.64	2.00	1.82	1.73
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	16	4.31	4.25	2.53	2.07	2.00	2.53	1.60
18	El Paso VA HCS, TX - 756	66	3.57	3.55	2.70	2.21	2.21	2.48	2.13
18	VA New Mexico HCS - 501	14	3.43	3.71	2.79	2.31	2.14	2.50	1.64
18	VA Northern Arizona HCS - 649	5	4.20	4.20	2.50	3.00	2.00	2.00	2.00
18	VA Southern Arizona HCS - 678	20	3.50	3.45	2.70	2.10	1.85	2.63	1.95
18	VAMC Amarillo, TX - 504	24	3.57	3.70	2.29	1.54	1.74	1.67	1.38

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

Appendix 4: 2005 CHALENG Integration and Implementation Scores by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	Community Respondents N =	VA Access*	VA Service Coordination*	Regular Meetings	Service Co-Location	Cross Training	Interagency Agreement	Client Tracking
18	VA West Texas HCS - 519	7	3.43	3.43	1.71	1.43	1.57	1.29	1.00
18	VAMC Phoenix, AZ - 644	26	3.61	3.42	2.63	2.08	1.83	2.30	1.50
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	22	3.68	3.19	2.57	2.14	2.19	2.47	2.05
19	VA Southern Colorado HCS, (Colorado Springs-567)	31	3.38	2.72	2.29	1.48	1.52	1.60	1.40
19	VAM&ROC Cheyenne, WY - 442	21	3.35	3.30	1.95	1.50	1.50	1.50	1.30
19	VA Eastern Colorado HCS (VAMC Denver - 554)	24	3.38	3.46	3.09	2.09	2.41	2.59	2.17
19	VAMC Grand Junction, CO - 575	1	4.00	4.00	3.00	4.00	3.00	2.00	3.00
19	VAMC Salt Lake City, UT - 660	19	3.59	3.65	3.06	2.17	2.22	3.17	1.83
19	VAMC Sheridan, WY - 666	12	4.58	3.90	3.22	2.90	2.22	3.13	1.80
20	VA Alaska HCS & RO - 463	11	3.82	3.55	2.00	2.80	1.40	2.40	1.50
20	VA DOM White City, OR - 692	16	3.75	3.75	2.40	1.50	1.93	2.20	1.27
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	29	2.74	2.72	1.96	1.85	1.68	1.73	1.12
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	12	3.82	3.45	2.83	1.83	2.09	2.25	1.75
20	VAMC Boise, ID - 531	6	4.67	4.67	3.67	2.33	3.17	3.00	2.67
20	VAMC Portland, OR - 648	10	3.30	3.60	2.60	2.00	1.80	2.90	1.90
20	VAMC Spokane, WA - 668	31	4.42	4.60	3.53	2.63	3.32	2.84	2.95
20	VAMC Walla Walla, WA - 687	3	4.00	4.33	2.67	2.00	1.00	1.33	2.00
21	VA Central California HCS, CA - 570	24	3.29	2.95	2.00	1.68	1.80	1.90	1.65
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	45	3.40	3.66	3.22	2.42	2.46	3.05	2.05
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA	17	3.53	3.29	2.44	1.75	1.82	2.33	1.67
21	VA Sierra Nevada HCS, NV - 654	4	2.75	4.25	3.00	1.25	2.50	3.25	1.50
21	VAM&ROC Honolulu, HI - 459	7	3.71	4.29	3.40	2.80	2.00	3.20	2.40
21	VAMC San Francisco, CA - 662	32	3.41	3.45	2.81	2.26	1.94	2.52	1.61

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

Appendix 4: 2005 CHALENG Integration and Implementation Scores by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	Community Respondents N =	VA Access*	VA Service Coordination*	Regular Meetings	Service Co- Location	Cross Training	Interagency Agreement	Client Tracking
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	65	3.86	3.89	2.90	2.44	2.21	2.69	1.92
22	VA Southern Nevada HCS - 593	68	3.27	3.61	2.72	1.89	2.07	2.50	1.64
22	VAMC Loma Linda, CA - 605	3	4.50	4.00	3.00	1.00	2.00	2.00	1.00
22	VAMC Long Beach, CA - 600	43	3.21	3.23	2.29	1.63	1.51	1.97	1.46
22	VAMC San Diego, CA - 664	25	3.71	3.87	3.21	2.46	2.38	3.08	1.87
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	17	3.88	3.73	2.63	2.07	2.00	2.43	1.93
23	VAH&ROC Sioux Falls, SD - 438	2	3.50	3.50	2.50	1.00	2.00	1.00	1.00
23	VAM&ROC Fargo, ND - 437	45	3.57	3.88	2.58	1.80	1.71	2.17	1.33
23	VAMC Minneapolis, MN - 618, and Superior, WI	18	3.67	3.94	2.88	2.59	2.24	2.06	1.69
23	VAMC St. Cloud, MN - 656	17	3.71	3.65	3.12	2.06	2.35	2.00	1.31
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)	8	3.38	3.75	2.29	1.86	2.14	2.57	1.00
23	VA Central Iowa HCS (VAMC Des Moines - 555)	13	3.89	3.78	2.09	1.73	1.64	1.55	1.36
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)	14	3.75	3.67	2.79	1.64	2.31	1.85	1.31
23	VA HCS (VAMC Omaha - 636)								
23	VAMC Iowa City, IA - 584	21	4.11	3.84	2.84	2.28	2.06	2.28	1.59

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

Appendix 4: 2005 CHALENG Integration and Implementation Scores by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	Community Respondents N =	Joint Funding	Standard Forms	Joint Service Teams	Combined Programs	Flexible Funding	Special Waivers	System Coordinator
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	28	2.33	2.60	2.72	2.33	2.13	2.21	1.92
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	32	1.50	1.80	2.50	2.12	1.83	1.65	1.96
1	VAM&ROC Togus, ME - 402								
1	VAM&ROC White River Junction, VT - 405	16	1.19	1.13	1.56	1.13	1.40	1.13	1.50
1	VAMC Manchester, NH - 608	18	1.36	1.57	2.14	1.86	1.69	1.54	1.93
1	VAMC Northampton, MA - 631 (Leeds)	48	1.64	1.91	2.11	1.71	1.67	1.74	2.02
1	VAMC Providence, RI - 650, Bristol, CT	18	1.83	1.67	2.67	2.33	1.50	1.56	1.94
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	34	1.40	1.73	1.90	1.67	1.37	1.60	1.68
2	VAMC Albany, NY - 500	28	1.95	2.05	2.91	2.48	1.68	1.91	2.10
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	8	2.00	1.29	2.29	1.57	1.43	1.71	1.50
2	VAMC Syracuse, NY - 670	8	1.71	1.71	1.50	1.71	1.17	1.86	1.86
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	8	1.88	2.13	2.71	2.38	2.29	2.13	2.14
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	26	1.79	1.72	1.96	1.68	1.24	1.46	1.64
3	VAMC Northport, NY - 632	33	1.68	2.13	2.23	2.10	1.52	1.80	1.93
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	45	1.67	2.11	2.14	2.03	1.67	1.80	1.64
4	VAM&ROC Wilmington, DE - 460	11	1.27	1.45	2.09	1.64	1.27	1.36	1.73
4	VAMC Altoona, PA - 503	16	1.67	1.92	2.00	2.09	1.80	1.73	1.82
4	VAMC Butler, PA - 529	34	1.69	1.38	2.16	2.09	1.78	1.68	1.97
4	VAMC Clarksburg, WV - 540	24	1.45	1.60	2.16	1.63	1.47	1.63	1.82
4	VAMC Coatesville - 542	20	1.50	1.83	2.06	1.78	1.56	1.56	1.39
4	VAMC Erie, PA - 562	10	2.44	2.22	2.67	2.44	2.33	2.50	2.38

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

Appendix 4: 2005 CHALENG Integration and Implementation Scores by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	Community Respondents N =	Joint Funding	Standard Forms	Joint Service Teams	Combined Programs	Flexible Funding	Special Waivers	System Coordinator
4	VAMC Lebanon, PA - 595	23	1.41	1.33	1.65	1.53	1.45	1.40	1.45
4	VAMC Philadelphia, PA - 642	39	1.66	1.89	2.11	2.14	1.74	1.56	1.80
4	VAMC Wilkes-Barre, PA - 693	51	1.60	1.91	2.45	2.11	1.53	1.68	1.77
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	13	2.46	2.15	2.54	2.23	2.77	2.08	2.38
5	VAMC Martinsburg, WV - 613	23	1.43	1.57	1.91	1.39	1.30	1.39	1.78
5	VAMC Washington, DC - 688	15	1.42	1.75	1.92	1.58	1.50	1.75	1.58
6	VAMC Asheville, NC - 637	21	2.00	2.14	2.86	2.45	1.71	1.81	2.43
6	VAMC Beckley, WV - 517	8	1.33	1.00	1.00	1.00	1.00	1.00	1.00
6	VAMC Durham, NC - 558	26	1.42	1.53	1.56	1.42	1.26	1.21	1.42
6	VAMC Fayetteville, NC - 565	28	1.46	1.65	2.08	1.92	1.50	1.54	1.69
6	VAMC Hampton, VA - 590	9	1.50	2.38	2.44	2.11	1.00	1.43	2.29
6	VAMC Richmond, VA - 652								
6	VAMC Salem, VA - 658	28	1.23	2.38	2.46	2.00	1.54	1.38	2.31
6	VAMC Salisbury, NC - 659	22	1.80	2.35	2.25	2.11	1.45	1.47	1.85
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	15	2.60	2.60	3.07	3.13	2.73	2.87	2.87
7	VAMC - Augusta, GA - 509	30	1.17	1.25	1.54	1.33	1.21	1.33	1.46
7	VAMC Atlanta, GA - 508 (Decatur, GA)	20	2.00	1.81	2.00	2.06	1.88	1.88	2.13
7	VAMC Birmingham, AL - 521	13	1.54	1.50	1.92	1.46	1.38	1.46	1.08
7	VAMC Charleston, SC - 534	15	1.70	1.90	1.56	1.40	1.60	1.50	1.60
7	VAMC Columbia, SC - 544	54	2.07	2.39	2.64	2.62	2.23	2.16	2.24
7	VAMC Dublin, GA - 557	27	1.62	1.79	2.04	1.95	1.77	1.52	1.83
7	VAMC Tuscaloosa, AL - 679	34	1.59	1.57	1.83	1.80	1.43	1.47	1.87
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	68	1.61	1.87	2.17	1.93	1.69	1.69	1.95
8	VAH Tampa, FL - 673	13	1.40	2.00	2.50	2.10	1.30	1.50	1.60
8	VAMC Bay Pines - 516	24	1.76	1.85	2.10	2.19	1.81	1.71	1.86
8	VAMC Miami, FL - 546	35	1.74	2.00	2.12	2.15	1.68	1.85	1.91
8	VAMC West Palm Beach, FL - 548	15	1.71	1.86	2.29	2.00	1.71	2.00	2.00
8	VAMC San Juan, PR - 672	16	2.07	2.31	3.71	1.57	1.21	1.29	2.29

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)



Appendix 4: 2005 CHALENG Integration and Implementation Scores by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	Community Respondents N =	Joint Funding	Standard Forms	Joint Service Teams	Combined Programs	Flexible Funding	Special Waivers	System Coordinator
9	VAMC Huntington, WV - 581	16	1.50	1.56	1.75	1.63	1.21	1.14	1.33
9	VAMC Lexington, KY - 596	2	4.00	4.00	4.00	3.00	2.00	2.00	3.00
9	VAMC Louisville, KY - 603	14	1.50	1.75	2.00	1.75	1.45	1.73	1.45
9	VAMC Memphis, TN - 614	13	1.29	1.29	1.29	1.43	1.25	1.43	1.86
9	VAMC Mountain Home, TN - 621	15	1.55	1.55	1.91	1.75	1.82	1.70	1.60
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	10	1.80	1.70	2.10	1.90	1.60	1.80	1.70
10	VAMC Chillicothe, OH - 538	10	2.33	2.00	2.00	2.00	2.00	2.00	2.33
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)	19	1.74	1.58	2.42	2.16	1.47	1.74	1.89
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	31	1.69	1.72	2.34	2.00	1.59	1.59	1.79
10	VAMC Dayton, OH - 552	13	1.54	1.85	2.23	1.69	1.62	1.69	1.69
10	VAOPC Columbus, OH - 757, (Grove City, OH)	15	1.77	1.54	2.62	2.23	1.77	1.77	2.15
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	36	1.72	2.09	2.69	2.22	1.90	1.74	1.97
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	13	1.50	1.50	1.67	1.42	1.42	1.33	1.58
11	VAMC Battle Creek, MI - 515	63	1.98	2.12	2.27	2.18	2.02	1.96	2.16
11	VAMC Danville, IL - 550	4	1.00	1.00	1.33	1.33	1.33	1.33	2.33
11	VAMC Detroit, MI - 553	21	1.35	1.35	1.80	1.40	1.25	1.45	1.50
11	VAMC Indianapolis - 583	26	1.96	1.86	2.39	2.17	1.78	1.87	2.04
11	VAMC Saginaw, MI - 655	15	1.13	1.27	1.47	1.53	1.20	1.40	1.60
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	12	2.17	1.58	3.00	2.33	1.58	1.92	2.08
12	VAH Madison, WI - 607	16	1.75	1.81	2.13	1.94	1.63	1.69	1.81
12	VAMC Iron Mountain, MI - 585	11	1.56	1.67	2.33	2.00	1.56	2.00	2.33
12	VAMC Milwaukee, WI - 695	50	1.56	1.77	1.90	1.83	1.45	1.64	1.65
12	VAMC North Chicago, IL - 556	22	1.27	1.43	1.77	1.76	1.24	1.24	1.48
12	VAMC Tomah, WI - 676	55	2.24	2.49	2.45	2.42	2.27	2.25	2.37
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	9	1.57	2.14	2.86	2.29	1.43	1.83	2.14

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

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VISN	VA Facility - 2005 Name	Community Respondents N =	Joint Funding	Standard Forms	Joint Service Teams	Combined Programs	Flexible Funding	Special Waivers	System Coordinator
15	VAH Columbia, MO - 543	25	1.79	1.75	1.96	2.17	1.71	1.71	1.75
15	VAM&ROC Wichita, KS - 452	24	1.42	1.53	1.89	1.58	1.47	1.63	1.74
15	VAMC Kansas City, MO - 589	26	1.36	1.45	1.57	1.77	1.64	1.65	1.50
15	VAMC Marion, IL - 609	12	1.09	1.18	1.18	1.36	1.00	1.09	1.27
15	VAMC Poplar Bluff, MO - 647	11	1.09	1.73	1.55	1.73	1.27	1.27	1.36
15	VAMC St. Louis, MO - 657	12	1.18	1.82	1.64	1.64	1.30	1.40	1.40
15	VAMC Topeka - 677	19	1.76	1.56	2.00	2.06	1.94	1.94	2.06
16	VA Central Arkansas Veterans HCS - 598	18	1.73	2.00	2.07	2.07	1.67	1.93	2.00
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL								
16	VAMC Alexandria, LA - 502	53	2.00	2.58	2.76	2.14	1.89	2.21	2.32
16	VAMC Fayetteville, AR - 564	17	1.12	1.50	1.63	1.59	1.12	1.38	1.25
16	VAMC Houston, TX - 580	14	1.92	1.85	2.69	2.23	1.69	2.00	2.31
16	VAMC Jackson, MS - 586	28	1.70	2.08	2.22	2.07	1.69	2.00	2.00
16	VAMC New Orleans, LA - 629	15	2.00	2.21	2.13	2.20	1.67	1.60	2.13
16	VAMC Oklahoma City, OK - 635	16	1.40	1.13	1.36	1.33	1.33	1.47	1.47
16	VAMC Shreveport, LA - 667	52	1.86	1.95	2.23	2.12	2.00	2.07	2.16
16	VAMC Muskogee, OK-623 (Tulsa, OK)	16	1.38	1.63	2.25	1.75	1.63	1.80	2.31
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	36	1.24	1.32	1.64	1.70	1.44	1.38	1.50
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	14	2.38	2.46	2.85	2.69	2.08	2.31	2.38
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	22	1.36	1.36	1.73	1.91	1.45	1.64	1.55
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	16	1.60	1.67	2.27	2.27	1.27	1.60	1.67
18	El Paso VA HCS, TX - 756	66	2.17	2.13	2.60	2.38	1.88	2.15	2.47
18	VA New Mexico HCS - 501	14	1.64	1.86	2.21	1.93	1.57	1.57	2.07
18	VA Northern Arizona HCS - 649	5	2.00	2.50	3.00	2.00	1.50	2.00	2.50
18	VA Southern Arizona HCS - 678	20	2.05	1.85	2.60	2.10	1.90	1.80	1.75
18	VAMC Amarillo, TX - 504	24	1.33	1.50	1.88	1.79	1.46	1.43	1.55

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

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VISN	VA Facility - 2005 Name	Community Respondents N =	Joint Funding	Standard Forms	Joint Service Teams	Combined Programs	Flexible Funding	Special Waivers	System Coordinator
18	VA West Texas HCS - 519	7	1.00	1.14	1.33	1.29	1.00	1.00	1.29
18	VAMC Phoenix, AZ - 644	26	1.83	1.79	2.25	1.83	1.61	1.65	1.96
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	22	1.75	2.42	2.32	1.89	1.63	1.72	2.26
19	VA Southern Colorado HCS, (Colorado Springs-567)	31	1.47	1.26	1.79	1.71	1.42	1.17	1.50
19	VAM&ROC Cheyenne, WY - 442	21	1.42	1.50	1.65	1.60	1.45	1.42	1.37
19	VA Eastern Colorado HCS (VAMC Denver - 554)	24	2.17	2.32	2.52	2.32	1.91	2.09	2.36
19	VAMC Grand Junction, CO - 575	1	2.00	3.00	3.00	3.00	2.00	3.00	3.00
19	VAMC Salt Lake City, UT - 660	19	2.67	2.47	2.83	2.29	1.82	1.65	2.11
19	VAMC Sheridan, WY - 666	12	2.29	1.83	2.86	2.50	2.29	2.00	2.14
20	VA Alaska HCS & RO - 463	11	1.30	1.78	1.60	1.60	1.22	1.22	1.50
20	VA DOM White City, OR - 692	16	1.69	1.81	1.73	1.75	1.38	1.69	1.56
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	29	1.46	1.36	1.60	1.46	1.31	1.36	1.62
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	12	1.92	2.27	2.42	2.17	1.92	1.75	2.00
20	VAMC Boise, ID - 531	6	1.33	2.50	2.50	1.83	2.00	2.00	2.33
20	VAMC Portland, OR - 648	10	2.80	1.90	2.40	2.40	1.80	1.78	2.60
20	VAMC Spokane, WA - 668	31	2.44	3.06	3.28	2.94	2.22	2.56	2.56
20	VAMC Walla Walla, WA - 687	3	1.67	2.00	2.00	1.67	2.00	2.00	2.00
21	VA Central California HCS, CA - 570	24	1.35	1.61	1.70	1.83	1.58	1.47	1.79
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	45	2.73	2.46	3.08	2.71	2.11	1.97	2.79
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA	17	1.69	1.56	2.25	2.00	1.40	1.47	1.63
21	VA Sierra Nevada HCS, NV - 654	4	1.75	1.75	2.75	1.50	1.25	1.75	1.75
21	VAM&ROC Honolulu, HI - 459	7	2.00	2.60	3.00	2.60	1.75	1.75	2.25
21	VAMC San Francisco, CA - 662	32	1.97	1.90	2.29	2.13	1.77	1.66	1.79

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

Appendix 4: 2005 CHALENG Integration and Implementation Scores by VA Facility - Community Representatives' Assessment

VISN	VA Facility - 2005 Name	Community Respondents N =	Joint Funding	Standard Forms	Joint Service Teams	Combined Programs	Flexible Funding	Special Waivers	System Coordinator
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	65	2.03	2.23	2.45	2.33	1.89	1.87	2.05
22	VA Southern Nevada HCS - 593	68	1.84	2.09	2.33	2.00	1.84	2.14	1.90
22	VAMC Loma Linda, CA - 605	3	1.00	2.00	2.00	2.00	1.00	1.00	2.00
22	VAMC Long Beach, CA - 600	43	1.44	1.64	2.00	1.92	1.38	1.49	1.54
22	VAMC San Diego, CA - 664	25	2.04	2.09	2.74	2.57	2.13	2.22	2.30
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	17	2.25	1.87	2.50	2.00	1.71	1.57	2.13
23	VAH&ROC Sioux Falls, SD - 438	2	1.00	1.00	1.00	1.00	1.00	1.00	1.00
23	VAM&ROC Fargo, ND - 437	45	1.15	1.80	2.36	1.55	1.49	1.56	1.51
23	VAMC Minneapolis, MN - 618, and Superior, WI	18	1.75	1.56	2.19	1.69	1.56	1.63	1.94
23	VAMC St. Cloud, MN - 656	17	1.25	1.81	2.19	1.75	1.63	1.38	1.60
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)	8	1.43	1.43	2.14	2.29	1.43	1.29	1.14
23	VA Central Iowa HCS (VAMC Des Moines - 555)	13	1.64	1.40	1.82	1.91	1.18	1.30	1.55
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)	14	1.31	1.15	1.77	1.69	1.50	1.58	1.54
23	VA HCS (VAMC Omaha - 636)								
23	VAMC Iowa City, IA - 584	21	1.53	2.00	2.12	1.94	1.71	1.50	1.53

\* Integration items (VA accessibility/service coordination): 5 point scale (1=not ... 5=highly). Implementation items: 4 point scale (1=none 2=low 3=moderate 4=high)

Appendix 5: CHALENG End of FY 2005 Estimated Number of Homeless Veterans and Information Sources by VISN and VA - POC Site Assessment

VISN	VA Facility - Systems Name	Number of Homeless Veterans Estimated for your area FY05	HUD	US census	VA Low-Income veterans estimate	Local Homeless Surveys	VA Client Date	Local Homeless Provider Estimates	Staff Impressions	Other Sources
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	1,500						<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	4,675	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
1	VAM&ROC Togus, ME - 402	120	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
1	VAM&ROC White River Junction, VT - 405	20					<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
1	VAMC Manchester, NH - 608	350	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
1	VAMC Northampton, MA - 631 (Leeds)	180					<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
1	VAMC Providence, RI - 650, Bristol, CT	175				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
VISN 1 Total:		7,020								
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	880	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
2	VAMC Albany, NY - 500	1,250	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	40				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
2	VAMC Syracuse, NY - 670	30	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
VISN 2 Total:		2,200								
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	6,500		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	10,000				<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3	VAMC Northport, NY - 632	500	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		
VISN 3 Total:		17,000								
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	319	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
4	VAM&ROC Wilmington, DE - 460	500	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	
4	VAMC Altoona, PA - 503	10				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
4	VAMC Butler, PA - 529	55				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
4	VAMC Clarksburg, WV - 540	20					<input checked="" type="checkbox"/>			
4	VAMC Coatesville - 542	1,015				<input checked="" type="checkbox"/>				
4	VAMC Erie, PA - 562	24				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
4	VAMC Lebanon, PA - 595	196	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
4	VAMC Philadelphia, PA - 642	550				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
4	VAMC Wilkes-Barre, PA - 693	522	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
VISN 4 Total:		3,211								

Appendix 5: CHALENG End of FY 2005 Estimated Number of Homeless Veterans and Information Sources by VISN and VA - POC Site Assessment

VISN	VA Facility - Systems Name	Number of Homeless Veterans Estimated for your area FY05	HUD	US census	VA Low-Income veterans estimate	Local Homeless Surveys	VA Client Date	Local Homeless Provider Estimates	Staff Impressions	Other Sources
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	3,100				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
5	VAMC Martinsburg, WV - 613	210	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
5	VAMC Washington, DC - 688	2,400	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
VISN 5 Total:		5,710								
6	VAMC Asheville, NC - 637	126	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		
6	VAMC Beckley, WV - 517	10								
6	VAMC Durham, NC - 558	325	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
6	VAMC Fayetteville, NC - 565	150				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
6	VAMC Hampton, VA - 590	446	<input checked="" type="checkbox"/>							
6	VAMC Richmond, VA - 652	315	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		
6	VAMC Salem, VA - 658	150	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>				
6	VAMC Salisbury, NC - 659	1,000	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
VISN 6 Total:		2,522								
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	375							<input checked="" type="checkbox"/>	
7	VAMC - Augusta, GA - 509	2,809					<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
7	VAMC Atlanta, GA - 508 (Decatur, GA)	2,106			<input checked="" type="checkbox"/>					
7	VAMC Birmingham, AL - 521	410	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		
7	VAMC Charleston, SC - 534	375	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
7	VAMC Columbia, SC - 544	1,000	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
7	VAMC Dublin, GA - 557	800		<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
7	VAMC Tuscaloosa, AL - 679	31	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
VISN 7 Total:		7,906								
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City -	6,200	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		
8	VAH Tampa, FL - 673	4,900	<input checked="" type="checkbox"/>							<input checked="" type="checkbox"/>
8	VAMC Bay Pines - 516	1,500				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
8	VAMC Miami, FL - 546	5,394	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
8	VAMC West Palm Beach, FL - 548	1,400	<input checked="" type="checkbox"/>						<input checked="" type="checkbox"/>	
8	VAMC San Juan, PR - 672	75	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
VISN 8 Total:		19,469								
9	VAMC Huntington, WV - 581	117	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
9	VAMC Lexington, KY - 596	50						<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Appendix 5: CHALENG End of FY 2005 Estimated Number of Homeless Veterans and Information Sources by VISN and VA - POC Site Assessment

VISN	VA Facility - Systems Name	Number of Homeless Veterans Estimated for your area FY05	HUD	US census	VA Low-Income veterans estimate	Local Homeless Surveys	VA Client Date	Local Homeless Provider Estimates	Staff Impressions	Other Sources
9	VAMC Louisville, KY - 603	913								<input checked="" type="checkbox"/>
9	VAMC Memphis, TN - 614	1,350	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
9	VAMC Mountain Home, TN - 621	650	<input checked="" type="checkbox"/>						<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	500			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>			
<b>VISN 9 Total:</b>		<b>3,580</b>								
10	VAMC Chillicothe, OH - 538	75							<input checked="" type="checkbox"/>	
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)	200				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	823	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	
10	VAMC Dayton, OH - 552	100							<input checked="" type="checkbox"/>	
10	VAOPC Columbus, OH - 757, (Grove City, OH)	500							<input checked="" type="checkbox"/>	
<b>VISN 10 Total:</b>		<b>1,698</b>								
11	VA Outpatient Clinic (Toledo, OH), VA Ann Arbor HCS, MI - 506	200	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	300				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
11	VAMC Battle Creek, MI - 515	750	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
11	VAMC Danville, IL - 550	900	<input checked="" type="checkbox"/>							
11	VAMC Detroit, MI - 553	2,150						<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
11	VAMC Indianapolis - 583	1,000		<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
11	VAMC Saginaw, MI - 655	7	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	
<b>VISN 11 Total:</b>		<b>5,307</b>								
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	1,030	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
12	VAH Madison, WI - 607	176	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		
12	VAMC Iron Mountain, MI - 585	3						<input checked="" type="checkbox"/>		
12	VAMC Milwaukee, WI - 695	189	<input checked="" type="checkbox"/>							
12	VAMC North Chicago, IL - 556	238	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
12	VAMC Tomah, WI - 676	550				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>VISN 12 Total:</b>		<b>2,186</b>								
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	195	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
15	VAH Columbia, MO - 543	450	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
15	VAM&ROC Wichita, KS - 452	275	<input checked="" type="checkbox"/>							<input checked="" type="checkbox"/>
15	VAMC Kansas City, MO - 589	1,800						<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
15	VAMC Marion, IL - 609	75	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

Appendix 5: CHALENG End of FY 2005 Estimated Number of Homeless Veterans and Information Sources by VISN and VA - POC Site Assessment

VISN	VA Facility - Systems Name	Number of Homeless Veterans Estimated for your area FY05	HUD	US census	VA Low-Income veterans estimate	Local Homeless Surveys	VA Client Date	Local Homeless Provider Estimates	Staff Impressions	Other Sources
15	VAMC Poplar Bluff, MO - 647	50				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
15	VAMC St. Louis, MO - 657	2,500			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
15	VAMC Topeka - 677	150	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>VISN 15 Total:</b>		<b>5,495</b>								
16	VA Central Arkansas Veterans HCS - 598	1,000				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL (2004 data. 2005 data not available)	86	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		
16	VAMC Alexandria, LA - 502	8,000	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
16	VAMC Fayetteville, AR - 564	350					<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
16	VAMC Houston, TX - 580	3,500	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
16	VAMC Jackson, MS - 586	1,050	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
16	VAMC New Orleans, LA - 629	2,750	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>				
16	VAMC Oklahoma City, OK - 635	520		<input checked="" type="checkbox"/>						
16	VAMC Shreveport, LA - 667	147	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
16	VAMC Muskogee, OK-623 (Tulsa, OK)	250	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
<b>VISN 16 Total:</b>		<b>17,653</b>								
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	1,040				<input checked="" type="checkbox"/>				
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	5,000	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	787	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	3,402								<input checked="" type="checkbox"/>
<b>VISN 17 Total:</b>		<b>10,229</b>								
18	El Paso VA HCS, TX - 756	105	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
18	VA New Mexico HCS - 501	902	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>				
18	VA Northern Arizona HCS - 649	850					<input checked="" type="checkbox"/>			
18	VA Southern Arizona HCS - 678	250				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
18	VAMC Amarillo, TX - 504	100	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>		
18	VA West Texas HCS - 519	1,500				<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	
18	VAMC Phoenix, AZ - 644	2,537	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
<b>VISN 18 Total:</b>		<b>6,244</b>								



Appendix 5: CHALENG End of FY 2005 Estimated Number of Homeless Veterans and Information Sources by VISN and VA - POC Site Assessment

VISN	VA Facility - Systems Name	Number of Homeless Veterans Estimated for your area FY05	HUD	US census	VA Low-Income veterans estimate	Local Homeless Surveys	VA Client Date	Local Homeless Provider Estimates	Staff Impressions	Other Sources
19	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	247	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>
19	VA Southern Colorado HCS, (Colorado Springs-567)	350	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
19	VAM&ROC Cheyenne, WY - 442	76	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
19	VA Eastern Colorado HCS (VAMC Denver - 554)	3,500	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
19	VAMC Grand Junction, CO - 575	45						<input checked="" type="checkbox"/>		
19	VAMC Salt Lake City, UT - 660	585	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>				
19	VAMC Sheridan, WY - 666	35					<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>VISN 19 Total:</b>		<b>4,838</b>								
201	VA Alaska HCS & RO - 463	450						<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
202	VA DOM White City, OR - 692	350				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
203	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	2,670	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
204	VA Roseburg HCS, OR - 653 (Eugene, OR)	4,800		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
205	VAMC Boise, ID - 531	350				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
206	VAMC Portland, OR - 648	1,790	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
207	VAMC Spokane, WA - 668	3,600	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
208	VAMC Walla Walla, WA - 687	297				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
<b>VISN 20 Total:</b>		<b>14,307</b>								
21	VA Central California HCS, CA - 570	3,322	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	7,800	<input checked="" type="checkbox"/>							
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park,	4,000	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>				
21	VA Sierra Nevada HCS, NV - 654	300				<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
21	VAM&ROC Honolulu, HI - 459	800				<input checked="" type="checkbox"/>				
21	VAMC San Francisco, CA - 662	3,000	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>				
<b>VISN 21 Total:</b>		<b>19,222</b>								
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	21,424				<input checked="" type="checkbox"/>				
22	VA Southern Nevada HCS - 593	4,300	<input checked="" type="checkbox"/>							
22	VAMC Loma Linda, CA - 605	8,000		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>		
22	VAMC Long Beach, CA - 600 (Shares service area with Greater Los Angeles)	21,424*			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
22	VAMC San Diego, CA - 664	2,000						<input checked="" type="checkbox"/>		

Appendix 5: CHALENG End of FY 2005 Estimated Number of Homeless Veterans and Information Sources by VISN and VA - POC Site Assessment

VISN	VA Facility - Systems Name	Number of Homeless Veterans Estimated for your area FY05	HUD	US census	VA Low-Income veterans estimate	Local Homeless Surveys	VA Client Date	Local Homeless Provider Estimates	Staff Impressions	Other Sources
<b>VISN 22 Total:</b>		<b>35,724</b>								
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	120						<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
23	VAH&ROC Sioux Falls, SD - 438	45						<input checked="" type="checkbox"/>		
23	VAM&ROC Fargo, ND - 437	1,000	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
23	VAMC Minneapolis, MN - 618, and Superior, WI	423								<input checked="" type="checkbox"/>
23	VAMC St. Cloud, MN - 656	70	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)	15	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	
23	VA Central Iowa HCS (VAMC Des Moines - 555)	100			<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>	
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)	135	<input checked="" type="checkbox"/>					<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
23	VA HCS (VAMC Omaha - 636) (2004 data. 2005 data not available)	325	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
23	VAMC Iowa City, IA - 584	500	<input checked="" type="checkbox"/>			<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<b>VISN 23 Total</b>		<b>2,733</b>								
	<b>GRAND TOTAL: ALL VISNS</b>	<b>194,254</b>								

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	Long-term, permanent housing	Boston: 25 patients were placed in permanent housing. Bedford: continued difficulty in placing homeless veterans with a history of sexual offenses.	VA disability/pension	We continue to proactively identify veterans who are eligible and have them work with our supportive housing staff to follow through with Department of Veterans Benefits.	Drop-in center or day program	We were able to maintain our present drop-in center at the VA medical center thanks to advocacy by VA homeless and mental health staffs.
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	Long-term, permanent housing	Staff actively participate in coalition meetings; serve as member of state advocacy committee. Successfully advocated veterans' inclusion in a new Safe Haven permanent housing program.	Dental care	Homeless coordinator met with VA dental service chief. Referral protocol established. Homeless veteran access assured despite limited staffing.	Services for emotional or psychiatric problems	Psychosocial rehabilitation fellow dedicated year working with highly symptomatic homeless veterans not connected to VA. Results were mixed with most veterans not successfully navigating rigid linear housing continuum. Need for drop-in center and "Housing First"/permanent housing evident.
1	VAM&ROC Togus, ME - 402	Transitional living facility or halfway house	Two VA Grant and Per Diem awards made with 18 beds funded. Conducted training with community providers on how to apply for VA Grant and Per Diem funding.	Long-term, permanent housing	Five "clean and sober" permanent beds secured through an informal agreement.		
1	VAM&ROC White River Junction, VT - 405	Transitional living facility or halfway house	We are halfway to funding a large transitional shelter on grounds adjacent to our VA.	Treatment for substance abuse	We added a full-time mental health worker at one VA community-based outpatient clinic and added a half-time worker at another CBOC.	VA disability/pension	One hundred percent of veterans served by our homeless program are screened for benefits eligibility.
1	VAMC Manchester, NH - 608	Long-term, permanent housing	Manchester created a new Ten-Year Plan to End Homelessness committee. Permanent housing development will be an important issue; affordable housing is limited.	Dental care	Three dental appointments were made under VHA Directive 2002-080. One veteran was told he did not qualify because he had just left the VA Grant and Per Diem program to move into an apartment.	Help getting documents or identification	Continue to work with Disabled American Veterans, VA shuttle service and local public transportation along with networking with other veterans with vehicles.
1	VAMC Northampton, MA - 631 (Leeds)	Treatment for dual diagnosis	We have received a special needs grant which will help address the needs of the dually-diagnosed with additional staff: two social workers, one vocational rehabilitation specialist, and one nurse practitioner.	Help finding a job or getting employment	We have hired a full-time vocational rehabilitation specialist to address this need.	Legal assistance	Legal assistance continues to be an area that needs to be addressed.
1	VAMC Providence, RI - 650, Bristol, CT	Long-term, permanent housing	Have met with nonprofit agencies and government officials on developing a 41-bed apartment complex in Providence, Rhode Island.	Transitional living facility or halfway house	Northern Rhode Island Community Services will be building and renovating a 5-bedroom home in Providence through VA Grant and Per Diem funding.	Dental care	Status unchanged. Continue to use available VA and community services.
2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	Immediate shelter	Participated in Community PRISM project, a 24-hour needs assessment survey towards developing Ten-Year Plan to End Chronic Homelessness.	Transitional living facility or halfway house	Community agencies surveyed Batavia VA campus for possible transitional housing sites but no VA Grant and Per Diem applications submitted for building renovation.	Transportation	Homeless Alliance of Western New York formed work group to develop plan to provide transportation for homeless individuals.
2	VAMC Albany, NY - 500	Long-term, permanent housing	One provider received a VA Grant and Per Diem enhancement grant with permanent housing assistance as a goal.	Job training	Very close linkage with VA Compensated Work Therapy program, Department of Labor, and Altamont Program for job training.	Help finding a job or getting employment	Our VA Compensated Work Therapy program is a "best practice" in finding jobs for veterans.
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	Long-term, permanent housing	HUD Shelter Plus Care vouchers have been available through a number of new sources in the community, including several who partner with VA such as Salvation Army and Unity Health.	Help finding a job or getting employment	Funding for our Therapeutic Employment Placement and Support (TEPS) program ended in April. Other linkages have been established with Veterans Outreach Center and Project Redirect (Salvation Army).	Transportation	No progress in initiative to involve Regional Transit Service in providing transportation.

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
2	VAMC Syracuse, NY - 670	VA disability/pension	All veterans in VA Grant and Per Diem programs are now referred for veterans benefits screening upon admission.	Transitional living facility or halfway house	Altamont VA Grant and Per Diem program implemented along with LeMoyne Manor, creating an additional 12 beds.	Re-entry services for incarcerated veterans	Outreach services now provided at Mid-State Correctional Facility in Rome, New York for incarcerated veterans through VISN 2 memorandum of understanding with New York State Department of Corrections.
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	Long-term, permanent housing	Access to permanent housing has improved through an informal agreement with the state of New Jersey.	Transportation	No progress.	Family Counseling	A family counseling program has begun.
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAMC Montrose - 620)	Long-term, permanent housing	VA Grant and Per Diem awards were given to two providers in our local area this year.	Dental care	No new resources have been identified, but we continue our linkage with New York University Dental School.	Help finding a job or getting employment	A partnership with VA nursing services was developed to make patient escort positions available as Compensated Work Therapy placements.
3	VAMC Northport, NY - 632	Long-term, permanent housing	Four additional permanent group residences were opened with a total of 26 beds. Sixteen VA Grant and Per Diem beds were created for frail elderly veterans.	Job training	After discharged from substance abuse treatment, 119 veterans were placed in transitional housing and all (except permanently disabled) were enrolled in a work therapy program.	Transportation	We developed a comprehensive list of VA and community transportation resources available to veterans and distributed these to our clients.
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	Help finding a job or getting employment	Our social worker/vocational rehabilitation specialist continues to work with our veterans.	Long-term, permanent housing	Collaboration efforts increased with county. Increase in need shown from last year. Could reflect 2004 flooding which dislodged many people.	Treatment for substance abuse	Veterans have been encouraged to utilize VA and local resources for substance abuse treatment and aftercare. More attendance and participation seen in Alcoholics Anonymous and Narcotics Anonymous groups. In VA Per Diem housing, residents began in-house groups.
4	VAM&ROC Wilmington, DE - 460	Long-term, permanent housing	We continue to attend meetings with our community agency partners and support them in securing beds for veterans through HUD applications.	Immediate shelter	We have ongoing relationships with community churches and have supported them in securing additional shelter funding. We also have supported them in applying for VA Grant and Per Diem funding.	Treatment for substance abuse	During the year, with a new VAMC Director, we have added 1 staff for substance abuse /PTSD services.
4	VAMC Altoona, PA - 503	Immediate shelter	Plans have been started to develop a men's shelter to open by 2006.	Transitional living facility or halfway house	Working with local agencies to create safe place for the homeless until a more permanent plan can be made to assist with substance abuse issues.	Long-term, permanent housing	We held a meeting of community agencies to discuss permanent housing development.
4	VAMC Butler, PA - 529	Immediate shelter	Status remains the same: i.e., continuing to work with community.	Long-term, permanent housing	"Hope Project" a new permanent housing program currently houses six veterans.	Transportation	Transportation continues to be a problem due to rural area geography.
4	VAMC Clarksburg, WV - 540	Transitional living facility or halfway house	Scott Place Shelter was granted money to start a 9-bed unit for transitional/permanent housing.	Long-term, permanent housing	Scott Place Shelter was granted money from the state of West Virginia to develop a permanent housing duplex.	Clothing	Continue to provide veterans with clean clothes and hygiene items when needed.
4	VAMC Coatesville - 542	Long-term, permanent housing	Veteran residents of Section 8 housing and nonprofit permanent housing programs in the local area have been encouraged to take full advantage of the medical and mental health services at the Coatesville VA Medical Center.	Dental care	A handful of veterans have been referred to an organization called Affordable Dentures. Others have been referred to Community Volunteers in Medicine.	Transportation	VA has purchased bus tickets and tokens for work-related needs and emergencies. Also have utilized local van services: Impact Services, Philadelphia Veterans Multi-Service and Education Center, and Disabled American Veterans.

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
4	VAMC Erie, PA - 562	Immediate shelter	Local homeless coalition has developed standardized admission requirements for local shelters. This has reduced problems with access due to different admission requirements.	Treatment for substance abuse	VA homeless program staff has provided brochures, called and made personal contact with shelters and various agencies. We are educating agencies on VA substance abuse treatment services available.	Immediate shelter	City Mission New Life Center provides immediate shelter and nutrition. They also address substance abuse issues and provide job training opportunities.
4	VAMC Lebanon, PA - 595	Dental care	Walter St. Rescue Mission has established a dental clinic. Bethesda Mission provides dental care through Hamilton Health and receives funding from community. VA Lebanon helps with emergency care for veterans not service connected.	Long-term, permanent housing	Opportunity House (in Berks County, Pennsylvania) has opened with new subsidized, permanent housing.	Eye Care	We continue to use LensCrafters' "Gift of Sight" program.
4	VAMC Philadelphia, PA - 642	Long-term, permanent housing	Home First opened up 22 beds.	SSI/SSD process	Still having difficulties collaborating with Social Security Administration.	Help managing money	Problems coordinating efforts with Social Security Administration. Their only intervention is to stop a check for someone actively using drugs. We need much more, including fiduciary and rep payee services.
4	VAMC Wilkes-Barre, PA - 693	Job training	We have submitted a request for a VA supported employment specialist to help develop job training and employment.	Legal assistance	Northeast Legal Services Inc. provides pro bono work.	Long-term, permanent housing	HUD and Housing Development Corporation provides housing vouchers.
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	Long-term, permanent housing	Continue to partner with HUD and community agencies and coalitions.	Glasses	Continued partnership with Lions Club as well as with community opticians and eyeglass providers.	Immediate shelter	Continuing partnership with social services, Salvation Army and other community providers to develop resources for family care shelters.
5	VAMC Martinsburg, WV - 613	Transportation	We have a formal contract with Eastern Panhandle Transit Authority. They have added additional routes and stops, and we have added two volunteer drivers.	Transitional living facility or halfway house	Victory House opened with 11 beds. Transitional housing for Compensated Work Therapy clients is under renovation. There are also new VA Per Diem beds in the Hagerstown and Frederick, Maryland areas.	Job training	Had one job fair. Operation New Start comes to our Compensated Work Therapy office to interview veterans for services.
5	VAMC Washington, DC - 688	Long-term, permanent housing	Referrals were increased to Single Room Occupancies (SRO's), VA Supported Housing (VASH), Pathways, District of Columbia Housing Authority, HUD Shelter Plus Care and Montgomery County Housing Commission.	Childcare	Demand has been very low, thus problem is ongoing. Will refer on an as-needed basis.	Help managing money	Education forum held in 2005. Panel consisted of representatives from VA Regional Office, District of Columbia Superior Court and community-based agencies which address fiduciary/guardianship-related issues.
6	VAMC Asheville, NC - 637	Long-term, permanent housing	Contract signed between Asheville Buncombe Community Christian Ministry and Flynn Home to purchase 32-bed building in September 2005.	Help managing money	Asheville Buncombe Community Christian Ministry hired retired veteran to educate and assist homeless veterans with money management.	Treatment for substance abuse	Asheville Buncombe Community Christian Ministry hired an addiction therapist to provide counseling.
6	VAMC Beckley, WV - 517	Dental care	No progress in identifying dentist or clinic to provide services through agreement.	Treatment for substance abuse	Relationship with VA inpatient, domiciliary, and substance abuse services working well.	Help finding a job or getting employment	Pine Haven and Job Services have been a big help. Exploring possibility of starting a VA Compensated Work Therapy program.
6	VAMC Durham, NC - 558	Transitional living facility or halfway house	A VA Per Diem Only agency has secured a VA capital grant. There are plans to provide 15 or more transitional beds for homeless veterans in 2006.	Help finding a job or getting employment	Social Work Service at Durham VAMC has arranged for the North Carolina Employment Security Commission to have a representative at the medical center two times a week to provide employment counseling and job referrals to homeless veterans.	Medical services	The Durham VAMC has arranged for a psychiatrist to open a clinic one time a week to see homeless veterans with mental health issues. Also, discussions are underway for the psychiatrist to provide services at a local homeless shelter in Durham.

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
6	VAMC Fayetteville, NC - 565	Long-term, permanent housing	Ongoing effort to increase number of area beds.	Women's health care	Ongoing efforts to provide education to female veterans through women clinics and women veteran coordinator.	Job training	We continue to work with Employment Commission to prepare veterans for employment.
6	VAMC Hampton, VA - 590	Immediate shelter	No progress or changes noted.	Long-term, permanent housing	We did not succeed in fully utilizing our VA Supported Housing Section 8 vouchers. Using 16 out of 25.		
6	VAMC Richmond, VA - 652	Detoxification from substances	This is going well. All veterans in need of detoxification have received services.	Child care	There has been no progress in this area.	Immediate shelter	We are working with the community and current Grant and Per Diem providers on developing an expansion grant.
6	VAMC Salem, VA - 658	Dental care	This is an ongoing problem. Those with Social Security Income Benefits and/or a non-service connected pension, and the indigent have no VA or community access.	Long-term, permanent housing	We have 25 new Section 8 vouchers approved by HUD for the chronically homeless. "Affordable" permanent housing for the low-income still remains a problem.	Transportation	Homeless assistance team is providing transportation to homeless veterans. Other community agencies providing some bus passes.
6	VAMC Salisbury, NC - 659	Dental care	VHA Directive 2002-080 is providing timely care for veterans admitted to VA residential programs for 90 days or more.	Long-term, permanent housing	Servant Center has been able to increase access to Section 8 housing.	Help managing money	VA Grant and Per Diem case manager is now offering money management and credit repair training on a routine basis.
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	Transitional living facility or halfway house	We continue to work with established homeless providers and cultivate interested entities to pursue contracts with VA.	Dental care	We continue to negotiate with local dentists to provide low-cost, no-cost dental services to homeless veterans.	Drop-in center or day program	Hospital continues to explore feasibility.
7	VAMC - Augusta, GA - 509	Long-term, permanent housing	We continue to offer collaborative/supportive documentation in community initiatives to develop permanent housing.	Childcare	Miracle Making Ministries and Head Start continue to expand programs. Augusta Task Force for the Homeless and August Urban Ministries are giving child care payment vouchers to homeless families.	Transitional living facility or halfway house	Share Care is working to create six new transitional beds. We are working closer with Salvation Army as potential VA Grant and Per Diem provider.
7	VAMC Atlanta, GA - 508 (Decatur, GA)	Dental care	Many veterans have been referred to VA Dental Clinic and continue to utilize services.	Glasses	A donation of reading glasses was made. Efforts to work with community agencies are ongoing.	Transitional living facility or halfway house	24/7 Gateway center opened with new transitional beds.
7	VAMC Birmingham, AL - 521	Transitional living facility or halfway house	We received funding from our medical center and VISN for transitional housing. We have 15 additional VA Per Diem beds.	Long-term, permanent housing	We have 10 additional permanent beds.	Help finding a job or getting employment	We have a new Compensated Work Therapy (CWT) contract that allows us to place up to 15 new veterans. We are hiring to fill a vocational rehabilitation position.
7	VAMC Charleston, SC - 534	Long-term, permanent housing	Humanities Foundation has placed veterans 55 years and older in permanent, affordable housing.	Help finding a job or getting employment	Goodwill's Homeless Veterans Reintegration Program (HVRP) grant was renewed by Department of Labor and is ongoing.	Transportation	Local bus service has been restored.
7	VAMC Columbia, SC - 544	Help finding a job or getting employment	We have an excellent working relationship with South Carolina Employment Security Commission OneStop program and are helping the program expand to additional counties. Also, maintaining working relationship with South Carolina Vocational Rehabilitation and the Workforce Investment Act to refer veterans for needed training.	Long-term, permanent housing	Proposal for transitional residence was not submitted by community agency. Continue to promote agency interest in developing proposals. Employees from South Carolina State Housing are volunteering to help advise clients who are considering purchasing a home.	Treatment for dual diagnosis	We continue education process with community programs. Refer to Salvation Army Uplifting Life Program which provides intensive case management.
7	VAMC Dublin, GA - 557	Immediate shelter	In FY 2005, Domiciliary Care for Homeless Veterans (DCHV) beds were increased from 40 to 90.	Help finding a job or getting employment	Compensated Work Therapy positions were increased in FY 2005 and relationships with Goodwill Industries and Department of Labor continue to grow.	Transportation	Transportation continues to remain a challenge.

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
7	VAMC Tuscaloosa, AL - 679	Long-term, permanent housing	HUD Shelter Plus Care grant approved. Local mental health center received nine vouchers and West Alabama AIDS Outreach received one voucher.	Immediate shelter	New shelter programs have only participated sporadically in CHALENG group. There is an ongoing need to better coordinate with VA and other agencies.	Transitional living facility or halfway house	VA social worker continuing to encourage local agencies to apply for VA Grant and Per Diem funding.
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	Transitional living facility or halfway house	Volunteers of America transitional housing project is at capacity. Serenity House, another transitional housing project, has not broken ground yet.	Long-term, permanent housing	A 10-bed women's program is in development sponsored by the Alachua County Housing Authority. It is due to open in FY 06.	Dental care	The program had success in obtaining dental care at Stand Downs. There is room for improvement in accessing local VA resources.
8	VAH Tampa, FL - 673	Long-term, permanent housing	Apartment for 16 veterans in partnership with Agency for Community Treatment Services (ACTS) Program is in process.	Immediate shelter	We have 30 new beds at New Beginnings.	Dental care	State grant provided dental care for 28 homeless veterans at VA Grant and Per Diem-funded Agency for Community Treatment Services (ACTS) program.
8	VAMC Bay Pines - 516	Immediate shelter	Participating with Bay Pines' Homeless Policy Group. Involved with One-Stop Resource Center. Informed agencies of VA Grant and Per Diem requests for proposals.	Long-term, permanent housing	VA Supported Housing (VASH) Program currently has six veterans enrolled. After the veterans leave the program, VASH will be discontinued. No new vouchers will be awarded.	Treatment for dual diagnosis	We are looking for community resources for veterans with dual diagnosis.
8	VAMC Miami, FL - 546	Long-term, permanent housing	We have four new VA Grant and Per Diem programs. Veterans may reside there up to two years.	Immediate shelter	We are continuing work with Southernmost Homeless Assistance League and other community agencies to develop immediate shelter resources.	Transitional living facility or halfway house	Will continue to attend HUD Continuum of Care meetings in Miami-Dade and Broward Counties. Outreach clinician will attend meetings in Monroe County.
8	VAMC West Palm Beach, FL - 548	Immediate shelter	Community agency agreed to open an emergency, 12-bed unit. This is in operation.	Transitional living facility or halfway house	We are continuing work with current Grant and Per Diem program and are encouraging other agencies to apply.	Help finding a job or getting employment	We continue to work with Compensated Work Therapy, Workforce Development, and other community agencies that sponsor job fairs.
8	VAMC San Juan, PR - 672	Immediate shelter	VA homeless coordinator is well known among the agencies and coalitions and is receiving referrals of veterans for the homeless program. Shelters are giving veterans priority through written referrals.	Transitional living facility or halfway house	Transitional housing facilities have been identified and veterans are applying for this housing.	Long-term, permanent housing	Permanent housing options have been identified and veterans have accessed them.
9	VAMC Huntington, WV - 581	Long-term, permanent housing	We received 20 new HUD Shelter Plus Care vouchers in 2004 and will get 15 more in 2005.	Transitional living facility or halfway house	Beacon House transitional living facility in Huntington, West Virginia was renovated. We are working with VA to secure operations money. Roark-Sullivan Lifeway Center in Charleston, West Virginia, will be constructing a 6-10 bed transitional housing facility and service center.	Treatment for substance abuse	Roark-Sullivan Lifeway Center in Charleston, West Virginia received grant for a service center that will provide mental health and drug counseling. There are new mental health services at VA Community-Based Outpatient Clinic and ERA (Engagement, Rehabilitation, Aftercare), a private agency.
9	VAMC Lexington, KY - 596	Transitional living facility or halfway house	Transitional living facility opened in January 2005 with 20 beds.	Services for emotional or psychiatric problems	Number of referrals to VA mental health services has increased since addition of new VA Grant and Per Diem program.	Services for emotional or psychiatric problems	We increased social work staffing for homeless program from .2 to .4 FTEE -- but we need more mental health staffing.
9	VAMC Louisville, KY - 603	Long-term, permanent housing	HUD Shelter Plus Care and Metro Human Services continues to assist with housing. Case management is provided for those they place in housing.	Transitional living facility or halfway house	St. Vincent De Paul has 20 beds and has agreed to waive program fees for veterans with no income.	Services for emotional or psychiatric problems	Seven Counties Services team outreaches to homeless veterans and refers them to VA Healthcare for Homeless Veterans providers.
9	VAMC Memphis, TN - 614	Eye Care	University of Tennessee continues to provide eye care services to our clients with a sliding scale payment plan.	Glasses	There are still limited resources for prescription glasses for individuals with minimal financial resources.	Transportation	Our VA Grant and Per Diem facilities are providing bus tickets and/or transportation for our veterans.
9	VAMC Mountain Home, TN - 621	Long-term, permanent housing	Plan for new 30-bed facility still pending.	Transitional living facility or halfway house	VA monitoring supportive services for homeless veterans in Shelter Plus Care beds.	Drop-in center or day program	Plan to develop day center by local faith-based organization did not materialize.

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9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	Transitional living facility or halfway house	Staff educates local providers about VA Grant and Per Diem funding by attending local coalition meetings.	Detoxification from substances	We continue to work closely with VA substance abuse treatment program and community providers -- and educate veterans about resources in middle Tennessee area.	Treatment for substance abuse	We continue to work closely with VA substance abuse treatment program.
10	VAMC Chillicothe, OH - 538	Immediate shelter	We are working with as many of the 18 rural areas as possible in the Continuum of Care to address emergency shelter needs. One community is working on developing a shelter proposal.	Long-term, permanent housing	Improving collaboration and communication to identify housing resources and access for veterans.	Transitional living facility or halfway house	We have one new Healthcare for Homeless Veterans (HCHV) contract in FY 2005. We did not have a single applicant for the VA Grant and Per Diem funding announced in FY 2005. We will continue to encourage applications for FY 2006.
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)	Long-term, permanent housing	The HUD VA Supported Housing program developed a housing program for 10-12 veterans. Our VA Grant and Per Diem provider contracted with an apartment owner for permanent housing for 20 veterans.	Help finding a job or getting employment	We developed a process for veterans to have quick, easy access for employment assessment opportunities through VA Compensated Work Therapy and Goodwill Industries.	Job training	Goodwill Industries received a renewal on its job training for veterans grant. It will continue to provide job training and employment opportunities. The VA Compensated Work Therapy program continues to grow with increased number of contracts in the community.
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	Long-term, permanent housing	One permanent supported housing facility opened. VA working with agency to set aside veteran beds at facility.	Transitional living facility or halfway house	Information on VA Grant and Per Diem funding opportunities was disseminated to community providers. VA Comprehensive Homeless Center Chief chairs County advisory board and HUD Continuum of Care meetings.	Help finding a job or getting employment	Our Compensated Work Therapy Program was awarded a Supported Employment site. We have developed transitional work sites that will help veterans get employment. We continue to work with Volunteers of America's Department of Labor Homeless Veterans Reintegration Program (HVRP).
10	VAMC Dayton, OH - 552	Long-term, permanent housing	Housing coalition members did not apply for available grants.	Transitional living facility or halfway house	Agencies applied for FY 2005 VA Grant and Per Diem funding but none were successful.	Help finding a job or getting employment	Volunteers of America meets with our veterans and assists with resume writing, job lead development, Internet usage, and transportation.
10	VAOPC Columbus, OH - 757, (Grove City, OH)	Immediate shelter	A new YWCA family shelter will open in October 2005.	Help finding a job or getting employment	Five veterans have completed transitional work experiences. Compensated Work Therapy vocational rehabilitation specialist has worked with approximately 70 veterans in FY 2005.	Long-term, permanent housing	Collaborative Initiative to Help End Chronic Homelessness (CICH) has housed 30 chronically homeless veterans and the veterans are being case managed by a VA social worker.
11	VA Outpatient Clinic (Toledo, OH) VA Ann Arbor HCS, MI - 506	Immediate shelter	A local shelter re-opened. Emergency beds are considered adequate in Toledo.	Long-term, permanent housing	We will work with Continuum of Care boards and housing nonprofit agencies to develop more permanent housing.	Job training	Average success due to limited donated funds. We will continue work therapy program, and job referrals, especially in Ann Arbor, Michigan.
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	Transitional living facility or halfway house	VA Grant and Per Diem contract at Anderson is no longer in effect resulting in no Per Diem beds currently available.	Long-term, permanent housing	A new homeless case manager will continue to use individual situations as platforms for promoting the need for more permanent housing.	Immediate shelter	No emergency beds were added in the area during FY 2005.
11	VAMC Battle Creek, MI - 515	Long-term, permanent housing	Dwelling Place new completion with 30 new supported housing beds. Women's housing initiative was terminated.	Dental care	We continue to solicit free/low-cost dental care in the community and continue to coordinate with Battle Creek VAMC dentist for treatment.	Immediate shelter	We are supporting expansion of local shelter.
11	VAMC Danville, IL - 550	Long-term, permanent housing	A 10-bed unit opened in Peoria, Illinois in April 2005. Section 8 vouchers are limited at this time in Central Illinois.	Transitional living facility or halfway house	Phoenix House and Home Sweet Home have started their VA Grant and Per Diem programs with 20 new transitional housing beds and supportive services.	Dental care	Under VHA Directive 2002-080, 31 veterans have received dental benefits.



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11	VAMC Detroit, MI - 553	Long-term, permanent housing	The Detroit Veterans Center has become a VA Grant and Per Diem provider and veterans have obtained permanent housing through the program. Still unable to secure Section 8 vouchers but will continue trying.	Dental care	Since the Detroit Veterans Center came on-line as a VA Grant and Per Diem provider, we have been able to provide care through under VHA Directive 2002-080. We continue to work with providers in the community for those veterans not in GPD.	Welfare payments	Currently, we are able to make referrals to Veterans Service Organizations on station, particularly the American Legion and patients are served quickly and competently. Still have Social Security representative on site.
11	VAMC Indianapolis - 583	Long-term, permanent housing	Partners in Housing Development Corporation opened Colonial Park Apartment project with 106 permanent housing beds. Thirty additional beds for homeless/disabled persons opened at Salvation Army Burton House.	Job training	In process of hiring job training specialist. Hoosier Veterans Assistance Foundation received Department of Labor Homeless Veterans Reintegration Program (HVRP) grant.	Dental care	Disabled American Veterans grant for dental services was renewed and we increased referrals. Did not increase utilization of VA dental service per VHA directive 2002-080.
11	VAMC Saginaw, MI - 655	Long-term, permanent housing	A coalition looking at permanent housing need disbanded and is currently re-organizing.	SSI/SSD process	Social Security staff attend provider meetings to discuss benefits.		
12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	Transitional living facility or halfway house	Through advocacy by the Illinois Department of Veterans Affairs (IDVA), a veterans lottery scratch-off ticket was approved which will be controlled by a not-for-profit entity established by IDVA to facilitate housing and other needs of veterans. IDVA, Veterans Benefits Administration, Department of Labor and the Vet Center will lease space and partner with Jesse Brown VAMC in service provision at a new community based outpatient clinic planned in conjunction with a 141-unit Single Room Occupancy for homeless veterans with Catholic Charities as the lead agency. Additionally 50 Housing Choice Vouchers have been secured for this project. Also, operationalized 54 new VA Grant and Per Diem beds.	Long-term, permanent housing	We partnered with a community agency who will provide HUD-funded permanent housing for six homeless veterans with disabling mental health conditions. Additionally, a VA Grant and Per Diem provider has hired a housing advocate to break barriers and develop relationship with landlords to secure permanent housing.	Help finding a job or getting employment	Partnered with Illinois Department of Employment Security and VA Grant and Per Diem provider, Good Will, and veteran advocates to secure food service employment at Great Lakes for 100 homeless veterans. Added vocational rehabilitation specialist to Chicago's Collaborative Initiative to Help End Chronic Homelessness' Assertive Community Treatment (ACT) team. Collaborated with Coalition for Supportive Housing for a "Stepping Up" project which promotes career development.
12	VAH Madison, WI - 607	Long-term, permanent housing	Thirty-six (36) new beds are under construction.	Transitional living facility or halfway house	We continue to outreach to underserved areas, including southwest counties in Wisconsin, to promote referrals to our VA Grant and Per Diem Programs.	Dental care	Dental Services has been treating on an emergency (acute pain) basis only. No funding from VISN 12 was added.
12	VAMC Iron Mountain, MI - 585	Immediate shelter	We developed agreements with local shelters.	Long-term, permanent housing	Progress in educating housing commission, housing assistance program, and local landlords about VA services available.	VA disability/pension	We continue to develop a closer working relationship with Veterans Service officers.
12	VAMC Milwaukee, WI - 695	Long-term, permanent housing	We established a sharing agreement with Milwaukee Housing Authority to activate 13-bed Single Room Occupancy (SRO) on VA grounds.	Job training	Department of Labor Homeless Veterans Reintegration Program resources in Racine continue at same level as past year.	Treatment for dual diagnosis	We received funding to establish a new substance abuse treatment program (8 beds) for cognitively impaired veterans.
12	VAMC North Chicago, IL - 556	Long-term, permanent housing	A 15-bed complex funded by HUD Shelter Plus Care is up and running.	Transportation	One agency has been approved for a VA van grant. Share-a-Ride information has been disseminated.	Transitional living facility or halfway house	We now have a surplus of transitional housing beds.
12	VAMC Tomah, WI - 676	Transportation	We developed a transportation guide for surrounding area. We utilized donated funds to pay volunteer drivers who otherwise wouldn't have been paid.	Long-term, permanent housing	We are assisting veterans in completing rental application in attempt to increase lease agreements.	Help finding a job or getting employment	Local homeless program received renewal of Department of Labor grant for employment training.

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	Long-term, permanent housing	HUD-funded unit opened in February 2005. We submitted to state of Kansas a request for TBRA (Tenant-based Rental Assistance) vouchers in July 2005.	Immediate shelter	We are considering the development of a "safe house" shelter for individuals with mental health and substance abuse issues.	Transportation	The local continuum of care formed a transportation subcommittee and is now meeting monthly.
15	VAH Columbia, MO - 543	Transitional living facility or halfway house	Columbia City council approved \$14,000 annually to hire part-time Continuum of Care coordinator to apply for federal funding for transitional and permanent housing projects. Continuum of Care is making progress on development of Ten-Year Plan to End Homelessness. Additional businesspersons, elected officials and former homeless have become involved in plenary and committee meetings.	Immediate shelter	Property for possible Safe Haven (shelter for chronic homeless who may be continuing to use alcohol and/or drugs) site identified. Meeting to be held with stakeholders after draft budget is prepared.	Dental care	Statewide Medicaid budget cuts have reduced dental/eye care services. Established an ongoing Stand Down committee to host annual event which provides a wide range of medical care not available in the community.
15	VAM&ROC Wichita, KS - 452	Transitional living facility or halfway house	We wrote letter of support for VA grant application by Salvation Army, Hutchinson, Kansas. Continue working with current housing support agencies for beds and continue to support agencies that apply for grants.	Long-term, permanent housing	Long-term, permanent housing continues to be a problem. No progress this past year.	Dental care	Wichita has one new health clinic dentist who is working to provide services to homeless or low-income individuals.
15	VAMC Kansas City, MO - 589	Long-term, permanent housing	Salvation Army has applied for a grant to provide this service to veterans.	Job training	Homeless veterans utilized the VA Compensated Work Therapy program.	Transitional living facility or halfway house	The Salvation Army's Harding House has plans to add 20 additional beds to its VA Grant and Per Diem program.
15	VAMC Marion, IL - 609	Medical services	A Stand Down which would have featured medical services was postponed due to lapse in local support and changes to Continuum of Care network calendar.	Transportation	New community human services outreach offers some new transportation.		
15	VAMC Poplar Bluff, MO - 647	Transportation	We met with Southeast Missouri Transportation Services. We were able to set groundwork for assisting veterans who do not have transportation.	Dental care	Our VA dental service continues to provide fast and high quality care for veterans who meet the criteria of VHA Directive 2002-080. All eligible veterans have been served thus far.	Long-term, permanent housing	Continued involvement with Butler County Resource Council to express ongoing need for long-term permanent housing for homeless veterans. Will also discuss with contract halfway house facilities and other community partners.
15	VAMC St. Louis, MO - 657	Immediate shelter	Our local Continuum of Care plan has reduced emphasis on general shelter development. We are focusing on special sheltering of mentally ill veterans.	Transitional living facility or halfway house	Five VA Grant and Per Diem beds will be funded. These beds will be used for fathers with primary child support issues that contribute to their homelessness.	Long-term, permanent housing	Local agencies received HUD funds for new housing units and case management teams. We are requesting at least 20 specific units for veterans only. Decision meeting will take place October 20, 2005.
15	VAMC Topeka - 677	Long-term, permanent housing	This year's funding awards have provided new resources for homeless veterans in rural areas for housing and services.	Dental care	Have not been successful in bringing Oral Health Kansas (statewide program) to Topeka, but will continue to work toward this goal.	Job training	We now have a Disabled Veterans Outreach Program representative assigned to our campus, two half-days a week.
16	VA Central Arkansas Veterans HCS - 598	Dental care	We continue to use the Healthcare for the Homeless Open Hands Clinic and River City Ministries.	Eye Care	We continue to refer to River City Ministry and the VA eye clinic.	Long-term, permanent housing	We continue to work with the Jericho Coalition as part of the HUD Continuum of Care (COC). We are also members of the Joseph Project for homeless families.
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL		(no report this year)		(no report this year)		(no report this year)
16	VAMC Alexandria, LA - 502	Immediate shelter	There was no increase in emergency shelter beds.	Transitional living facility or halfway house	Aftercare Ministries opened a 46-bed transitional housing facility.	Drop-in center or day program	Local homeless coalition is in planning stages for new drop-in program.

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
16	VAMC Fayetteville, AR - 564	Transitional living facility or halfway house	HOUSE, Inc. was tentatively approved for 33 VA Grant and Per Diem beds..	Treatment for substance abuse	Our homeless program works closely with the VA substance abuse program and refers regularly to HOUSE, Inc. This continues to be a successful partnership.	Transportation	HOUSE, Inc. was tentatively approved for a van grant through VA Grant Per Diem to provide more transportation for homeless veterans.
16	VAMC Houston, TX - 580	Long-term, permanent housing	Established 20 Critical Time Intervention beds and 30 additional beds at Salvation Army. Received funds for a new domiciliary and are searching for a site.	Immediate shelter	Negotiated lower residential contract rates and expanded number of beds with 18 additional beds at Salvation Army.	Treatment for substance abuse	Salvation Army established 48 drug treatment beds. Strong collaboration established between VA and community partners.
16	VAMC Jackson, MS - 586	Long-term, permanent housing	Country Oaks received a HUD grant for 32 beds. Pine Grove Village was HUD funded for 30 beds.	Dental care	Continue to receive excellent dental services for veterans who qualify under VHA Directive 2002-080. Continue community referral for other veterans.	Transitional living facility or halfway house	Pinebelt Mental Healthcare Resources has added 20 beds. Pinebelt also added a unit for women.
16	VAMC New Orleans, LA - 629	Long-term, permanent housing	Few beds in New Orleans since the storm.	Transitional living facility or halfway house	Received 17 beds in New Orleans with Volunteers of America. They plan to begin renovation within one year of VA Grant and Per Diem award. A facility in Hammond, Louisiana was awarded 19 beds.	Immediate shelter	Shelter beds have decreased drastically. These should increase as the city rebuilds.
16	VAMC Oklahoma City, OK - 635	Long-term, permanent housing	Working with Red Rock, a local nonprofit agency, to develop permanent housing.	Treatment for substance abuse	No progress in developing substance abuse treatment resources.	Medical services	Local free clinics provide some dental and eye care.
16	VAMC Shreveport, LA - 667	Long-term, permanent housing	Nine veterans have been housed under the HUD Shelter Plus Care program.	Transitional living facility or halfway house	We currently have 40 veterans living at Beacon House. Beacon has been conditionally approved for a capital grant and 40 additional VA Grant and Per Diem beds.	Dental care	This continues to be a severe problem. It takes 4-6 months to get an appointment for homeless veterans. The VA Medical Center does not do fee-basis for dental. Will continue to work with VA Medical Center on this problem.
16	VAMC Muskogee, OK-623 (Tulsa, OK)	Transitional living facility or halfway house	12 and 12, Inc. was approved for VA Grant and Per Diem funding for transitional housing.	Job training	Upward Bound Program attended summer Stand Down and received many referrals for job training.	Treatment for substance abuse	12 and 12, Inc. was approved for VA Grant and Per Diem funding.
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	Long-term, permanent housing	Austin: HUD application to build 20 units for chronically mentally ill. Temple: Central Texas Council of Governments/Housing Development selected tenants for eight new units of permanent supportive housing for disabled families.	Detoxification from substances	Austin continued advocacy for detoxification beds. Temple: local coalition will continue to explore options for detox.	Drop-in center or day program	Austin: Efforts underway to re-vamp existing drop-in center.
17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	Long-term, permanent housing	Grant funded by HUD for 50 apartments and supportive services. All veterans apartment complex located and agreement signed.	Transitional living facility or halfway house	Transitional housing partner lost Substance Abuse Mental Health Services Administration (SAMHSA) funding and had to close halfway house.	Child care	Limited childcare available through local nonprofit.
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	Service Coordination	Homeless Management Information System is in effect and additional agencies are taking part.	Dental care	Veterans are being referred for dental evaluations under VHA Directive 2002-080 and services are being provided.	Treatment for substance abuse	It has become easier to get an individual into treatment in a reasonable amount of time.
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	Transitional living facility or halfway house	American GI Forum VA Grant and Per Diem building is completed. Expected to open in November 2005.	Long-term, permanent housing	American GI Forum will open 30 single room occupancy (SRO) units in October 2005.	Treatment for substance abuse	Program housing homeless veterans entering VA drug treatment temporarily is currently in operation. It is called the Mental Health Transitional Program.
18	El Paso VA HCS, TX - 756	Long-term, permanent housing	VA and Housing Authority of the City of El Paso submitted a HUD Shelter Plus Care grant. If funded, this project will provide 15 units of housing.	Transitional living facility or halfway house	Two new facilities established with a total of 36 beds.	Services for emotional or psychiatric problems	VA awarded a special needs Chronically Mentally Ill (CMI) grant to establish formal agreements with local providers of mental health, medical, and substance abuse treatment.

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
18	VA New Mexico HCS - 501	Long-term, permanent housing	Albuquerque Homeless Advocacy Coalition is considering changing its mission from being directly involved in the development of permanent housing resources to being an advocacy body.	Immediate shelter	Due to financial constraints, the Albuquerque Opportunity Center is still not operating at full capacity. Its goal still is to expand to 111 beds.	Transitional living facility or halfway house	Two new VA Grant and Per Diem projects have been delayed due to significant structural problems with physical facilities.
18	VA Northern Arizona HCS - 649	Immediate shelter	Local shelters can now handle current need.	Transitional living facility or halfway house	Current in needs assessment, funding development stage in effort to create transitional housing.	Detoxification from substances	We put in a VA proposal for a drug detoxification program.
18	VA Southern Arizona HCS - 678	Long-term, permanent housing	We increased our permanent housing options through a new HUD Shelter Plus Care program.	Dental care	Continued to employ available VA and community dental care resources while exploring opportunities for their expansion.	Transitional living facility or halfway house	Obtained new HUD Shelter Plus Care beds. Enhanced relationships with community agencies. Continued to work toward expanding low-income housing options.
18	VAMC Amarillo, TX - 504	Transitional living facility or halfway house	There was a decline in transitional housing due to funding cuts. We are going to develop a grant to help restore the housing.	Long-term, permanent housing	In conjunction with the city and some local shelters, we are developing a grant to increase permanent housing.	Job training	A local coalition is buying a former YMCA building to create a new vocational training center. One section of this center will be for veterans.
18	VA West Texas HCS - 519	Transitional living facility or halfway house	Local nonprofits are seeking government and private resources in order to contract or partner with us.	Treatment for dual diagnosis	Meeting need by referring veterans to our VA substance abuse and mental health outpatient treatment services, and other community agencies.	Job training	Working with Texas Division for Rehabilitative Services and Texas Workforce Center.
18	VAMC Phoenix, AZ - 644	Education	Life skills group was conducted from October through December 2004, one hour a week, one day a week.	Long-term, permanent housing	Homeless Campus Project initiative under construction with a 2006 completion date. Plan for separate veteran beds under discussion.	Legal assistance	Legal Representation served homeless veterans that attended 2004 Stand Down and will be present for the 2005 Stand Down.
18	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	Long-term, permanent housing	Missoula Housing project completed with 18 apartments. New housing being built in Helena.	Dental care	So far, 31 homeless veterans have received dental care under VHA Directive 2002-080.	Glasses	Difficult with transportation to Great Falls for eye exam. New informal agreement with Lions Club and LensCrafters to fill prescriptions.
19	VA Southern HCS, (Colorado Springs-567)	Long-term, permanent housing	We want to increase number of HUD Shelter Plus Care vouchers, but none currently available.	Immediate shelter	Working to develop shelter for special groups such as sex offenders.	Help finding a job or getting employment	We developed a new VA Supported Employment program with additional staff.
19	VAM&ROC Cheyenne, WY - 442	Long-term, permanent housing	Two permanent housing units created as well as 10 units of transitional housing.	Help finding a job or getting employment	Wyoming Rural Development Council hired a coordinator to promote economic development and employment.	Job training	Secured an on-the-job training program in grounds maintenance at Cheyenne Air Force base. Training lasts for six months. Three veterans are now employed full-time there.
19	VA Eastern/Southern Colorado HCS, CO (VAMC Denver - 554)	Long-term, permanent housing	VA staff continue to represent the needs of homeless veterans in local HUD Continuum of Care prioritizing process in Eastern Colorado.	Dental care	VHA Directive 2002-080 implementation (VA dental care for veterans in homeless residential programs) still in process.	Transitional living facility or halfway house	Helped to facilitate VA Grant and Per Diem process for transitional housing funding in Eastern Colorado.
19	VAMC Grand Junction, CO - 575	Long-term, permanent housing	Housing Resources and Homeward Bound opened eight units, but emphasis shifted to supportive housing for stays of up to 24 months.	Transitional living facility or halfway house	Local permanent housing project changed to transitional with 8 units and stays of up to 24 months.	Dental care	Unable to expand dental services due to budget issues.

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
19	VAMC Salt Lake City, UT - 660	Help finding a job or getting employment	State of Utah Department of Workforce veterans representative staff still stationed at VA Regional Office. Closer ties will be reinforced between VA and Disabled Veterans Outreach Programs to help veterans become aware of employment options. Continuing to explore Department of Labor grants.	Long-term, permanent housing	VA received \$300,000 in capital funding to develop 20 housing units.	Treatment for dual diagnosis	First Step House received VA Grant and Per Diem Special Needs funding. Collaborating with VA on Critical Time Intervention treatment model for dually diagnosed veterans.
19	VAMC Sheridan, WY - 666	Transportation	Volunteers of America increased their transportation budget by 50%.	Long-term, permanent housing	There has been more contact with low income housing managers in efforts to identify permanent housing resources.	VA disability/pension	Local VA benefits counselor gave presentation on veterans benefits at local homeless shelter.
20	VA Alaska HCS & RO - 463	Clothing	Made arrangements with Salvation Army to get a voucher system to get clothing.	Transitional living facility or halfway house	Worked with Homeward Bound and Coming Home for transitional beds. This increased our transitional housing bed capacity by 18.	Food	Work continuously with Lions Club Food Bank. Upon discharge, transitional housing veterans can get food from Salvation Army and Lions Club food bank.
20	VA DOM White City, OR - 692	Transitional living facility or halfway house	Pursued VA Per Diem certification and implementation of program. Continue to encourage development of services and support existing programs.	Long-term, permanent housing	Pursued new 50-bed residential care facility, supporting construction phase and implementation. Continue to encourage development of services and support existing programs.	Detoxification from substances	Continue to work with local county government to encourage privatizing of detoxification services; discussions continued with two separate community-based agencies for contracting.
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	Long-term, permanent housing	Expansion of Section 8 vouchers by working with King County Housing Consortium. We were able to obtain 13 vouchers.	Transitional living facility or halfway house	Twenty-five (25) VA Grant and Per Diem beds have been occupied since January 2005. We worked closely with Washington Department of Veterans Affairs.	Dental care	We continue to work with our Dental Service to implement VHA 2002-080 (VA dental initiative).
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	Transitional living facility or halfway house	Two local grant applications were rejected. Local Oxford Houses continue to be successful and full.	Immediate shelter	Homeless coalition group disbanded after unsuccessful grant application. Have linked with another community agency that has demonstrated successful record in getting grants.	Long-term, permanent housing	Have continued to encourage community partners to apply for funds. We continue to hold 25 Section 8 Housing vouchers and have good relationship with HUD.
20	VAMC Boise, ID - 531	Detoxification from substances	Have had meetings with mayor's task force to discuss development of detoxification beds. Still in progress.	Treatment for substance abuse	Have had meetings with mayor's task force to discuss development of substance abuse treatment resources. Still in progress.	Transitional living facility or halfway house	Ongoing meetings with city to encourage application for VA Grant and Per Diem funding.
20	VAMC Portland, OR - 648	Long-term, permanent housing	Work with local authorities to re-establish Section 8 housing units. Continue to collaborate for eight additional Project-based Section 8 senior veteran housing.	Transitional living facility or halfway house	Central City Concerns received VA Grant and Per Diem funding.	Transportation	Limited bus pass assistance. Raise in bus pass rates in this coming year due to gas prices may limit availability and drain funds.
20	VAMC Spokane, WA - 668	Treatment for substance abuse	VA psychiatrist hired and spending one morning a month at VA homeless outreach center.	Women's health care	Working closely with hospital to improve access to healthcare for women veterans.	Dental care	Continued staffing shortages limit access to dental services. There is currently a waiting list of about 500 veterans.
20	VAMC Walla Walla, WA - 687	Dental care	We have served about 25 veterans at our VA. We will use Washington State Department of Veterans Affairs funds to help another 25 homeless veterans receive dental care.	Transitional living facility or halfway house	Working with local nonprofit to start Oxford House. Also local nonprofit applied for 14 new VA Grant and per Diem beds.	Long-term, permanent housing	Working with local housing authority to access low-income, HUD-sponsored housing. Other permanent, long-term housing remains a problem as property values have increased 50% over past three years.
21	VA Central California HCS, CA - 570	Transitional living facility or halfway house	Supported five grants this year in the community. Very actively recruiting beds throughout the community. Have a homeless veteran (volunteer) attend all Fresno Madera Continuum of Care meetings.	Transportation	We now have a reduced bus pass fee agreement with the municipality and a funding source to pay the fee.	Help finding a job or getting employment	We have increased our employment referrals. VA social work chief piloting a VA program for "in-house" training at the facility with permanent employment as a goal.

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	Transitional living facility or halfway house	We have begun to do more outreach to community agencies that have transitional housing and have just begun to make contacts in this area.	Drop-in center or day program	We have augmented our existing VA Grant and Per Diem program with additional staffing and day activities. We have also supported the development of a new Compensated Work Therapy Program by being on a planning panel.		
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA	Transitional living facility or halfway house	Community partner has grant for 20 beds of transitional living to assist veterans.	Long-term, permanent housing	Housing First gained permanent housing that was funded. VA wrote supportive letter.	Transportation	VA Grant and Per Diem sites agreed to increase bus passes.
21	VA Sierra Nevada HCS, NV - 654	Long-term, permanent housing	ReStart, a non-profit organization is providing permanent supportive housing for homeless individuals with mental illness. HUD Continuum of Care funding for permanent housing is being sought.	Immediate shelter	New emergency shelter will begin operation in November 2005.	Transitional living facility or halfway house	Our VA Grant and Per Diem provider asked for a change in their grant and moved three more beds from South Lake Tahoe to Reno where the beds are needed more. We continue to seek additional providers.
21	VAM&ROC Honolulu, HI - 459	Drop-in center or day program	Waianae Community Outreach received approval and funding for new housing but not supportive services.	Dental care	Have been able to get care from VA Dental Service on limited basis. Also work with University of Hawaii Dental School.	Long-term, permanent housing	Applied for VA special needs grant, but was not funded.
21	VAMC San Francisco, CA - 662	Long-term, permanent housing	Have added more beds this past year. Continued need.	Treatment for dual diagnosis	Same as last year: no new treatment.	Drop-in center or day program	Have worked with community agency. Developed service center.
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda - 691A4 and VAMC West Los Angeles - 691)	Long-term, permanent housing	Los Angeles Family Housing has re-furnished several low-cost apartment units for permanent housing. New Directions is developing several permanent housing units on VA Sepulveda campus with an opening due in 2007.	Dental care	A few veterans have been seen by VA dentistry under VHA Directive 2002-080. Also, UCLA School of Dentistry has treated homeless veterans.	Elder healthcare	Volunteers of America received a VA Grant and Per Diem special needs grant and now has a 20-bed unit for elderly homeless. Salvation Army Santa Monica Shelter has a 35-unit for elderly homeless veterans.
22	VA Southern Nevada HCS - 593	Transitional living facility or halfway house	Community partners were encouraged to attend tele-conference on VA Grant and Per Diem applications.	Dental care	One thousand veterans were eligible for dental care under VHA Directive 2002-080. From this population, 179 consults were sent to dental and 97 veterans received treatment.	Long-term, permanent housing	Help USA/Las Vegas has received funding to develop 75 rooms for permanent housing. Help USA used information from CHALENG report to justify need.
22	VAMC Loma Linda, CA - 605	Immediate shelter	Efforts are ongoing. Both San Bernardino and Riverside Counties are currently working on strategic plans to address this issue.	Long-term, permanent housing	No change. Limited assistance from community agencies.	Job training	Riverside Economic Development Agency lost state funding for their veterans program. They are hopeful it will be re-instated.
22	VAMC Long Beach, CA - 600	Long-term, permanent housing	Long Beach is currently assisting in identifying the costs of government housing through the 10-year plan: how to strategize use of housing tracts to identify affordable housing.	Immediate shelter	Institute for Urban Research and Development (IURD) developing 60-bed, year-round shelter program in Long Beach.	Transitional living facility or halfway house	Orange County Rescue Mission has made the commitment to dedicate 25 beds to veterans.
22	VAMC San Diego, CA - 664	Long-term, permanent housing	Despite advocacy attempts, veterans are not having priority status re-instated for Section 8. Continue to advocate for five California Veteran homes to be fully funded and completed.	Immediate shelter	AMVETS proposal for an emergency shelter has been placed on hold.	Transitional living facility or halfway house	Interfaith Community Services was funded for transitional housing beds. They are expected to open at the end of 2005.
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	Immediate shelter	Ten additional beds added at the Rapid City Mission.	Transitional living facility or halfway house	Eleven transitional housing beds will be available at Hot Springs VA Medical Center by July 2005.	Drop-in center or day program	Drop-in Center at Pine Ridge is completed and operational.
23	VAH&ROC Sioux Falls, SD - 438	Immediate shelter	No progress. VA Homeless Coordinator position remains vacant.	Transitional living facility or halfway house	No progress. VA Homeless Coordinator position remains vacant.	Drop-in center or day program	No progress. VA Homeless Coordinator position remains vacant.

Appendix 6: VA Community Initiatives: Status of FY 2005 Action Plans Addressing Homeless Veterans Needs

VISN	VA Facility - System Name	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update	FY 2005 Need Identified	Update
23	VAM&ROC Fargo, ND - 437	Long-term, permanent housing	Participated with Centre Inc. of Fargo, North Dakota in the opening and ongoing veteran placement/case management for an eight-apartment building complex.	Transitional living facility or halfway house	Negotiated an 8-year contract with Share House in Fargo, North Dakota for transitional living/treatment. Continued support and collaboration with Centre Inc. of Fargo on the administration/program requirements for their approved 48-bed Grant and Per Diem project.	Immediate shelter	Collaboration is ongoing for expansion of local shelters, with interest mentioned by Churches United in Moorhead, Minnesota. Discussion continues about providing a shelter in Jamestown, North Dakota, and Grand Rapids and Red Lake, Minnesota.
23	VAMC Minneapolis, MN - 618, and Superior, WI	Long-term, permanent housing	Approval for 220-bed Single Room Occupancy (SRO) on VA property is still pending. Continue to participate in coalition and housing project meetings. We continue to provide direct assistance to veterans to access long-term housing.	Transitional living facility or halfway house	Encouraging agencies and programs to apply for Grant and Per Diem funding. Continue to participate in coalition and housing project meetings. We continue to provide direct assistance to veterans to access long-term housing.	Immediate shelter	Continue to participate in coalition and housing project meetings.
23	VAMC St. Cloud, MN - 656	Long-term, permanent housing	Sixty units of permanent housing under construction on VA grounds.	Transitional living facility or halfway house	Salvation Army declined to build 15 transitional housing units as planned. Currently working with two local nonprofits to develop and build 20 units.	Immediate shelter	Salvation Army to begin renovation in October 2005 on 90-bed shelter.
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)	Immediate shelter	The four rural counties with which we network with have established shelter provisions locally.	Treatment for dual diagnosis	No change. Limited assistance from community agencies.	Transportation	We have a shuttle system between Knoxville and Des Moines that veterans can ride. We have used VA contract cars when nothing else is available. Four counties we serve have County Services Officers who will provide transportation at times. The County Dept of Human Services in conjunction with other local agencies, including the police departments, provides bus tickets.
23	VA Central Iowa HCS (VAMC Des Moines - 555)	Immediate shelter	The city lost more beds due to a federal plan to fund long-term permanent housing.	Transitional living facility or halfway house	Another VA Grant and Per Diem program opened up with 26 beds.	Long-term, permanent housing	Local housing program has decided to convert transitional housing to long-term housing.
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)	Dental care	A taskforce on healthcare for the homeless was established. Co-payment waivers exist at the local health department and University of Nebraska dental school.	Help finding a job or getting employment	This is ongoing.	Transportation	Mobile health van has increased services.
23	VA HCS (VAMC Omaha - 636)		(no report this year)		(no report this year)		(no report this year)
23	VAMC Iowa City, IA - 584	Long-term, permanent housing	No funding available to assist homeless veterans with rental security deposits.	Immediate shelter	Overflow system was established to accommodate homeless during winter months (at church shelter space).	Help finding a job or getting employment	Compensated Work Therapy Program to begin at Iowa City VA .

Appendix 7: Agencies Recognized for Assisting in Implementing FY 2005 Action Plans

VISN	VA Facility - System Name	Agency	Agency	Agency
1	VA Boston HCS (VAMC Boston - 523 and VAMC W. Roxbury - 523A4), VAMC Brockton, MA - 523A5 and VAH Bedford, MA	Veterans Benefit Clearing House has developed multiple permanent housing units in the community. They focus on the minority communities. They have even established their own home loan program.	New England Shelter for Homeless Veterans has worked hard to make sure veterans receive benefits they are entitled to.	Veterans Northeast Outreach Center (Haverhill, Massachusetts) expanded services to homeless veterans. Their expanded drop-in center assists veterans with utilizing Massachusetts Rehabilitation, Disabled American Veterans, VA Compensated Work Therapy, and local chapter 115 for education, employment and benefit resources.
1	VA Connecticut HCS (VAMC Newington and VAMC West Haven)	Liberty Community Services opened Connecticut's first "Housing First" program with 22 units in New Haven.	Charlotte Hungerford PATH Outreach Program continues to provide extensive outreach, engagement and intensive community case management services to homeless veterans not connected to VA.	
1	VAM&ROC Togus, ME - 402	Volunteers of America applied for VA Grant and Per Diem funds to purchase and secure 10 permanent housing beds in Maine.	Community Housing of Maine donated a 5-bedroom house in Waterville, Maine for homeless veterans with substance abuse problems.	Maine Department of Labor received VA Grant and Per Diem funds for eight transitional housing beds.
1	VAM&ROC White River Junction, VT - 405	Upper Valley Haven collected \$.75 million to build a shelter adjacent to our VA.	The VA Mental Health Department at White River Junction has added more personnel in VA Community-Based Outpatient Clinics statewide.	Community on Temporary Shelter screens every homeless individual for veterans status.
1	VAMC Manchester, NH - 608	Harbor Homes, Inc. "promotes" veterans into permanent housing via transitional setting. It provides transportation for veterans and promotes employment and/or volunteer work.	Bedford VAMC (Massachusetts) assists us by accepting veterans with substance abuse and dual diagnosis issues.	Veterans Victory Farm (Fitzwilliam, New Hampshire) promotes a feeling of productivity to veterans with dual diagnosis and substance abuse issues. Staff provide transportation to VA facilities as needed.
1	VAMC Northampton, MA - 631 (Leeds)	United Veterans of American hired additional staff to work with homeless and dually diagnosed veterans. They help transport veterans to appointments.	Grove Street Inn provides veterans with emergency shelter beds.	Colley Dickinson Hospital START Program provides substance abuse treatment to a number of homeless veterans.
1	VAMC Providence, RI - 650, Bristol, CT	Rhode Island Operation Stand Down has annually promoted outreach for 12 years. They continue to develop permanent housing solutions.		



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2	VA Western New York HCS - (VAMC Batavia - 528A4 and VAMC Buffalo - 528)	Homeless Alliance of Western New York is a consortium of public, private, and non-profit agencies that serve local homeless and at risk persons. A major effort this year has been the PRISM (Prevention, Resources, Independence, Services, Maintenance) project (needs assessment) towards developing a Ten-Year Plan to End Chronic Homelessness. Surveys have been completed, community forums held, needs identified, and plans are in draft form.	Goodwill Industries of Western New York and Western New York Veterans Housing Coalition are sponsors of two Department of Labor Homeless Veterans Reintegration Programs (DHVRP) in Buffalo, New York. Both help veterans find employment. They also help veterans with transportation to interviews and work.	Buffalo Halfway House provides transitional housing for ex-offenders, a much needed resource. The Buffalo Halfway House counselors make appropriate referrals to VA for care once veterans are settled at the facility.
2	VAMC Albany, NY - 500	Albany Housing Coalition applied for a VA Grant and Per Diem enhancement grant. They did not receive one but nonetheless pursued development of housing for elderly homeless veterans.	Altamont Program received VA Grant and Per Diem enhancement for grant and has partnered in development of jobs, especially related to their culinary school.	The Albany Compensated Work Therapy program prioritized VA Grant and Per Diem veterans and has achieved outstanding placement rates in New York state civil service positions.
2	VAMC Canandaigua, NY - 528A5, Bath, NY, Rochester, NY	Salvation Army Project Redirect assists homeless veterans by providing case management, housing, and vocational referral. They recently received a grant to help with incarcerated veterans.	The Veterans Outreach Center provides, safe, secure housing for 23 homeless and chemically addicted veterans.	Unity Health Healthcare provides medical evaluation and casework service for homeless veterans.
2	VAMC Syracuse, NY - 670	Housing Visions received grant from New York State Homeless Housing and Assistance Program to create permanent housing for veterans.	Altamont Program became the most recent VA Grant and Per Diem Program and created 12 beds for homeless veterans.	New York State Department of Correctional Services collaborated with VA VISN 2 to provide VA outreach services to selected upstate correctional facilities.
3	VA New Jersey HCS (VAMC East Orange - 561 and VAMC Lyons - 561A4)	The Department of Community Affairs, State of New Jersey, has become a close partner with VA, making significant contributions to veterans housing.		
3	VAMC Bronx, NY - 526, VA New York Harbor HCS (VAMC Brooklyn - 630A4 and VAMC New York - 630) and VA Hudson Valley HCS (VAMC Castle Point - 620A4 and VAH Montrose - 620)	Common Ground Community helped develop transitional housing and supportive services for returning Operation Iraqi Freedom/Operation Enduring Freedom veterans at risk for homelessness.		

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VISN	VA Facility - System Name	Agency	Agency	Agency
3	VAMC Northport, NY - 632	United Veterans Beacon House, Inc. (UVBH) has 60 VA Grant and Per Diem beds. They received VA special needs funding to start a 16-bed unit for frail elderly homeless veterans.	In FY 2005 Salvation Army Northport Veterans Residence (SANVR) accepted nine SMI (seriously mentally ill) veterans who were "not placeable" in community settings due to symptoms and behavior. SANVR and a VA case manager worked with these veterans for several months until their functioning improved and they could be maintained in normal community residential settings.	G & R Properties is an independent construction and property management group. We partnered with G & R to open four new permanent group residences in Suffolk County with 26 beds for homeless veterans.
4	VA Pittsburgh HCS, PA (VAMC Pittsburgh (HD) - 646A5 and VAMC Pittsburgh (UD) - 646)	The Allegheny County Bureau of Hunger and Housing Homeless Alliance has helped veterans obtain HUD housing and pursue other long-term, permanent housing.	Mechling-Shakley Veterans Center and Veterans Place are two programs that have received VA Grant and Per Diem funding. They provide transitional housing which has allowed time for planning for discharge to long-term, permanent housing.	
4	VAM&ROC Wilmington, DE - 460	Atlantic City Rescue Mission is the major homeless hub for Southern New Jersey. They provide immediate shelter.	AtlantiCare provides health services to New Jersey homeless. They provide immediate detoxification and behavioral health interventions. They actively screen and refer to VA homeless and health services.	Department of Human Services, Atlantic County, hosts monthly Homeless Assessment Residential Team meetings. They are resources for HUD permanent housing in Atlantic County and Southern New Jersey.
4	VAMC Altoona, PA - 503	Blair Community Action have obtained funding to buy a building to convert into a men's homeless shelter.	Family Services is working with Blair County Community Action to operate men's shelter once it opens.	
4	VAMC Butler, PA - 529	Project Hope provides permanent and temporary housing for veterans.		
4	VAMC Clarksburg, WV - 540	Scott Place Shelter has received funding from the West Virginia Continuum of Care to purchase land and build a 9-unit transitional housing facility.	Clarksburg Housing Authority provides veterans preference for public housing and Section 8 vouchers.	Bartlett House assists veterans in obtaining housing and clothing.
4	VAMC Coatesville - 542	Philadelphia Veterans Multi-Service and Education Center has assisted with transported veterans. They have expanded transitional housing beds for women.	Impact Services Corporation provides transportation in Pennsylvania, New Jersey, and Delaware. They have expanded transitional housing beds and dual diagnosis services.	
4	VAMC Erie, PA - 562	Salvation Army Adult Program offers job training and employment.	Voices for Independence trains individuals on how to find housing.	
4	VAMC Lebanon, PA - 595	LensCrafters has provided glasses and exams to more than 20 homeless veterans in our catchment area.	Walter Street Rescue Mission and Bethesda Mission provides dental care for homeless.	

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VISN	VA Facility - System Name	Agency	Agency	Agency
4	VAMC Philadelphia, PA - 642	Project Home provides ongoing outreach, assistance, and placement in shelter beds.	Office of Emergency Shelter and Services manages shelter beds in Philadelphia. We can facilitate placement through them, cutting red tape!	Fresh Start is a VA Grant and Per Diem partner with a successful treatment record. We have a good working relationship with them.
4	VAMC Wilkes-Barre, PA - 693	Visions Shelter System has helped our Compensated Work Therapy coordinator identify veterans interested in job development.	Commission on Economic Opportunity has helped VA obtain permanent housing vouchers for homeless veterans.	Scranton Primary Health Care provides excellent outpatient health care, medications, eyeglasses, and dental care for those veterans unable to make it to our VA medical center.
5	VA Maryland HCS (VAMC Baltimore - 512, VAMC Fort Howard - 512A4 and VAMC Perry Point - 512A5)	McVets provided emergency shelter followed by transitional housing as well as formed an alliance with local dentists.	Home of the Brave partnered with other local providers help veterans who needed drug detoxification.	Baltimore Station provided emergency shelter and helped veterans with transitional housing and employment referral.
5	VAMC Martinsburg, WV - 613	Eastern Panhandle Transit Authority (Pan Tran) provided more routes and increased pickup and return to VA location. Pan Tran also contracted special runs for veterans attending community Alcoholics Anonymous and Narcotics Anonymous meetings.	Telamon and Potomac Highlands continue to work to add transitional housing beds and participates in local HUD Continuum of Care.	Goodwill Industries, Aerotek, and Kelly Services work closely with us to assist veterans with job placements.
5	VAMC Washington, DC - 688	Pathways, Community Partnerships, S.O.M.E (So Others Might Eat), Southeast Veterans Center, Access Housing, District of Columbia Housing Authority, and Montgomery County Housing Commission -- all continue to provide housing/resources to homeless veterans.	Department of Human Resources remains a referral resource for identified population.	VA Fiduciary Division, District of Columbia Superior Court Guardianship Division, University Legal Services, United Planning Organization and Family and Child Services participated in the panel discussion at the 2005 CHALENG conference to address the needs of the audience (i.e., veterans, family members, community organizations) regarding guardianship concerns/questions.
6	VAMC Asheville, NC - 637	Asheville Buncombe Community Christian Ministry helped us address services needs: permanent housing, money management, and addiction.		
6	VAMC Beckley, WV - 517	Pine Haven Homeless Shelter (operated through Raleigh County Community Action Association, Inc.) requires homeless veterans to work and or volunteer. Residents are referred to job services which assist with appropriate placement.		

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VISN	VA Facility - System Name	Agency	Agency	Agency
6	VAMC Durham, NC - 558	At our October 2004 Stand Down, Cornerstone provided medical care, legal services, employment counseling and transitional housing referrals for homeless veterans.	Urban Ministries of Durham assisted with providing limited care, temporary housing for disabled veterans and employment referrals.	Raleigh Rescue Mission provided transitional housing, employment training and limited medical care to homeless veterans in the Raleigh, NC area.
6	VAMC Fayetteville, NC - 565	Employment Security Commission provides training on job interviewing, filling out applications, and vouchers for local community college.	Homeless Coalition provides contacts and referrals to agencies in the community.	Fayetteville VAMC addresses needs of women veterans in initial intake and assessment.
6	VAMC Hampton, VA - 590	(no agency identified)	(no agency identified)	(no agency identified)
6	VAMC Richmond, VA - 652	Home Again provides emergency shelter and transitional housing.	Safe Haven treats veterans with dual diagnosis.	Daily Planet provides immediate housing to veterans.
6	VAMC Salem, VA - 658	Total Action Against Poverty was willing to make application for and manage 25 vouchers under the Tenant Based Rental Assistance Program.	The City of Roanoke Homeless Assistance Team has displayed a willingness to transport veterans with supportive service funds from HUD.	
6	VAMC Salisbury, NC - 659	VA Primary Care Service Line, Mental Health Service Line, and Substance Abuse Services were very responsive to our needs. They prioritize homeless veterans for appointments within 60 days.	Servant Center, Inc. has taken lead in developing a hospice palliative care program -- as part of the current transitional program to address continuum of care for elderly and terminally ill veterans.	
7	VA Central Alabama HCS (VAMC Montgomery - 619 and VAMC Tuskegee - 619A4)	House of Restoration has continued to improve their operating procedures and better serve homeless veterans.		
7	VAMC - Augusta, GA - 509	Central Savannah River Area (CSRA) Economic Opportunity Authority worked closely with VA to do local point-in-time homeless survey. They develop transitional housing for adults and families and are presently working on a HUD Shelter Plus Care project to add permanent units.	City of Augusta Housing and Economic Development Department is the lead community agency that generates collaboration and homeless service planning. They coordinate housing and develop new permanent housing.	Augusta Task Force for Homeless is lead agency on Homeless Management Information System Project. Member agencies of this task force also provide child care and transitional housing.
7	VAMC Atlanta, GA - 508 (Decatur, GA)	Salvation Army "Vet on the Move" program addresses housing, substance abuse, employment, and financial needs of veterans. This results in an easier transition back into society as they become productive citizens again.	The Atlanta VAMC Dental Clinic has continued to provide excellent services for our veterans who are in dire need of cosmetic services as they transition back into society.	
7	VAMC Birmingham, AL - 521	Steps & Traditions increased their number of contract permanent housing beds from 45 to 55.	Alethia House increased number of VA Per Diem beds from 15 to 30.	U.S. Pipe and Foundry awarded our Compensated Work Therapy (CWT) program a new contract.

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VISN	VA Facility - System Name	Agency	Agency	Agency
7	VAMC Charleston, SC - 534	Humanities Foundation has increased housing options for veterans disabled and/or 55 years or older with limited income.	Charleston Area Rapid Transit Authority has restored bus service to our area.	Goodwill Industries provides computer training and job placement.
7	VAMC Columbia, SC - 544	South Carolina Employment Security Commission has worked with employers to develop jobs for homeless veterans and have successfully placed 100 veterans.	South Carolina Vocational Rehabilitation has evaluated homeless veterans for education programs and paid for them to attend classes to get certifications that increase employability.	South Carolina State Housing provided individual assistance for veterans interested in long-term housing.
7	VAMC Dublin, GA - 557	Georgia State Department of Labor's Veterans Outreach Services has increased its presence and the availability of services.	Salvation Army Savannah continues to assist with transportation.	
7	VAMC Tuscaloosa, AL - 679	Tuscaloosa Housing Authority has applied for an additional five HUD Shelter Plus Care beds. These vouchers would be exclusively for veterans.	Salvation Army continues to operate an 8-bed transitional housing program funded by HUD. They developed a temporary program which housed five additional veterans and provided substance abuse services.	
8	VA North Florida/South Georgia HCS (VAMC Gainesville - 573 and VAMC Lake City - 573A4)	Volunteers of America Bailey Village now provides transitional housing beds which has helped our program move veterans out of shelters. Bailey Village staff had been exceptional in collaborating with VA.		
8	VAH Tampa, FL - 673	Agency for Community Treatment Services (ACTS) provided permanent housing funds for homeless veterans.		
8	VAMC Bay Pines - 516	Sophie Sampson Center of Hope provides housing, dual diagnosis treatment, benefits counseling, and service collaboration.	Everybody's Tabernacle addresses housing and medical issues of homeless veterans. They provide space for VA outreach workers.	Turning Point provides detoxification services and refers homeless veterans to our VA substance abuse treatment program.
8	VAMC Miami, FL - 546	Dade County Boarding Home will give priority for homeless veterans. This agency plans to apply for VA funding to build long-term, permanent housing.	Catholic Charities will assist VA outreach clinician and network with additional community agencies. They will assist with funding for medication in Key West and Monroe Counties.	Community Partnership for Homeless, Inc. will provide monthly newsletters, e-mails, and flyers on homeless service events and identified needs.
8	VAMC West Palm Beach, FL - 548	Faith, Hope, Love, and Charity, Inc. was awarded grant for transitional housing and continues to work with VA.	Workforce Development had a VA representative which assisted veterans with job placement.	Salvation Army Center of Hope provided veterans with shelter and substance abuse treatment.
8	VAMC San Juan, PR - 672	Fondita de Jesus has identified homeless veterans and referred them to VA. The agency provides food, clothing, showers, detox, services for mentally ill, long-term housing, and a drop-in center.	El Paraiso provides emergency housing, food, clothing and personal hygiene to veterans referred to them.	Hogar Amparo provides permanent housing for qualifying veterans.

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VISN	VA Facility - System Name	Agency	Agency	Agency
9	VAMC Huntington, WV - 581	Roark-Sullivan Lifeway Center in Charleston, West Virginia, will be constructing a 6-10 bed transitional housing facility and service center.	Pretera Mental Health Services, Inc. opened an 8-bed transitional housing facility, Sycamore Place.	Huntington Housing Authority was awarded 14 new HUD Shelter Plus Care vouchers as part of the Continuum of Care's 2005 Super Notice of Funding Availability application.
9	VAMC Lexington, KY - 596	Volunteers of America is a VA Grant and Per Diem program that will ultimately have 40 transitional housing beds available.	St. James House will add new transitional housing units in about a year.	Kentucky Department of Veterans Affairs has assisted in many areas with homeless programming.
9	VAMC Louisville, KY - 603	Metro Human Services assisted homeless veterans to obtain housing and provided case management.	St. Vincent de Paul waived program fees for indigent homeless veterans in their transitional housing program.	Seven Counties Services (at Phoenix Health Center) has assisted homeless veterans. They provided outreach and referral.
9	VAMC Memphis, TN - 614	Foundations, Inc. provides long-term, residential dual diagnosis treatment and supportive housing. We work closely with its staff.	Synergy, Inc. provides long-term, residential alcohol and drug rehabilitation. It offers case management and vocational training.	FirstWorks provides clothing to our clients.
9	VAMC Mountain Home, TN - 621	Frontier Health provided program development staff to lead regional coalition in HUD application process.	Horizon Housing is developing permanent housing for homeless veterans.	Salvation Army has created transitional housing beds for homeless veterans.
9	VAMC Nashville, TN - 626 (Nashville and Murfreesboro)	Buffalo Valley is a VA Grant and Per Diem provider. It offers our veterans a free five-day relapse prevention program prior to placement.		
10	VAMC Chillicothe, OH - 538	Ross County Coalition Against Domestic Violation (RCCADV) helped form a HUD Continuum of Care for Ross County. Now there is a working body to address homeless issues here.	Bridgehaven has formed a partnership with a local substance abuse program to create transitional housing in Pike County.	Extended Arms Emergency Shelter opened in December 2004 with 30 shelter beds. They have been cooperative in helping veterans.
10	VAMC Cincinnati, OH - 539 (Ft. Thomas, KY)	Goodwill Industries is devoted to assisting homeless veterans reintegrate into the community by providing job training and employment opportunities.	Drop Inn Center donated shelter space for VA and other community healthcare providers to provide medical services.	Mt. Airy Shelter has provided quick access for homeless veterans.
10	VAMC Cleveland, OH - 541, (Brecksville, OH)	Volunteers of America has assisted us with a Department of Labor Homeless Veterans Reintegration Program grant and have placed many veterans into permanent employment. Additionally, they are assisting with our Critical Time Intervention project with the seriously mentally ill population.		

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10	VAMC Dayton, OH - 552	Volunteers of American meets with homeless veterans and assists them in all aspects of job search. They help our veterans write resumes, locate job leads, use the Internet, receive identifications and licensing. They also provide transportation.		
10	VAOPC Columbus, OH - 757, (Grove City, OH)	YWCA opening a new family shelter in October 2005. The new shelter will provide increased access and convenience for homeless veterans and their children.		
11	VA Outpatient Clinic (Toledo, OH) VA Ann Arbor HCS, MI - 506	Goodwill Industries of Northwest Ohio continues to do vocational assessments, job training, placement and mentoring.		
11	VA Northern Indiana HCS (VAMC Fort Wayne - 610A4 and VAMC Marion - 610)	Fort Wayne Rescue Mission housed veterans in emergency beds as part of their regular operations.		
11	VAMC Battle Creek, MI - 515	Michigan Works continues to assist veterans with job-seeking and placement.	Dwelling Place Properties operates apartment which has a medical clinic attached. They assist with dental needs, along with another agency, Cherry Street Dental.	Community Rebuilders has 80 Section 8 vouchers. This agency has sent aside 30 vouchers for our homeless program.
11	VAMC Danville, IL - 550	Goodwill Industries of Central Illinois, Inc. (Peoria, IL) built 10 beds of permanent housing for veterans only.	Phoenix House (Peoria, IL) provided 10 beds of transitional housing and supportive services.	Home Sweet Home Mission (Bloomington, IL) provided 10 beds of transitional housing and supportive services.
11	VAMC Detroit, MI - 553	The Michigan Veterans Foundation (Detroit Veterans Center) has become a VA Grant and Per Diem provider. We are able to better access this program and have better working relationship with their staff. They are also a recipient of Department of Labor Homeless Veterans Reintegration Program grant money and are able to assist homeless veterans with finding employment.		
11	VAMC Indianapolis - 583	Hoosier Veterans Assistance Foundation through co-location of services, and collaborative agreements, addresses issues regarding permanent housing, job training and dental care.	Partners in Housing activated its VA Per Diem program and is working with us to find creative ways to transition veterans into permanent housing.	
11	VAMC Saginaw, MI - 655	(no agency identified)	(no agency identified)	(no agency identified)

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12	VAH Hines, IL - 578 and VA Chicago HCS (VAMC Chicago (LS) - 537A4 and VAMC Chicago (WS) - 537)	Catholic Charities helped actualize the following: (1) a 40-bed recovery house on VA Hines campus through enhanced use lease, HUD and VA Per Diem Only resources; (2) a 141-bed Single Room Occupancy through enhanced-use lease, VA Loan Guarantee Program, and a multi-tiered financial arrangement; (3) a 70-unit, low-income housing complex for elderly through enhanced-use lease and HUD funding; and (4) congregate wet housing for veterans served through Collaborative Initiative to Help End Chronic Homelessness.		
12	VAH Madison, WI - 607	Porchlight, Inc. has been very active in addressing both permanent and transitional housing bed needs for veterans. Currently, they are interested in applying for VA Grant and Per Diem funding.		
12	VAMC Iron Mountain, MI - 585	Salvation Army and VA developed a formal working agreement to coordinate services.	Dickinson-Iron Community Service Agency offers our community one place to go for housing information and assistance for our community homeless.	
12	VAMC Milwaukee, WI - 695	Housing Authority (City of Milwaukee) leases space to provide 13 beds of permanent housing with preference for veterans.	Hope House of Milwaukee collaborates with VA and Housing Authority (City of Milwaukee) to provide supportive services to homeless in permanent housing on VA campus.	
12	VAMC North Chicago, IL - 556	Catholic Charities (Lake County) took lead in implementing new 15-bed Shelter Plus Care housing. This is the first program targeting chronically homeless. Fifty percent of units are for veterans.		
12	VAMC Tomah, WI - 676	Veterans Assistance Foundation, Inc. received Department of Labor grant to assist homeless and at-risk homeless veterans with funds for reintegrating into employment. Money is available for education, work supplies, uniforms, vocational rehabilitation, and job training opportunities.		



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15	VA Eastern Kansas HCS (VAMC Leavenworth - 677A4)	City Of Leavenworth (Planning and Development Department) drafted request to state of Kansas for Tenant-based Rental Assistance (TBRA) vouchers. The city is securing matching funds for a permanent housing project.	Mental Health Association of the Heartland opened a 20-unit supportive housing apartment complex in Leavenworth, Kansas.	
15	VAH Columbia, MO - 543	New Horizons Community Support Services, Inc. conducts ongoing, aggressive outreach to homeless encampments -- and has served as a creative partner in developing strategies for conducting successful Stand Down.	Welcome Home, Inc. has explored interest in applying for VA Grant and Per Diem funding for expansion of existing transitional housing for homeless veterans. Continues to educate homeless veterans on VA supportive services to assist in community re-entry.	Salvation Army (Harbor House) has been willing to provide emergency cots for homeless veterans if no shelter beds are available; has researched and began grant writing process for funding under VA Grant and Per Diem program.
15	VAM&ROC Wichita, KS - 452	United Methodist Urban Ministry (UMUM) provided transitional housing to veterans. We placed five veterans over a year's period and UMUM has done an excellent job with them.	Catholic Charities (Anthony Family Shelter) has assisted several veterans and their families with transitional housing and moving them on to permanent housing.	Salvation Army has provided transitional housing to both single female veterans and female veterans with families.
15	VAMC Kansas City, MO - 589	The Salvation Army has agreed to offer permanent, long-term housing beds if approved. It has also offered other resources for housing if funded.	Re-Start assisted in transitional living referral/placement.	Metropolitan Lutheran Ministries supplied personal needs (hygiene, clothing medication) and money for homeless veterans.
15	VAMC Marion, IL - 609	Good Samaritan House of Carbondale, Illinois continues to have linkage agreement with VA to provide referrals to medical center as well as emergency and transitional housing.	Southern Illinois Regional Social Services provides outreach and transportation to medical appointments.	
15	VAMC Poplar Bluff, MO - 647	Union Gospel Rescue Mission provided immediate and long-term housing services. They also provided transportation to and from the medical center for appointments.	Peaceful Pines provided immediate and long-term housing services to homeless veterans for the past eight years. They also assist disabled veterans with claims for Social Security Income (SSI) benefits or Social Security Disability (SSD) benefits. They provide all transportation services as well.	Our VA Dental Services continues to provide high quality emergency and non-emergency dental care for all eligible homeless veterans. They are to be commended for their commitment and compassion.
15	VAMC St. Louis, MO - 657	(no agency identified)	(no agency identified)	(no agency identified)
15	VAMC Topeka - 677	Break Through House, Inc (BTH). contracts with VA to care for homeless disabled veterans. They have been able to assist our veterans apply for Social Security Income/Social Security Disability benefits and VA pensions. When the veteran is successful in getting benefits, BTH helps them get into permanent housing.		

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VISN	VA Facility - System Name	Agency	Agency	Agency
16	VA Central Arkansas Veterans HCS - 598	River City Ministry provided dental assistance to 10 veterans during the VA Stand Down and assisted with numerous other dental referrals throughout the year.	Arkansas Supportive Housing Network (ASHN) assisted with placement of six veterans in long-term permanent housing through the Jericho coalition, as part of the HUD Continuum of Care.	
16	VA Gulf Coast HCS - 520, Biloxi, MS, Pensacola, FL	(no report this year)	(no report this year)	(no report this year)
16	VAMC Alexandria, LA - 502	After Care Ministries hosted the first ever Stand Down for homeless veterans.		
16	VAMC Fayetteville, AR - 564	HOUSE, Inc. has tentatively been approved for 33 VA Grant and Per Diem beds and a van grant for 2006.		
16	VAMC Houston, TX - 580	Salvation Army established 48 contract and VA Grant and Per Diem beds. It works closely with VA substance abuse and VA Grant and Per Diem liaison.	U.S. Veterans Initiative expanded program beds. It was approved for 20 Critical Time Intervention beds and 30 additional beds.	Extended Aftercare negotiated lower contract rate and expanded the number of beds overall from 18 to 23.
16	VAMC Jackson, MS - 586	Country Oaks Recovery Center was awarded HUD funding for 32 permanent housing beds. It provides alcohol and drug residential services.	Pinebelt Mental Healthcare Resources renovated a small facility. Now for the first time we can place female homeless veterans in a transitional facility. These are the first VA Per Diem beds for women in the state of Mississippi.	
16	VAMC New Orleans, LA - 629	(no agency identified)	(no agency identified)	(no agency identified)
16	VAMC Oklahoma City, OK - 635	Homeless Alliance is an active participant in our Stand Down. It is working on development of a homeless court.	American Bar Association is helping to develop a homeless court.	Oklahoma City is developing a point-in-time homeless count as part of its long-range planning efforts for homeless.
16	VAMC Shreveport, LA - 667	United Veterans Beacon House provides a clean and safe transitional living facility. The agency has been approved for a capital grant and 40 additional VA Grant and Per Diem beds.	Bossier City Housing Authority oversees a HUD Shelter Plus Care program. Homeless veterans have received nine of the 26 available HUD vouchers.	Step Up, Inc. provides housing assistance. They have 20 VA Grant and Per Diem beds and work closely with our staff.
16	VAMC Muskogee, OK-623 (Tulsa, OK)	12 and 12, Inc. received VA Grant and Per Diem funding for transitional housing with a substance abuse treatment emphasis.	Upward Bound is enrolling more veterans for job training and college courses. Its staff attended Stand Down events.	
17	VA Central Texas HCS (VAMC Marlin - 674A5, VAMC Temple - 674 and VAMC Waco - 674A4 and VAOPC Austin - 674BY)	Mission Waco took lead role in development, acquisition and staffing of homeless shelter.	Foundation Communities awarded funding to establish VA Grant and Per Diem program.	

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17	VA North Texas HCS (VAMC Bonham - 549A4 and VAMC Dallas - 549)	Housing Crisis Center (HCC) was applicant for successful long-term housing HUD grant. Without them, our 50 apartments for veterans would not be a reality.		
17	VA South Texas Veterans HCS (VA OPC Corpus Christi, TX - 671BZ)	Homeless Issues Partnership (HIP), our local homeless coalition, secured funding to start the Homeless Management Information System in our community.	Our VA Dental Service is providing evaluation and treatment for homeless veterans under VHA Directive 2002-080.	Coastal Bend Alcohol and Drug Rehabilitation Center provides detoxification to our homeless veterans.
17	VA South Texas Veterans HCS (VAMC Kerrville - 671A4 and VAH San Antonio - 671)	American GI Forum will open an 80-bed transitional facility and 30 Single Room Occupancies (SRO's) in FY 2005.	Crosspointe Inc. has been contracted by VA to house and manage veterans in the VA Mental Health transitional program.	
18	El Paso VA HCS, TX - 756	Opportunity Center for the Homeless collaborated with the El Paso VA on new Chronically Mentally Ill program and participates in our CHALENG meetings.	Housing Authority of the City of El Paso has agreed to partner with El Paso VA in a HUD Shelter Plus Care program that will provide 15 long-term, permanent housing units.	El Paso Coalition for the Homeless continues to support veteran issues by providing a forum for discussion, co-hosting CHALENG meetings, and highlighting veterans in the local point-in-time survey.
18	VA New Mexico HCS - 501	Albuquerque Opportunity Center is always willing to accommodate the needs of our veterans.		
18	VA Northern Arizona HCS - 649	Project Aware has been helpful in providing emergency shelter and assisting our veterans find local resources.		
18	VA Southern Arizona HCS - 678	Comin' Home has available permanent housing for patients in its HUD Shelter Plus Care program.	Esperanza en Escalante works closely with VA homeless program to meet transitional housing needs.	
18	VAMC Amarillo, TX - 504	(no agency identified)	(no agency identified)	(no agency identified)
18	VA West Texas HCS - 519	Crossroads Housing Development continues to apply for grants for transitional housing.	Texas Workforce Center continues to assist our veterans with job re-training.	
18	VAMC Phoenix, AZ - 644	Central Arizona Shelter Services (CASS) continues to identify and assist our homeless veterans in finding long-term housing.		
18	VA Montana HCS (VAM&ROC Ft. Harrison - 436 and VA Eastern Montana HCS - 436A4), Miles City, MT	DAV (Disabled American Veterans) has succeeded in improving transportation for homeless veterans throughout the state.	Northwest Montana Veterans Stand Down (Kalispell) provides clothing and services, but also referrals to clinic and homeless program.	
19	VA Southern HCS, (Colorado Springs-567)	Homeward Pikes Peak works to create new housing opportunities.	Colorado Springs Housing Authority attempting to expand housing voucher program.	Colorado Springs Community Development Unit, Neighborhood Services Group, is helping with grant development.
19	VAM&ROC Cheyenne, WY - 442	Community Action (Laramie County) awarded VA Grant and Per Diem capital grant for 8-bed program in 2005.		

Appendix 7: Agencies Recognized for Assisting in Implementing FY 2005 Action Plans

VISN	VA Facility - System Name	Agency	Agency	Agency
19	VA Eastern/Southern Colorado HCS, CO (VAMC Denver - 554)	Catholic Charities provided high-quality transitional and permanent housing to homeless veterans.		
19	VAMC Grand Junction, CO - 575	Homeward Bound of the Grand Valley successfully partnered to develop eight units of supportive housing.	Housing Resources of Western Colorado successfully partnered to develop eight units of supportive housing.	
19	VAMC Salt Lake City, UT - 660	Housing Authority of Salt Lake City received VA Grant and Per Diem capital grant for construction of permanent housing and supportive services.	Utahns for Veterans is a new nonprofit agency that received VA grant for outreach van. This van will bring veterans to the agency's new service center.	
19	VAMC Sheridan, WY - 666	Volunteers of America looked into funding sources to obtain a van for transporting veterans to jobs and appointments. They did get a 50% increase in their transportation funding.	Wyoming Workforce Service Center referred most of their requests for day labor to the homeless shelter.	
20	VA Alaska HCS & RO - 463	Coming Home Project set aside 14 apartments for veterans preference. They offer case management and also assist the veterans with gaining food and clothing.		
20	VA DOM White City, OR - 692	Laurel Pines Residential Care provides 50, long-term permanent beds.	Salvation Army is a VA Per Diem provider.	Interfaith Care Community (ICC) is a VA Per Diem provider.
20	VA Puget Sound HCS (VAMC American Lake - 663A4 and VAMC Seattle, WA - 663), Tacoma, WA	King Country Veterans Program leadership helped restructure CHALENG group to become a more effective work group in coordinating services to veterans.	Salvation Army William Booth case manager provided excellent services to veterans throughout the year. Booth remains highly motivated to improve services for veterans.	
20	VA Roseburg HCS, OR - 653 (Eugene, OR)	St. Vincent De Paul received grant support for 5 "Vet Lift" apartments. The agency provides case management and a comprehensive package of services.	Community Outreach, Inc. has improved services in their VA Per Diem transitional housing program. Specialty area include helping clients with substance abuse issues.	
20	VAMC Boise, ID - 531	The city of Boise has a mayor's task force on homelessness which meets with us to discuss resource development.		
20	VAMC Portland, OR - 648	Central City Concern has expanded their Grant and Per Diem-funded transitional housing beds. They provide services to chronically mentally ill veterans through their Collaborative Initiative to Help End Chronic Homelessness grant.	Oregon State Employment Services assists in "flow" from transitional to long-term housing options through job finding and mentoring of homeless veterans.	

Appendix 7: Agencies Recognized for Assisting in Implementing FY 2005 Action Plans

VISN	VA Facility - System Name	Agency	Agency	Agency
20	VAMC Spokane, WA - 668	VA Medical Central Behavioral Health has a psychiatrist assigned to substance abuse and homeless program. This allows for quick assessment, decreasing time needed for vesting, pension application, and appropriate placement.	Veterans Outreach Center provides quick appointments for assessment of Military Sexual Trauma and Post-Traumatic Stress Disorder. The Center provides guidance for referrals and treatment options at the hospital and in the community.	
20	VAMC Walla Walla, WA - 687	Walla Walla Housing Authority was awarded funding for 13 VA Grant and Per Diem beds for chronically mentally ill and female veterans.	Northwest Medical Teams, Inc. have a mobile dental van and have served 1500 low-income individuals last year, including 100 veterans.	
21	VA Central California HCS, CA - 570	The McKinley House is an energetic partner that is actively participating in developing resources.	Work Force Connection provides training and employment opportunities for homeless veterans.	Senior Employment Resources (SER) provides employment opportunities for individuals 55+.
21	VA Northern California HCS - 612 (Martinez, Oakland and Sacramento)	Operation Dignity is our one VA Grant and Per Diem site. We have collaborated with this agency on our new Critical Time Intervention program which has enhanced day activities for our homeless veterans.		
21	VA Palo Alto HCS (VAMC Livermore - 640A4 and VAMC Palo Alto - 640), Menlo Park, CA	EHC LifeBuilders received grant providing 20 transitional housing beds for veterans.		
21	VA Sierra Nevada HCS, NV - 654	ReStart provides supportive housing to homeless individuals with mental illness. They also provide housing for single parents with children.	Reno Assistance Center has assisted us numerous times in accessing shelter for veterans, even stretching the rules to assist a veteran in getting off the streets.	Sierra Recovery Center has provided excellent service and has connected us to other likely providers should another round of funding becomes available.
21	VAM&ROC Honolulu, HI - 459	United States Veterans Initiative is a full partner that provides transportation, outreach, employment, and case management. They also helped us find a dental resource at University of Hawaii's Dental School.	Care Hawaii, Inc. provides substance abuse treatment on site at VA Grant and Per Diem program.	
21	VAMC San Francisco, CA - 662	(no agency identified)	(no agency identified)	(no agency identified)
22	VA Greater Los Angeles HCS (VAOPC Los Angeles - 691GE and VAMC Sepulveda 691A4 and VAMC West Los Angeles - 691)	Skid Row Housing Collaborative runs a "Housing First" program for chronically homeless. They offer permanent housing and intensive case management. Some 12 veterans are in this program.	Los Angeles Family Housing (LAFH) developed HUD-funded low-cost permanent housing units. Fifteen veterans have already used these.	The UCLA School of Dentistry has treated many of our homeless veterans.

Appendix 7: Agencies Recognized for Assisting in Implementing FY 2005 Action Plans

VISN	VA Facility - System Name	Agency	Agency	Agency
22	VA Southern Nevada HCS - 593	Special Forces, Vietnam Veterans of America (Chapter 17), provides food, clothing and water for homeless veterans. They have done outreach to isolated areas and brought veterans into a VA Community Based Outpatient Clinic.	Disabled American Veterans (Black Mountain, #12) provides funds to obtain state ID's, bus passes and work cards.	Molo Services provides housing placement, transportation and guardianship for chronically mentally ill.
22	VAMC Loma Linda, CA - 605	Frazee Community Center has been willing to find emergency shelter for a number of homeless veterans, often on very short notice.	U.S. Vets has been able to provide long-term shelter for homeless veterans who are looking for work. They are also able to help at times with job searches.	
22	VAMC Long Beach, CA - 600	Orange County Rescue Mission has made the commitment to dedicate 25 shelter beds for veterans.		
22	VAMC San Diego, CA - 664	St. Vincent de Paul Village continues to be the biggest provider of shelter beds. They continue to provide dental care via VA Grant and Per Diem funding. They provide child care on site for residents.		
23	VA Black Hills HCS (VAMC Fort Meade - 568 and VAMC Hot Springs - 568A4)	Rapid City Homeless Coalition Program continues local collaboration via monthly meetings.	Rapid City Rescue Mission provides immediate shelter and assistance to homeless veterans and makes immediate referrals to Rapid City VA Clinic for mental health services.	Pine Ridge Sioux Tribe provides continued support of the Post Traumatic Stress Disorder/Compensated Work Therapy Program at new Pine Ridge drop-in center.
23	VAH&ROC Sioux Falls, SD - 438	(no agency identified)	(no agency identified)	(no agency identified)
23	VAM&ROC Fargo, ND - 437	Centre Inc. of Fargo, North Dakota is the principle provider furnishing transitional and permanent supportive housing to veterans in our area of operation.	Share House Inc. of Fargo, North Dakota and VA negotiated an 8-year contract for transitional housing. The first placement has been made.	
23	VAMC Minneapolis, MN - 618, and Superior, WI	Minnesota Assistance Council for Veterans advocated for an enhanced-lease use on VA property for Single Room Occupancy (SRO) housing. Advocated for state/federal funding of project.	Salvation Army awarded VA Grant and Per Diem funding for 10 transitional beds.	St. Stephen's Shelter, Simpson Shelter, and Our Savior Shelter developed a lottery system for beds to ensure that homeless have equal access to beds, and reduce the potential for unused resources.
23	VAMC St. Cloud, MN - 656	St. Cloud Housing and Redevelopment Agency obtained a formal MOU from VA for lease of property and they are now developing 60 units of permanent housing.	Catholic Charities of St. Cloud will operate and maintain 60 units of permanent housing on VA grounds.	Salvation Army of St. Cloud began renovation in October 2005 of new site for 90-bed shelter.
23	VA Central Iowa HCS (VAMC Knoxville - 555A4)	Red Rock Community Action Program provides limited financial assistance to maintain transitional housing.		

Appendix 7: Agencies Recognized for Assisting in Implementing FY 2005 Action Plans

<b>VISN</b>	<b>VA Facility - System Name</b>	<b>Agency</b>	<b>Agency</b>	<b>Agency</b>
23	VA Central Iowa HCS (VAMC Des Moines - 555)	YMCA provides VA Grant and Per Diem beds.	Primary Health Care has provided dental care to our homeless veterans.	Church United Shelter did a great job working with our population of veterans with access to emergency beds and shelter.
23	VA HCS (VAMC Grand Island - 597A4 and VAMC Lincoln - 597)			
23	VA HCS (VAMC Omaha - 636)	(no report this year)	(no report this year)	(no report this year)
23	VAMC Iowa City, IA - 584	Committee of Religion Communities (CRC) is a coalition of churches. It set up an overflow rotation among 5-6 churches to accommodate an increase in shelter participants in Cedar Rapids, Iowa.	Christian Family Care Center (Rock Island, Illinois) created a transitional program within an existing shelter to accommodate veterans.	Veterans for Veterans Housing, Inc. (Davenport, Iowa) created/renovated a fourplex and rents to veterans at a very low cost!

Appendix 8: Points of Contact by - VISN

COMMUNITY HOMELESSNESS ASSESSMENT, LOCAL EDUCATION AND NETWORKING GROUPS (CHALENG) FOR VETERANS - VAMC/VAOPC						
Craig Burnette, 404-327-4033, Craig.Burnette1@med.va.gov						
Name	Title/Program	Facility/Station Number	Address	City/State/Zip	Phone	Fax
<b>VISN 1</b>						
Gerald Carmichael, MSW	Homeless Coordinator	VA Medical Center -523	150 S. Huntington Ave.	Boston, MA 02130	617-232-9500 ext. 4948	617-278-4477
Jim Tackett	Dir. HCHV & Vocational Services	VA Community Care Center	114 Orange Ave.	West Haven, CT 06516	203-931-4034	203-931-4068
Dennis E. Tully	HCHV Coordinator	VA Medical & Regional Office -402	One Veterans Center	Togus, ME 04330	207-329-5981	207-623-5780
Shara Puglisi, SW	Homeless Coordinator	Edith N. Rogers Vet. Hosp. -518	200 Springs Road	Bedford, MA 01730	781-687-2457	781-687-3179
See Gerald Carmichael above		VA Medical Center -525	940 Belmont Street	Brockton, MA 02401	508-583-4500 ext. 1122	508-583-4500 ext. 2592
Linda L. Leary, BSN, BA	Homeless Coordinator	VA Medical Center -631	421 North Main Street	Leeds, MA 01053	413-584-4040 ext. 2135	413-582-3178
John Campbell, LCSW	Homeless Program Coordinator	VA Medical Center -608	718 Smyth Road	Manchester, NH 03104	603-624-4366 ext. 6670	603-626-6503
Richard T. Synnott, MSW (122)	Coordinator, Homeless Veterans Program	VA Medical Center -650	Davis Park	Providence, RI 02907	401-253-8000 ext. 528	401-254-2076
Robert E. Rummell	Homeless Veterans Service Coord.	VA Med. & Regional Office -405	215 North Main Street	White River Junction, VT 05009	802-295-9363 ext.6932	802-296-5150
Peter McMullen, R.N. (116A3)	Homeless Veterans Service Coord.	VA Medical Center -627	555 Willard Ave	Newington, CT 06111	860-666-6951 ext.6747/6327	860-667-6842
<b>VISN 2</b>						
Julie Laurenzi, CSW-R, ACSW	Homeless Coordinator	Samuel Stratton VA Med Ctr -500	170 Ontario Street	Albany, NY 12206	518-434-1015	518-462-3099
see Robert Van Keuren (below)		VA Medical Center -514	Argonne Avenue	Bath, NY 14810		
Kevin O'Hagan,	HCHV Coordinator	VA Medical Center	1867 Mount Hope Avenue	Rochester, NY 14620	585-463-2748	585-232-5194
Herbert Wittmeyer, RN, BSN	HCHV Coordinator	VA Medical Center -528	1298 Main Street	Buffalo, NY 14209	716-881-5855 ext. 227	716-883-8420
Robert Van Keuren (001A)	Network 2 Homeless Veterans Prog Coord	VA Medical Center -532	400 Fort Hill Avenue	Canandaigua, NY 14424	716-393-7413	716-393-7629
Frank Ernenwein, ACSW (116A2)	HCHV Coordinator	VA Medical Center -670	1031 E. Fayette Street	Syracuse, NY 13210	315-425-4400 ext.51016	315-425-4406
<b>VISN 3</b>						
Joseph Macaluso, CSW (00MH)	Homeless & Community Programs Dtr.	VA Medical Center -526	130 W. Kingsbridge Rd.	Bronx, NY 10468	718-579-2142	718-579-3363
Julie Irwin, CSW (630 GC)	Coordinator, Torch Program	VA Health Care Center -527	40 Flatbush Ave. Ext.	Brooklyn, NY 11201	718-439-4345	718-439-4356
see Linda Coulter (below)		VA Hudson Valley HCS		Castle Point, NY 12511-9999		
Linda Coulter, CSW	Homeless Services Coordinator	VA Hudson Valley HCS	P. O. Box 100 Bldg 52	Montrose, NY 10548	914-737-4400 ext. 3740	914-788-4362
See Julie Irwin above		VA Medical Center -630	312 West 36th Street	New York, NY 10018		
John A. Sperandeo, MSW (122)	Chief, Social Work Service	VA Medical Center -632	79 Middleville Road	Northport, NY 11768	631-261-4400 ext. 7031	631-266-6029
John Kuhn	Chief, Domiciliary Programs	VA Medical Center -604	151 Knollcroft Road	Lyons, NJ 07939	908-647-0180 ext. 14166	908-604-5850
East Orange VAMC	CHALENG POC is same as Lyons VAMC					
<b>VISN 4</b>						
Richard Deakin, LSW	Homeless Coordinator	VA Medical Center -645	7180 Highland Drive	Pittsburgh, PA 15205-1297	412-365-5777	412-365-5795
Kent Johnson LCSW	Homeless Veterans Coordinator	VA Medical & Regional Office -460	1601 Kirkwood Highway	Wilmington, DE 19805	302-633-5286	302-633-5266
Sandy Woitkowiak, MSW	Homeless Veterans Coordinator	James E. Van Zandt VAMC -503	2907 E. Pleasant Valley	Altoona, PA 16602-4377	814-943-8164 ext. 7640	814-940-7898
Daniel Slack, SW (54)	Homeless Coordinator	VA Medical Center -529	325 New Castle Road	Butler, PA 16001-2480	724-285-2439	724-477-5038
Steven M. Chambers, Psy.D. (116D)	Coord., Domiciliary Homeless Program	VA Medical Center -542	1400 Black Horse Hill Rd	Coatesville, PA 19320	610-384-7711 ext. 5610	610-383-0283
Richard Perfetto	HCHV Coordinator	VA Medical Center -562	1001 State Street	Erie, PA 16504	814-874-0392	814-456-5464
Helen Stoitsits, LCSW	HCHV Coordinator	VA Medical Center -595	1700 S. Lincoln Avenue	Lebanon, PA 17042	717-272-6621ext. 4561	717-228-5972
Stephen C. Bennett, LCSW	HCHV Coordinator	VA Medical Center -642	University & Woodland Avenues	Philadelphia, PA 19104	215-823-5800 ext.5506	215-823-4040
Morgan Burgess, SW	HCHV Coordinator	VA Medical Center -693	1111 East End Blvd.	Wilkes-Barre, PA 18711	570-824-3521 ext. 7705	570-821-7299
Tammy M. Gorby	Homeless Coordinator	Louis A. Johnson VAMC -540	1 Medical Center Drive	Clarksburg, WV 26301	304-623-3461 ext. 3583	304-626-7726
see Richard Deakin above		University Drive VAMC				
<b>VISN 5</b>						
see Eugene Siciliano (below)		VA Medical Center -512	10 North Greene Street	Baltimore, MD 21201	410-605-7263	410-605-7926
see Eugene Siciliano (below)		VA Medical Center -566	9600 North Point Road	Fort Howard, MD 21052	410-687-8622	410-687-8960
Eugene Siciliano, LCSW	Homeless Veterans Coordinator	VA Medical Center -641	Bldg 1 H	Perry Point, MD 21902	410-642-2411 ext.5808	410-642-1852
Kevin D. Morton, LICSW	Homeless Veterans Coordinator	VA Medical Center -688	50 Irving Street, NW	Washington, DC 20422	202-745-8000 ext. 6892	202-745-8629
Bruce P. Jennings, Ph.D.	DCHV Coordinator	VAMC, 'Domiciliary 502' -613	Route 9	Martinsburg, WV 25401	304-263-0811 ext. 3469	304-264-3989



Appendix 8: Points of Contact by - VISN

Name	Title/Program	Facility/Station Number	Address	City/State/Zip	Phone	Fax
<b>VISN 6</b>						
Bob Williamson, MSW	Social Work Service	VA Medical Center -558	508 Fulton Street	Durham, NC 27703	919-286-0411. 6045	919-416-5834
Richard Leatherman, SW	Coordinator, Homeless Program	VA Medical Center -637	1100 Tunnel Road	Asheville, NC 28805	828-298-7911 ext.5335	828-299-5804
Eugene Paul, MSW	Homeless Coordinator	VA Medical Center -565	2300 Ramsey Street	Fayetteville, NC 28301	910-822-7971	910-822-7927
Mark Byrd, SW	HCHV Coordinator	VA Medical Center -659	1601 Brenner Avenue	Salisbury, NC 28144	704-638-9000 ext.4082	704-638-3329
David R. Wall, MSW (122)	HCHV Coordinator	VA Medical Center -590	100 Emancipation Road	Hampton, VA 23667	757-722-9961 ext. 2137	757-726-6035
Carol Murray, Social Worker	HCHV Coordinator	Hunter Holmes McGuire VAMC -652	1201 Broad Rock Blvd.	Richmond, VA 23249	804-675-5000 ext.4188	804-675-5346
Robert L. Schmitt, LCSW	Acting, Homeless Coordinator	VA Medical Center -658	1970 Boulevard	Salem, VA 24153	540-982-2463 ext.1517	FTS 700-937-1932
Melissa Lewis, SW	Homeless Veterans Coordinator	VA Medical Center -517	200 Veterans Avenue	Beckley, WV 25801	304-255-2121 ext.4480	304-255-2431
<b>VISN 7</b>						
Irma Gibson, Ph.D.	HCHV Coordinator	VA Medical Center	1670 Clairmont Rd	Decatur, GA 30033	404-321-6111 ext.7437	404-327-4028
Kathleen Scott, Dir. Domiciliary Prog.	HCHV Social Worker	VA Medical Center -509	1 Freedom Way	Augusta, GA 30904	706-733-0188 ext. 6392	706-481-6749
Eddins, Sally, SW	HCHV Coordinator	Carl Vinson VAMC -557	1826 Veterans Blvd.	Dublin, GA 31021	478-272-1210 ext.2684	478-277-2865
Willie Fields, LCSW	Coordinator, Homeless Veterans Prgm	VA Medical Center -521	700 South 19th St.	Birmingham, AL 35205	205-933-8101 ext.6751	205-939-4585
see below Iva Davis		VA Medical Center -619	215 Perry Hill Road	Montgomery, AL 36109-3798	334-727-0550 ext.3959	334-725-2776
Stella Clough, SW	HCHV Coordinator	VA Medical Center -679	3701 Loop Road East	Tuscaloosa, AL 35404	205-554-2000 ext.2737	205-554-2036
Iva Davis, Acting Chief, Social Work	HCHV Coordinator	VA Medical Center -680	2400 Hospital Road	Tuskegee, AL 36083	334-727-0550 ext. 3959	334-725-2776
Linda M. Williams, RN	HCHV/CWT Coordinator (116)	Ralph H. Johnson VAMC -534	109 Bee Street	Charleston, SC 29401-5799	843-789-7953	843-853-9167
Patricia Bradford, LCSW (122)	Homeless Coordinator	WJB Dorn Vets. Hospital -544	6439 Garners Ferry Rd.	Columbia, SC 29209-1639	803-776-4000 ext. 7697	803-695-7962
					Patricia's pager 803-241-1895	Pat's cell 803-360-0900
<b>VISN 8</b>						
Catherine Alexander-Ponder	Homeless Program Coordinator	VA Medical Center -516	P.O. Box 5005	Bay Pines, FL 33744	727-398-6661 ext. 4711c:580-9081	727-398-9577
Vianne Marchese	Homeless Veteran Coordinator	VA Medical Center -573	1601 Southwest Archer	Gainesville, FL 32608	352-376-1611ext.7461	352-376-7901
see Vianne Marchese above	Homeless Coordinator	VA Medical Center -594	801 South Marion Street	Lake City, FL 32025-5898		
Leslie Spencer-Applewhite, ARNP (118)	HCHV Coordinator	VA Medical Center -546	1201 NW 16th Street	Miami, FL 33125	305-541-5864 ext. 135	305-541-8614
Wendy Hellickson, LCSW (116-A7)	HCHV Coordinator	James A. Haley Vets Hosp -673	10770 N. 46th Street	Tampa, FL 33617	813-979-3559	813-228-2857
Linda F. Graham, LCSW (122)	Homeless Coordinator	W. Palm Beach VAMC -548	7305 N. Military Trail	West Palm Beach, FL 33410	561-422-6870	561-882-6725
Daniel Aponte-Ramos, MSW	Homeless Veteran Coordinator	VA Medical Center -455	10 Casia St.	San Juan, PR 00921-3201	787-641-7582 ext. 12327	787-641-4398
<b>VISN 9</b>						
Teresa H. Robinson, SW	Homeless Coordinator	VA Medical Center -626	1310 24th Ave., South	Nashville, TN 37212-2637	615-327-5320 ext. 6162	615-321-6353
Maureen Shafer	Chief, Social Worker	VA Medical Center -614	1030 Jefferson Avenue	Memphis, TN 38104	901-577-7268	901-577-7427
David Hansard (122H)	Homeless Veterans Care Programs	VA Medical Center -621	James H. Quillen, VAMC	Mountain Home, TN 37684	423-926-1171 ext. 2874	423-926-1171 ext. 2812
see Teresa Robinson above	Homeless Coordinator	Alvin C. York VAMC -622	3400 Lebanon Road	Murfreesboro, TN 37129	615-327-5320	615-321-6353
Jonathan Sickman, MSW (122)	Actg. Chief, Social Work Service	VA Medical Center -596	Leestown Road	Lexington, KY 40511	859-233-4511	859-281-3984
Mary Newton, ARNP(116)	HCHV Program	VA Medical Center	800 Zorn Ave	Louisville, KY 40206	502-583-2199	502-583-1991
Julian E. Berry, MSW	HCMV Coordinator	VA Medical Center -581	1540 Spring Valley Drive	Huntington, WV 25704	304-429-6741 ext. 2841	304-429-6741 ext. 3479
<b>VISN 10</b>						
Lisa Pape, LISW	Manager, Comprehensive Homeless Ctr.	VAMC Building 4116A(B)	10000 Brecksville Road	Brecksville, OH 44141	440-526-3030 ext. 7961	440-546-2897
James Kennelly	Homeless Coordinator (116A4)	VA Medical Center -538	17273 State Route 104	Chillicothe, OH 45601	740-773-1141 ext. 7459	740-772-7051
Iola Green, MSSW	HCHV Coordinator	VA Med. Ctr. -539	1000 S. Ft. Thomas Ave.	Ft. Thomas, KY 41075	606-572-6226	606-572-6222
Lois Depp, MSW	DCHV & HCHV Coordinator (116)	VA Medical Center -552	4100 West 3rd Street	Dayton, OH 45428	937-267-3909	937-267-5314
Juanita H. Wilson, MSW, LISW (116)	Coord. Community Outreach Div/HCHV	VA Outpatient Clinic -757	543 Taylor Avenue	Columbus, OH 43203	614-253-7963	614-253-7961
<b>VISN 11</b>						
Clare Reed, MSW	HCHV Outreach Worker	VA Medical Center -506	2215 Fuller Road	Ann Arbor, MI 48105	734-769-7100 ext. 7298	734-769-7412
Fran McGivern, ACSW (116)	Program Coordinator	VA Medical Center	4646 John R.	Detroit, MI 48201	313-576-1000 ext. 3611	313-576-1074
Marian Beardsley-Gibbs (122)	Coord., Homeless Veterans Programs	VA Medical Center -515	5500 Armstrong Rd.	Battle Creek, MI 49015	616-966-5600 ext.5648	616-969-2979
Judith Davidson, ACSW (122)	Chief, Social Work Service	Aleda E. Lutz VAMC -655	1500 Weiss Street	Saginaw, MI 48602	517-793-2340 ext. 3753	517-791-2416
William Breeding, MSW, LSW (122)	Chief, Social Work Service	VA Medical Center -550	1900 East Main Street	Danville, IL 61832	217-442-8000 ext. 5109	217-477-4813
Susan D. Reusser, LCSW	Homeless Program Coordinator	VAMC NIHCS Marion Campus	1700 East 38th St.	Marion, IN 46953	765-674-3321ext. 73981	765-677-5115
Stacy Knipscheer, MSW	HCHV Coordinator	Richard L. Roudebush VAMC -583	3602 East Michigan St.	Indianapolis, IN 46201	317-554-0000 ext.4751	317-554-0270
Susan D. Reusser, LCSW	Social Work Service	VA Medical Center	1700 East 38th St.	Marion, IN 46953	765-677-3100 or 700-364-3725	765-677-3137

Appendix 8: Points of Contact by - VISN

Name	Title/Program	Facility/Station Number	Address	City/State/Zip	Phone	Fax
<b>VISN 11 (continued)</b>						
Linda Webb, LISW	HCHV Program Coordinator	Toledo Outpatient Clinic	3333 Glendale Avenue	Toledo, OH 43614	734-649-8491	419-259-3850
<b>VISN 12</b>						
Mary Ann Romeo, MSW (122)	Assistant Chief, Social Work Service	Edward Hines Jr. Vet Hosp -578	P. O. Box 5000	Hines, IL 60141-5122	708-202-2055	708-202-2087
see Tab Martin below		Chicago HCS Lakeside-535	333 East Huron Street	Chicago, IL 60611	see below (Tab Martin)	
Tab Martin, RN (WS)	Clinician HCHV/SH	Chicago Health Care Sys -537	820 So. Damen	Chicago, IL 60689	312-569-7958	312-569-6144
Thomas J. Keith	Readjustment Counselor	VA Medical Center -556	3001 Greenbay Road	North Chicago, IL 60064	847-688-1900 ext. 84845	847-578-3844
Barbara Nurenberg ,SW	Coordinator, Homeless Program	VA Medical Center -585	325 East H Street	Iron Mountain, MI 49801	906-774-3300 ext.	906-779-3147
Timothy C. Koerber	Homeless Coordinator	Wm. S. Middleton Vets Hosp. -607	2500 Overlook Terrace	Madison, WI 53705	608-280-7085	608-280-7025
Barbara Gilbert	HCHV Coordinator	VA Medical Center -695	3330 W. Wells Street	Milwaukee, WI 53208	414-342-0903	414-342-4999
Robert Karpinsky, MSSW, LCSW	Homeless Coordinator	VA Medical Center -676	500 E. Veterans Street	Tomah, WI 54660	608-372-3971 ext.66024	608-372-1692
<b>VISN 15</b>						
Charles G. Carter	Homeless Veterans Coordinator	VA Medical Center -589	4801 E. Linwood Blvd.	Kansas City, MO 64128-2295	816-861-4700	
Jennifer Templeton, SW	Homeless Coordinator-Mental Health	Harry S. Truman Vets. Hosp. -543	800 Hospital Drive	Columbia, MO 65201	573-814-6000 EXT. 6495	
Vickie Eich, SW	Homeless Coordinao	VA Eastern Kansas HCS-Leavenworth	4101 S. 4th St. Tfwy	Leavenworth, KS 66048	913-682-2000 ext. 2383	913-758-4149
Dean Huber	Homeless Veteran Coordinator	VA Medical Center -609	2401 West Main Street	Marion, IL 62959	618-997-5311 ext. 4227	618-993-4194
Renee' Taylor, MSW, LCSW	Soc ial Worker	John J. Pershing VAMC	1500 N. Westwood Blvd.	Poplar Bluff, MO 63901	573-686-4151 ext.4724	573-778-4156
Evelyn D. Paul (122)	HCHV Coordinator	John J. Cochran VAMC -657	915 North Grand Blvd.	St. Louis, MO 63106	314-289-7611	314-289-9547
Randy Crandall (116B21)	Homeless Coordinator	Colmery-O'Neil VAMC -677	2200 Gage Boulevard	Topeka, KS 66622	785-350-3111 ext.2090	785-350-4368
Judy Epperson, SW	HCHV Coordinat	VA Medical & Regional Office -452	5500 E. Kellogg	Wichita, KS 67218	913-682-2000 ext.3203	
<b>VISN 16</b>						
Paul B. Matens, LCSW	Coordinator, Social Work Service	VA Medical Center -586	1500 E. W. Wilson Dr.	Jackson, MS 39216	601-362-4471 ext.5504	601-368-4094
Dorothy Thomas (122)	HCHV Coordinator	VA Medical Center -502	P.O.Box 69004	Alexandria, LA 71306-9004	318-473-0010 ext. 2773	318-483-5177
Peggy Favre	Homeless Veterans Program Coord.	VA Medical Center -520	400 Veterans Ave.	Biloxi, MS 39531	228-563-2871	
Brian McAnally, LMSW (122)	HCHV Coordinator	VA Medical Center -564	1100 N. College Avenue	Fayetteville, AR 72703	501-444-5065 ext.5143	501-587-5994
George Castillo, LMSW-ACP (122)	HCHV Coordinator	VA Medical Center -580	2002 Holcombe Blvd.	Houston, TX 77030	713-794-7848	713-794-7929
Estella L. Morris, Ph.D (122H/NLR)	Prog. Mgr. Comprehensive Hmls. Ctr.	VA Medical Center	1101 W. 2nd Street	Little Rock, AR 72204	501-257-4499	501-212-1005
Kenneth Rocky, MSW (COS6)	HCHV Coordinator	VA Medical Center -629	1601 Perdido Street	New Orleans, LA 70146	504-568-0811 ext 3620	504-589-5919
Carolyn Green (116B)	Coordinator, Homeless Program	Overton Brooks VA Med Ctr -667	510 East Stoner Avenue	Shreveport, LA 71101-4295	318-841-4812	318-841-4784
Larry Chatman	Director, Friendship House	VA Medical Center -635	1140 NW 32nd	Oklahoma City, OK 73118	405-270-0501ext.1708	405-290-1777
Melanie Goldman, MSW	Homeless Coordinator	Tulsa OPC,Mental Health Clinic	9322 East 41st Street	Tulsa, OK 74145	918-764-7215	918-764-7259
see Melanie Goldman above		VA Muskogee	1011 Honor Heights	Muskogee, OK 74401	918-680-3758	
<b>VISN 17</b>						
Greta Mankins (116A)	Director, CHC	VA Medical Center -549	4500 S. Lancaster Rd.	Dallas, TX 75214	214-857-0388	214-857-0372
see Greta Mankins above		Sam Rayburn Mem Vet Ctr -522	1201 E. 9th Street	Bonham, TX 75418	903-583-6233	903-583-6687
Stephen C. Shomion, MSW	HCHV Coordinator	S. TX Vets. Health Care Sys. -671	7400 Merton Minter Blvd	San Antonio, TX 78284	210-321-2717 cell:210-279-9928	210-699-2257
James A. Brown, LMSW	HCHV Coordinator	VA Medical Center -685	4800 Memorial Drive	Waco, TX 76711	254-752-6581 ext.7450	254-754-9346
Andrew M. Miller, SW	HCHV Coordinator	VA Outpatient Clinic	2901 Montopolis Drive	Austin, TX 78741	512-389-7104	512-389-7111
Jana M. O'Leary, SWS-122	HCHV Coordinator	Olin E. Teague VA Medical Center	1901 South 1st Street	Temple, TX 76504	254-778-481. Ext. 1425	254-899-6137
<b>VISN 18</b>						
David Stephensen , SW	Homeless Veterans Coordinator	Carl T. Hayden VAMC -644	650 E. Indian School Rd.	Phoenix, AZ 85012	602-277-5551 ext. 7609	602-222-6521
Catherine Brown, SW	Homeless Coordinator	VA Medical Center -501	1501 San Pedro, SE.	Albuquerque, NM 87120	505-265-1711 ext.5921	505-256-2723
Henry J. Hawley, AO	HCHV Coordinato/Mental Health	VA Medical Center -504	6010 Amarillo Blvd., W.	Amarillo, TX 79106	806-355-9703 ext.7540	806-356-3794
Janet Ryder	Homeless Veterans Coordinator	VA Medical Center -519	300 Veterans Blvd.	Big Spring, TX 79720-5500	432-263-7361 ext. 7327	432-268-5086
Joel A. Arrigucci	Homeless/CWT Program Coord. (116)	VA Health Care Center -756	5001 N. Piedras St.	El Paso, TX 79903-4211	915-564-6159 ext. 6283	915-564-7861
Vernon Throop Jr., SW	Outreach Coordinator	VA Medical Center -649	500 Highway 89 North	Prescott, AZ 86313	928-445-4860 ext.6315	928-776-6176
Keith Harris, SW	Homeless Veterans Coordinator	VA Medical Center -678	3601 S. 6th Avenue Bld 66	Tucson, AZ 85723	520-629-1839	520-629-4725

Appendix 8: Points of Contact by - VISN

Name	Title/Program	Facility/Station Number	Address	City/State/Zip	Phone	Fax
<b>VISN 19</b>						
Richard DeBlasio, LCSW	HCHV Program Coordinator	VA Medical Center -554	1055 Clermont Street	Denver, CO 80220	303-399-8020 ext. 2314	303-393-4656
Larry W. Melka, MSW (116HDMI)	HCHV Program Coordinator	VA Medical Ctr. -442	2360 E. Pershing Blvd.	Cheyenne, WY 82001	307-778-7353	307-778-7812
Pam Mann, MSW, LCSW	Homeless Veterans Coordinator (11)	VA Med. & Regional Of. Ctr. -436	William St.& Hwy 12 W.	Fort Harrison, MT 59636	406-447-7309	406-447-7544
Monroe Jack Freeman (LCSW)	Homeless Program Coordinator	Colorado Springs VA Clinic	25 North Spruce	Colorado Springs, CO 80905	719-667-5588	719-327-5669
Larry Hall, SW	Homeless Coordinator	VA Medical Center -575	2121 North Avenue	Grand Junction, CO 81501	970-242-0731 ext.2248	970-256-8905
see Pamm Mann above		VA Medical Center -617	210 S. Winchester	Miles City, MT 59301		
Rudy Johansen, LCSW (116HO)	Homeless Veterans Program Coord.	VA Medical Center -660	500 Foothill Blvd.	Salt Lake City, UT 84148	801-582-1565 ext.2611	801-584-2507
David Carlson, LCSW	Mental Health Clinic	VA Medical Center -666	1898 Fort Road	Sheridan, WY 82801	307-672-3473 ext. 3305	307-672-1911
<b>VISN 20</b>						
Laurence Brennan	HCHV Coordinator (V3 Dom)	VA Medical Center -648	3701 SW US Vet. Hosp.Rd	Portland, OR 97239-2999	530-220-8262 ext. 33766	
Norman Wear (A116)	HCHV Coordinator, Outpatient Services	VA Puget Sound HCS	9000 Veterans Dr.	Tacoma, WA 98493	253-583-1634	253-589-4064
W. Harrison Childers M.A.C. C.A.C.-II	Homeless Coordinator	VA Medical Center -363	3001 C Street	Anchorage, AK 99503	907-273-4051/c:907-301-4112	907-273-4049
David W. Herring, MSW	Homelessness Coordinator	VA Medical Center -531	500 West Fort Street	Boise, ID 83702	208-422-1000 EXT.4204	.
Norma Poasa	Homeless Program Nurse	VA Medical Center	100 River Ave	Eugene, OR 97404	541-607-0897	541-607-7573
see Norman Wear above	HCHV Coordinator	VA Medical Center -663	1660 S. Columbian Way	Seattle, WA 98108	253-583-1634	206-589-4064
John Davis	HCHV Coordinator	VA Medical Center -668	4815 N. Assembly	Spokane, WA 99205	509-353-2699	509-353-2709
Milagros Schroeder,SW	HCHV Coordinator	VA Medical Center - (326)	77 Wainwright Drive	Walla Walla, WA 99362	509-525-5200 ext. 22040	509-527-6113
Fred Berger, MSW (122)	HCHV Coordinao	VA Domiciliary-692	8495 Crater Lake	White City, OR 97503	541-826-2111 ext.3437	503-830-3518
<b>VISN 21</b>						
Bobbie Rosenthal (122)	Chief, Social Work Service	VA Medical Center -662	4150 Clement Street	San Francisco, CA 94121	415-221-4810 ext. 2795	415-750-6976
Carolyn S. Hughes, PhD, LCSW	Chief, Social Work Service/HCHV Coord.	VA Medical Center -570	2615 E. Clinton Avenue	Fresno, CA 93703	559-225-6100 ext.5671	559-228-6903
Rick Velasquez, MSW (116/3B1)	Homeless Program Coordinaor	VA Pacific Islands HCS	459 Patterson Road	Honolulu, HI 96819-1522	808-433-0335	808-433-0392
see Thalia Falcon, LCSW below		VA Medical Center -599	4951 Arroyo Road	Livermore, CA 94550		
see Janet Hargrove below		Oakland Army Base	West 21st St. Bldg 762	Oakland, CA 94607		
Thalia Falcon, LCSW	Homeless Program Coordinaor	VAMC MPD 122	795 Willow Road	Menlo Park, CA 94040	650-493-5000 ext. 22460	650-617-2614
Paula Rowles, LCSW	Coordinator HCHV/GPD Liaison	VA Medical Center -654	1000 Locust Street	Reno, NV 89502	775-328-1761	775-328-1403
Janet Hargrove, LCSW	Chief, Social Work Svc. (122)	VANCHCS-Social Work Service (122)	150 Muir Road	Martinez, CA 94553	925-372-2420	925-372-2501
<b>VISN 22</b>						
William R. Brackett, SW	Homeless Program /G&PD Coordinator	VA Medical Center -600	5901 East 7th Street	Long Beach, CA 90822	562-826-8000 ext. 4684	562-826-5969
Marcia Evans, RN, MSN	Homeless Program Coordinator	c/o CBOC	P.O. Box 360001	N. Las Vegas, NV 89036	702-636-3000 ext.6056	702-636-4078
Nancy Whitney, LCSW	HCHV Coordinator	VA Medical Center -116A	11201 Benton Street	Loma Linda, CA 92354	909-825-7084 ext.2388 Pager #7382	909-422-3186
Joetta Brown Higgins, MSW	Site Manager	LAACC	351 E. Temple Street	Los Angeles, CA 90012-3328	213-253-2677 ext. 4766	213-253-5555
Jessica Brian, LCSW	HCHV Coordinator	VA Mission Valley Outpatient Clininc	8810 Rio San Diego Drive. Suite 220	San Diego, CA 92108	619-400-5167	619-400-5159
Paul Burton, MSW (122)	Site Manager	SACC	16111 Plummer Street	Sepulveda, CA 91343	818-895-9596	818-895-9339
William Daniels, MSW (122)	Dir., West LA Comprehensive Hmls Ctr	West LA VA Med Ctr -691	11301 Wilshire Blvd.	Los Angeles, CA 90073	310-268-3385	310-268-4743
<b>VISN 23</b>						
Jo Weable, LICSW	HCHV Coordinator (116A)	VA Medical Center -618	One Veterans Drive	Minneapolis, MN 55417	612-467-1771 or 1772	612-727-5633
Bob C. Stewart	HCHV Coordinator/Clinician	VA Med. & Regional Office -437	2101 North Elm Street	Fargo, ND 58102	701-239-3700 ext.3868/c:701-238-711	701-237-2686
Alan H. Stade, MSW, LISW (122)	Chief, Social Work Service	VA Medical Center -568	113 Comanche Road	Fort Meade, SD 57741	605-347-7035	605-347-7204
Richard A. O'Connor, VRS	DCHV Coordinator	VA Medical Center -579	500 N. 5th Street	Hot Springs, SD 57747	605-745-2022	605-745-2056
Maxine Schaaf,	Homeless Coordinator	VA Medical Center	2501 W 22nd St.	Sioux Falls, SD 57117-5046	605-336-3230 ext.6980	605-333-5387
Stephen J. Eisenreich, SW	HCHV Coordinator	VA Medical Center -656	4801 8th Street North	St. Cloud, MN 56303	320-255-6480 ext. 6158	320-255-6378
Pamela K. Dorau, LCSW, LADAC	Homeless Program Coordinator (116A4)	VAMC, NWIHS -636	4101 Woolworth Avenue	Omaha, NE 68105	402-346-8800 ext. 4338 pager#329	402-977-5684
William F. Walker, MSW	HCHV Coordinator	VA Medical Center -555	3600 30th Street	Des Moines, IA 50310-5774	515-699-5999 ext.4036	515-699-5779
See Joe P. Heatherly, below		VA Medical Center -574	2201 N. Broadwell Ave.	Grand Island, NE 68801		
Brian Brooks, LMSW	Homeless Coordinator	VA Medical Center -584	601 Highway 6 West	Iowa City, IA 52246	319-338-0581 ext. 5405/C: 319-430-5	319-339-7097
Charlotte Kraai, LISW	Homeless Progm Coordinator	VA Central Iowa HCS -592	3600 30th Street	Knoxville, IA 50138	641-842-3101 ext.t 6448	641-828-5081
Joe P. Heatherly SW (116)	Homeless Coordinator	VA Medical Center -597	600 South 70th Street	Lincoln, NE 68510	402-489-3802 ext. 6980	